



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

RESOLUTIONS ADOPTED BY THE GENERAL ASSEMBLY AT ITS TWENTIETH SESSION

Victoria Falls, Zambia/Zimbabwe, 29 August 2013

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A/RES/612(XX)

Adoption of the agenda

Agenda item 1

(document A/20/1 prov. rev.1 and A/20/1 prov.annot.)

The General Assembly,

Having considered the provisional agenda prepared by the Secretariat,

Decides to adopt the agenda of its twentieth session as proposed.



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Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/613(XX)

Election of the Presidents and Vice-Presidents of the Assembly

Agenda item 2

The General Assembly

1. Declares elected Zambia and Zimbabwe as Co-Presidents of its twentieth session, respectively represented by Her Excellency Ms. Sylvia Masebo, Minister of Tourism and Arts of Zambia, and His Excellency Mr. Walter Mzembi, Minister of Tourism and Hospitality Industry of Zimbabwe; and
2. Declares elected as Vice-Presidents of its twentieth session: Costa Rica (H.E. Mr. Allan Flores Moya, Minister of Tourism), Croatia (H.E. Mr. Darko Lorencin, Minister of Tourism), Indonesia (H.E. Ms. Mari Elka Pangestu, Minister of Tourism and Creative Economy), Iraq (H.E. Mr. Liwa Smaysim, Minister of Tourism and Antiquities), Islamic Republic of Iran (Mr. Mehdi Tabeshian, ICHTO), Mexico (Ms. Jimena Gómez Pasos, Ministry of Tourism) and the Russian Federation (H.E. Mr. Alexander Radkov, Head of the Federal Agency for Tourism).



General Assembly

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A/RES/614(XX)

Appointment of the Credentials Committee

Agenda item 3

The General Assembly,

Having taken note of the proposals of its Co-President made in accordance with rule 13(1) of its Rules of Procedure,

Noting that the Members of the Credentials Committee were selected by the Regional Commissions, at the request of the Assembly,

1. Takes note that the following countries have been appointed:

Cyprus
Ethiopia
Haiti

Israel
Lao People's Democratic Republic
Maldives

Mali
Qatar
Paraguay

and

2. Notes that the Credentials Committee appointed as its Chair Mr. Richard Boncy (Haiti) and as its Vice-Chair Mr. Mohammed Al Hafnawi (Qatar).



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A/RES/615(XX)

Membership of the Organization

(a) New membership

Agenda item 4(a)
(documents A/20/4(a)(I) and A/20/4(a)(II))

The General Assembly,

Having taken cognizance of the changes in the membership of the Organization since its nineteenth session, as well as of the applications for full membership received by the Secretary-General, listed in document A/20/4(a)(I),

1. Welcomes the decisions of Myanmar, the United Arab Emirates, and Trinidad and Tobago to rejoin the Organization;

Having taken cognizance with regret of Latvia's withdrawal with effect from 22 December 2012 in accordance with Article 35(1) of the Statutes,

2. Unanimously urges Latvia to reconsider its decision and to once again take its place in the Organization;
3. Calls upon the member countries of the United Nations that do not yet belong to the UNWTO to join the Organization and encourages the Secretary-General to continue his efforts in this regard;

Having taken cognizance of the applications for affiliate membership received by the Secretary-General,

4. Approves, on the recommendation of the Executive Council and in accordance with resolution 279(IX), the applications for affiliate membership of the following bodies, in accordance with Articles 7(3) and 7(4) of the Statutes;
 1. ADVERTISING AGENCY « GREAT SILK ROAD » (UZBEKISTAN/OUSBEKISTAN)
 2. ALTERNATIVE BUSINESS SOLUTIONS (PALESTINE/PALESTINA)
 3. AMERICAN HOTEL & LODGING EDUCATIONAL INSTITUTE (UNITED STATES OF AMERICA/ÉTATS-UNIS D'AMÉRIQUE/ESTADOS UNIDOS DE AMÉRICA)

4. ASSOCIAÇÃO BRASILEIRA DAS OPERADORAS DE TURISMO – BRAZTOA (BRAZIL/BRÉSIL/BRASIL)
5. AYUNTAMIENTO S. BARTOLOME DE TIRAJANA (MASPALOMAS) (SPAIN/ESPAGNE/ESPAÑA)
6. BENCH EVENTS (UNITED KINGDOM/ ROYAUME UNI / REINO UNIDO)
7. CASPIAN TRAVEL AGENCY AND CARGO LLC (AZERBAIJAN)
8. CHIC OUTLET SHOPPING – VALUE RETAIL PLC (UNITED KINGDOM/ROYAUME UNI) /REINO UNIDO)
9. CONFEDERACIÓN ESPAÑOLA DE AGENCIAS DE VIAJES (CEAV) (SPAIN/ESPAGNE/ESPAÑA)
10. CONSEJO SUPERIOR DE TURISMO (CONSETURISMO) (VENEZUELA)
11. CONSOLIDATED TOURISM AND INVESTMENT CONSULTANTS LTD CTICO (JAMAICA/JAMAÏQUE)
12. CONSULTORES ASOCIADOS EN TURISMO S.A. DE C.V. (MEXICO/MEXIQUE/MÉXICO)
13. CONVENTION & VISITORS BUREAU DELLA REPUBBLICA DI SAN MARINO (SAN MARINO/SAINT-MARIN)
14. DELTA GROUP LTD (AZERBAIJAN)
15. DEPARTMENT OF TOURISM – PORTO ALEGRE CITY COUNCIL (BRASIL/BRÉSIL/BRAZIL)
16. DESIGNATED AREAS FOR SUSTAINABLE TOURISM ADMINISTRATION (THAILAND/THAÏLANDE/TAIANDIA)
17. DESTINATION MARKETING ASSOCIATION INTERNATIONAL (DMAI) (UNITED STATES OF AMERICA/ÉTATS-UNIS D'AMÉRIQUE/ESTADOS UNIDOS DE AMÉRICA)
18. ÉCOLE HÔTELIÈRE DE LAUSANNE (SWITZERLAND/SUISSE/SUIZA)
19. EL CORTE INGLES (SPAIN/ESPAGNE/ESPAÑA)
20. ELEGANT TRAVEL (AZERBAIJAN)
21. ERA STYLE (AZERBAIJAN)
22. ESCUELA SUPERIOR DE TURISMO DEL INSTITUTO POLITÉCNICO NACIONAL (MEXICO/MEXIQUE/MÉXICO)
23. EUROTOURISM COMPANY (AZERBAIJAN)
24. FEDERACIÓN DE TURISMO DEL ESTADO BOLÍVAR (VENEZUELA)
25. FEDERAL ESTABLISHMENT OF HIGHER EDUCATION “RUSSIAN STATE UNIVERSITY OF TOURISM AND SERVICE” (RUSSIAN FEDERATION/FÉDÉRATION DE RUSSIE/ FEDERACIÓN DE RUSIA)
26. FEST TRAVEL (TURKEY/TURQUIE/TURQUÍA)
27. FINNISH SANTA CLAUS FOUNDATION (FINLAND/FINLANDE/FINLANDIA)
28. FUNDACIÓN BARCELONA MEDIA (SPAIN/ESPAGNE/ESPAÑA)
29. GATO – GADESHGARAN TOUR OPERATOR (IRAN)
30. GAUTENG TOURISM AUTHORITY (SOUTH AFRICA/ AFRIQUE DU SUD/ SUDAFRICA)
31. GDTUR (SPAIN/ESPAGNE/ESPAÑA)
32. GILAN TOURISM (AZERBAIJAN)
33. GLOBAL LLC (AZERBAIJAN)

34. GOBIERNO AUTONOMO DESCENTRALIZADO PROVINCIAL DEL GUAYAS (ECUADOR/EQUATEUR)
35. GUBILEN S.A (URUGUAY)
36. GYEONGGI TOURISM ORG. (REPUBLIC OF KOREA/RÉPUBLIQUE DE CORÉE/REPÚBLICA DE COREA)
37. HELLENIC CHAMBER OF HOTELS (HCH) (GREECE/GRÈCE/GRECIA)
38. IATCA INTERNATIONAL ACADEMIC TRAINING CERTIFICATION AUDIT SERVICES LTD. (TURKEY/TURQUIE/TURQUÍA)
39. IMPROTEX TRAVEL, TOURS CONFERENCES (AZERBAIJAN)
40. INSTITUTO MOVATUR, S.L. (SPAIN/ESPAGNE/ESPAÑA)
41. INTERNATIONAL SCHOOL OF LAW AND BUSINESS (LITHUANIA/LITUANIE/LITUANIA)
42. INTERNATIONAL STUDENT IDENTITY CARD ASSOCIATION (NETHERLANDS/PAYSBAS/PAISES BAJOS)
43. KASPIAN TUR MMC (AZERBAIJAN)
44. KERALA INSTITUTE OF TOURISM AND TRAVEL STUDIES (INDIA/INDE)
45. KHAZAR TRAVEL "XEZER TOURS AND TRAVEL" (AZERBAIJAN)
46. KWELA FLEET MANAGEMENT (SOUTH AFRICA/AFRIQUE DU SUD/SUDAFRICA)
47. LEADERS GROUP FOR CONSULTING AND DEVELOPMENT (KUWAIT/KOWEÏT)
48. LESLIE HOSPITALITY CONSULTING (UNITED STATES OF AMERICA/ÉTATS-UNIS D'AMÉRIQUE/ESTADOS UNIDOS DE AMÉRICA)
49. MARTA ROSSI E SILVA ZORZANELLO FAIRS AND ENDEAVORS (BRAZIL/BRASIL)
50. MEDICAL TOURISM ASSOCIATION (UNITED STATES OF AMERICA/ÉTATS-UNIS D'AMÉRIQUE/ESTADOS UNIDOS DE AMÉRICA)
51. MEXICO TRAVEL CHANNEL (MEXICO)
52. MICROSOFT INNOVATION CENTER TOURISM TECHNOLOGIES – MICTT (SPAIN/ESPAGNE/ESPAÑA)
53. MISS HERITAGE WORLD ORGANISATION (MHW) (NAMIBIA/NAMIBIE)
54. NH HOTELES (SPAIN/ESPAGNE/ESPAÑA)
55. OBSERVATORIO DE DERECHO DE TURISMO – FACULTAD DE DERECHO UNIVERSIDAD DE BUENOS AIRES (ARGENTINA/ARGENTINE)
56. PACIFIC ASIA TRAVEL WRITERS ASSOCIATION - PAWTA (INDIA/INDE)
57. PASHA TRAVEL LIMITED LIABILITY COMPANY (LLC) (AZERBAIJAN)
58. POS. LDA – PROVIDER OFFSHORE SERVICES (ANGOLA)
59. QAFQAZ POINT HOTEL (AZERBAIJAN)
60. RUSSIAN TRAVEL GUIDE CO LTD (RUSSIAN FEDERATION/FÉDÉRATION DE RUSSIE/FEDERACIÓN DE RUSIA)
61. SANTUR – SANTA CATARINA TURISMO S/A (BRAZIL/BRÉSIL/BRASIL)
62. SAPPHIRE LLC (AZERBAIJAN)
63. SECRETARIA MUNICIPAL DE BENTO GONÇALVES (BRAZIL/BRÉSIL/BRASIL)
64. SEG SWISS EDUCATION GROUP (SWITZERLAND/SUISSE/SUIZA)
65. SINDBAD LLC (AZERBAIJAN)
66. SLIK WAY AIRLINES LLC- "SW TRAVEL" BRANCH (AZERBAIJAN)
67. SMART HOLIDAY (AZERBAIJAN)
68. SPEKTR KO LLC (AZERBAIJAN)

69. ST. PETERSBURG STATE UNIVERSITY OF SERVICE AND ECONOMICS (RUSSIAN FEDERATION/FÉDÉRATION DE RUSSIE/FEDERACIÓN DE RUSIA)
 70. THE ADMINISTRATION OF WINTER AND SUMMER TOURIST COMPLEX “SHAHDAG” (AZERBAIJAN)
 71. THE MUNICIPAL GOVERNMENT AGENCY – TOURISM DEPARTMENT OF ALMATY CITY (KAZAKHSTAN/KAZAKHSTAN/KAZAJSTAN)
 72. UNIVERSIDAD AUTÓNOMA DE CHIAPAS (MEXICO/MEXIQUE/MÉXICO)
 73. UNIVERSIDAD DE OCCIDENTE (MEXICO/MEXIQUE)
 74. UNIVERSIDAD GUANAJUATO (MEXICO/MEXIQUE)
 75. UNIVERSITY OF BUSINESS IN PRAGUE (CZECH REPUBLIC/ RÉPUBLIQUE TCHÈQUE/REPÚBLICA CHECA)
 76. UNIVERSITY OF NOVIY SAD, FACULTY OF SCIENCES, DEPARTMENT OF GEOGRAPHY, TOURISM AND HOTEL MANAGEMENT (SERBIA/SERBIE)
 77. UNIVERSITY OF TECHNOLOGY SYDNEY LEISURE SPORT AND TOURISM (AUSTRALIA/AUSTRALIE)
 78. VILLAGE FOR ALL SRL (ITALY/ITALIE/ITALIA)
 79. YOUTH 2 YOUTH IN ZIMBABWE
 80. ZAGREB TOURIST BOARD & CONVENTION BUREAU (CROATIA/CROATIE/CROACIA)
 81. ZIMBABWE YOUTH IN TOURISM (ZIMBABWE)
 82. CITY OF VENICE (ITALY/ITALIE/ITALIA)
 83. FUNDACIÓN UNIVERSITARIA LOS LIBERTADORES (COLOMBIA/COLOMBIE)
 84. STUDENT MARKETING (SLOVAKIA/SLOVAQUIE/ESLOVAQUIA)
 85. INTERNATIONAL CONSORTIUM – HOTELS & TOURISM (RUSTICAE-RANSMADRID-ESTUDIO LANZAROTE) (SPAIN/ESPAGNE/ESPAÑA)
 86. MAPFRE (SPAIN/ESPAGNE/ESPAÑA)
 87. UNIVERSIDAD LA SALLE CANCÚN (MEXICO/MEXIQUE)
 88. VISIT ELCHE (SPAIN/ESPAGNE/ESPAÑA)
5. Takes note of the withdrawal of the bodies from affiliate membership mentioned in document A/20/4(a)(II).



General Assembly

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Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/616(XX)

Membership of the Organization

(b) Suspension of membership in accordance with Article 34 of the Statutes and requests for temporary exemption from the application of paragraph 13 of the Financing Rules

Agenda item 4(b)
(document A/20/4(b))

The General Assembly,

Considering resolution 217(VII) adopted at its seventh session, whereby it recognized that Article 34 of the Statutes, providing for suspension of Members that persist in a policy contrary to the fundamental aim of the Organization as established in Article 3 of the Statutes, is applicable in the case of prolonged non-payment of obligatory contributions to the budget of the Organization,

Also considering the report submitted to it by the Secretary-General in pursuance of the aforementioned resolution,

Having heard the report of the Executive Council,

1. Notes that the following Members are subject to Article 34 of the Statutes and/or paragraph 13 of the financing rules:

FULL MEMBERS

AFGHANISTAN
BAHRAIN
BURUNDI
CAPE VERDE
DJIBOUTI
GUINEA BISSAU
KYRGYZSTAN
PAPUA NEW GUINEA
SAO TOME AND PRINCIPE
SIERRA LEONE
SUDAN
THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA
TURKMENISTAN

VANUATU

2. Notes with satisfaction that Full Members Malawi, Myanmar and Pakistan are no longer subject to the provisions of paragraph 13 of the Financing Rules, since they have reduced their contribution arrears partially or in full;
3. Further notes that Article 34 of the Statutes will be applicable to the following Members in 2014 if they have not reached an agreement with the Secretary-General on a plan for the payment of their arrears:

FULL MEMBERS

1. THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA
2. VANUATU

AFFILIATE MEMBERS

1. BIMAN BANGLADESH AIRLINES
 2. BROCK UNIVERSITY
 3. CENGIZ
 4. CENTRO INTERNACIONAL DE ESTUDIOS TURISTICOS DE CANARIAS S.L.
 5. CYPRUS UNIVERSITY OF TECHNOLOGY – DEPARTMENT OF HOTEL AND TOURISM MANAGEMENT
 6. DESTINATION MARKETING ORGANIZATION – CAPE TOWN AND WESTERN CAPE
 7. ELAGRO, GREEK SUSTAINABLE TOURISM ORGANIZATION
 8. EMPRESA DE TURISMO DA BAHIA S.A. – BAHIATURSA
 9. FEDERATION TUNISIENNE DES AGENCES DE VOYAGES ET DE TOURISME
 10. INSTITUTO DE TURISMO RESPONSABLE
 11. IXEO INTERACTIVE TRAVEL S.A.
 12. KOREA CULTURE & TOURISM POLICY INSTITUTE (CKTPI)
 13. KUWAIT INTERNATIONAL DRIVING PERMIT & CARNET CLUB
 14. LEISURE QUEST INTERNATIONAL LLC.
 15. RESERVA DE LA BIOSFERA DE FUERTEVENTURA
 16. ZAGREB FAIR
4. Decides to continue applying the measure of suspension of rights and privileges provided for in Article 34 of the Statutes under the following conditions:
 - (a) when a Member of the Organization is in arrears in the payment of contributions for four financial years, whether consecutive or not, it being understood that part payment of contributions does not preclude application of the measure of suspension, and
 - (b) when that Member has not agreed with the Secretary-General on a plan for the payment of its arrear contributions within a period of one year from the date of the General Assembly resolution stating that suspension is applicable to that Member in accordance with Article 34 of the Statutes;
 5. Requests the Secretary-General to apply this resolution and to report on its application at each session of the Executive Council;

Having taken note of the recommendations made by the Executive Council at its 95th session with respect to requests made by various Full and Affiliate Members for temporary exemption from the application of paragraph 13 of the Financing Rules,

Considering the documents submitted by the Secretary-General regarding this matter,

6. Decides, in view of their compliance with the agreed payment plans, to renew the temporary exemption from the provisions of paragraph 13 of the Financing Rules of Full Members Cambodia, Guinea and Lao People's Democratic Republic and grants temporary exemption from the provisions of paragraph 13 of the Financing Rules to Full Members Burkina Faso, Côte d'Ivoire, Democratic Republic of the Congo, Niger and Uganda and to the Affiliate Members Fundação Comissao de Turismo Integrado do Nordeste – Fundação CTI-NE and United Federation of Travel Agents Association (UFTAA);
7. Notes that Iraq continues to benefit from an extended temporary exemption of the application of the provisions of paragraph 13 of the Financing Rules attached to the Statutes and Article 34 of the Statutes until the present session on of the General Assembly and approves the entry into force of its payment plan beginning 1 January 2014;
8. Also decides to maintain the temporary exemption of Bolivia, Central African Republic, Congo, El Salvador, Gambia, Mauritania, Nicaragua, Togo, Uruguay and Yemen, as well as that of Affiliate Members Asociación Mundial para la Formación Profesional (AMFORT) and Souv Club Cameroon from the provisions of paragraph 13, albeit making it clear that these provisions will be reapplied to these Members if they are not up to date with their payment plans by 1 April 2014;
9. Requests the Secretary-General to inform Yemen that it must submit a new payment plan for its debt corresponding to the years 1979 to 1989, given that the regulations in force do not contain any provisions for exemption from the payment of contributions;
10. Adopts the recommendation of the Executive Council establishing the following conditions for the Members requesting temporary exemption from the provisions of paragraph 13 of the Financing Rules and which propose payment plans to settle their arrears in instalments:
 - (a) to discharge the contribution corresponding to the present year before the General Assembly session at which their case is reviewed,
 - (b) strict observance of the plan agreed for the settlement of arrears;
11. Requests the Secretary-General to inform the Full Members concerned, that the decision just taken in their regard remains subject to strict compliance with the aforementioned conditions; and
12. Notes that the following Members continue to be subject to the provisions of Article 34 of the Statutes and/or paragraph 13 of the financing rules:

FULL MEMBERS

AFGHANISTAN
BAHRAIN
BURUNDI
CAPE VERDE
DJIBOUTI
GUINEA BISSAU

KYRGYZSTAN
PAPUA NEW GUINEA
SAO TOME AND PRINCIPE
SIERRA LEONE
SUDAN
THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA
TURKMENISTAN
VANUATU

AFFILIATE MEMBERS

ATUR CAIXAS DO SUL – ASSOC. TURISTICA DO CAIXAS DO SUL (Brazil)
ATHENS TOURISM & ECONOMIC DEV. COMPANY (Greece)
BIMAN BANGLADESH AIRLINES
BROCK UNIVERSITY (Canada)
CAMARA DO TURISMO DE CABO VERDE
CARIBBEAN TOURISM ORGANIZATION (CTO) (Barbados)
CENGIZ (Nigeria)
CENTRO INTERNATIONAL DE ESTUDIOS TURISTICOS DE CANARIAS (Spain)
CYPRUS UNIVERSITY OF TECHNOLOGY – DPT. OF HOTEL & TOURISM MANAGEMENT
DAR AL – DIAFA FOR HOSPITALITY AND TOURISM EDUC. CONSULTANCY (Jordan)
DESTINATION MARKETING ORG. CAPE TOWN AND WESTERN CAPE (Southafrica)
DUBLIN INSTITUTE OF TECHNOLOGY (Ireland)
ELAGRO – GREEK SUSTAINABLE TOURISM ORGANIZATION (Greece)
EMPRESA DE TURISMO DE BAHIA – BAHIAATURSA (Brazil)
ENIT – ITALIAN TOURIST BOARD (Italy)
FEDECATUR – FEDERACION DE CAMARAS DE TURISMO DE CENTROAMERICA (Honduras)
FEDERATION TUNISIENNE DES AGENCES DE VOYAGES ET DE TOURISME FTAV
FUNDACION MUNICIPAL “TURISMO PARA CUENCA” (Spain)
FUNDACION SIERRA CALDERONA (Spain)
GEOS (France)
GLOBAL TOURISM SOLUTIONS (France)
ICEI – ISTITUTO COOPERAZIONE ECONOMICA INTERNAZIONALE (Italy)
IGGY TOURISM CONSULTING, TOURISM TRADEMARK (Argentina)
INSTITUTO BRASILEIRO DE TURISMOLOGOS
INSTITUTO DE TURISMO RESPONSIBLE (Spain)
INTISHAR TOURIST SERVICES (Sudan)
IRAN CULTURE HERITAGE & TOURISM INVESTMENT CO.
ISRAEL SCHOOL OF TOURISM
IXEO INTERACTIVE TRAVEL S.A. (Switzerland)
JORDAN SOCIETY OF TOURIST AND TRAVEL AGENTS
KENYA TOURIST DEVELOPMENT CORPORATION
KOREA CULTURE & TOURISME POLICY INSTITUTE (KCTPI)
KUWAIT INTERNATIONAL DRIVING PERMIT & CARNET CLUB
KYUNG HEE UNIVERSITY (Republic of Korea)
LEISURE QUEST INC. LL (USA)
MEETING PROFESSIONALS INTERNATIONAL (USA)
PAKISTAN TOURISM DEVELOPMENT CORPORATION
RESERVA DE LA BIOSFERA DE FUERTEVENTURA (Spain)
SENECA (Italy)
U.S. TRAVEL ASSOCIATION
ZAGREB FAIR (Croatia)



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/617(XX)

Report of the Secretary-General

Part I: Programme of work

(a) The state of the global tourism sector and mainstreaming tourism in the global agenda

Agenda item 5(l)(a)
(document A/20/5(l)(a))

The General Assembly,

1. Takes note of the results of international tourism in 2012 and the positive outlook for 2013;
2. Commends the Member States which have joined the Open Letter initiative and encourages those which have not yet joined to do so;
3. Takes note of the work of the Secretariat in placing tourism in the Outcome Document of Rio+20 and the Declaration of the G20 Leaders Meeting in 2012 and commends the Member States which contributed actively to the inclusion of tourism in the Rio+20 Outcome Document and the G20 Declaration;
4. Endorses the decision of the 95th session of the Executive Council regarding the policy priorities set forth by the Secretary-General, namely travel facilitation, taxation and connectivity;
5. Fully supports the creation of a Working Group chaired by South Africa aimed at achieving complete ODA eligibility for UNWTO and mobilizing resources for the Organization;
6. Also supports the initiatives of the Secretariat to cooperate with other International and regional organizations; and
7. Commends and appreciates the ongoing work of Member States in implementing the UN international recommendations on tourism statistics (IRTS 2008 and TSA:RMF 2008) and supports the Secretariat in furthering efforts to ensure the global implementation, monitoring and evaluation of these recommendations.



General Assembly

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Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/618(XX)

Report of the Secretary-General

Part I: Programme of work

(b) Implementation of the general programme of work for 2012-2013

Agenda item 5(l)(b)

(documents A/20/5(l)(b), A/20/5(l)(b) Annex and A/20/5(l)(b) Annex Add.)

The General Assembly,

Having considered the report by the Secretary-General on the implementation of the general programme of work and its annex on specific projects and initiatives,

1. Takes note of the considerable amount of work accomplished in times of budgetary constraints;
2. Endorses the official name “Observatories of Sustainable Tourism under the auspices of UNWTO” and approves its use for Observatories under the Guidelines on the use of UNWTO signs by bodies other than UNWTO Secretariat;
3. Takes note of the call of Seychelles to all Member States to attend the UNWTO Conference on Sustainable Development of Tourism in Islands jointly organized by the World Tourism Organization (UNWTO) and the French Government;

Having read the addendum on the Convention on the Protection of tourists/consumers and travel organizers,

4. Takes note of the report on progress in the elaboration of the text of the Convention since the last General Assembly and thanks the members of the Working Group for the exhaustive work carried out during all its meetings;
5. Appreciates the efforts undertaken by the Secretariat in the coordination of this project, in particular regarding the consultations with other International Organizations and Regional Institutions and calls on the Secretary-General to advise the Working Group to continue with the elaboration of the text of the Convention and to convoke future necessary meetings, with the aim of presenting to the General Assembly, at its 21st session, a proposed text of the Convention to be approved; and

Having heard the reservations expressed by Germany regarding the renaming of the UNWTO Consulting Unit on Biodiversity and Tourism,

6. Takes note and requests the Secretary-General to address this issue jointly with the Government of Germany within the legal framework of UNWTO.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/619(XX)

Report of the Secretary-General

Part I: Programme of work

(c) Draft Programme and budget of the Organization for 2014-2015

Agenda item 5(I)(c)
(documents A/20/5(I)(c) and A/20/5(I)(c) Add.1)

The General Assembly,

Having considered the draft general programme of work and budget of the Organization for the period 2014-2015, prepared by the Secretary-General in accordance with Article 23(2) of the Statutes and on the basis of the policy guidelines and programming principles adopted by the Council at its seventy-ninth session in decision 11(LXXIX),

Having before it the decision CE/DEC/17(XCV) by the Executive Council at its 95th session,

1. Expresses its satisfaction with the way in which the Secretariat has prepared the draft programme, including an in-depth consultation process with all Members and a constant collaboration with the Programme and Budget Committee;

Having heard the reservations from Austria, France, Germany, Hungary and Italy regarding the zero real growth policy of the UNWTO programme and budget for the biennium 2014-2015,

Having taken note of decision CE/DEC/10(XCVI) of the Executive Council on the same issue,

2. Adopts the draft general programme of work and budget of the Organization for the period 2014-2015, for a total amount of 26,616,000 euros, prepared by the Secretary-General in accordance with Article 23(2) of the Statutes, and authorizes the Secretary-General to execute the programme of work and budget for 2014-2015 in accordance with the amounts collected, establishing a plan of expenditure for that purpose and keeping with the satisfactory budgetary practice established in the previous financial years;
3. Takes note of the changes made in the structure of the revised Programme Budget for 2012-2013 and notes with appreciation the Secretary-General's proposal to present a balanced budget for

the biennium 2014-2015 with zero real growth, incorporating expected inflation for the period, with respect to the budget of the previous biennium;

4. Approves the proposed scale of contributions for 2014-2015 as modified to reflect the changes in membership and that in the budget, as foreseen in resolution 404(XIII), and which represents 2.8% annual growth in individual country contributions with respect to 2013, except when required by technical changes in the class situation of individual country cases, which reflects the expected inflation as indicated in Annex B of document CE/95/5(b);
5. Further approves the proposed amendment of Annex II of the Financial Regulations, paragraph 4(c) of the formula for fixing the contributions on the supplementary schedule of direct deductions in the last group for those countries with small population, with the current deductions of 25 per cent for countries with a population equal to or less than 100,000 to be replaced by a deduction of 40 per cent for countries with a population equal to or less than 200,000 with such deduction also applying to all those countries that have island status and are in the last group of the scale, regardless of whether they are located in a higher group before applying the additional deduction for small population in economic and technical factors, and with this deduction to be applied as appropriate on the scale of contributions for the period 2014-2015 after approval by the General Assembly;
6. Takes into account that the level of the budget for 2014 and 2015 will be of 26,616,000 euros, and endorses that the budgetary income approved for the next period should be provided by the contributions of the Full and Associate Members in the amounts of 11,937,200 euros for 2014, and 12,406,083 euros for 2015, and that the balance to be financed should be covered by the contributions of the Affiliate Members and the other sources of funding referred to in the corresponding document taking into account that there might be adjustments necessary in case of new Members' joining or withdrawing from the Organization; and to agree that, in accordance with resolution 526(XVII), the contributions of the Associate Members be divided into two separate categories, each being 10% lower than the contribution of the Full Members in groups 13 and 9 respectively;
7. Adopts the recommendation of the Executive Council to maintain the contribution of the Affiliate Members at 2,400 euros per year for the period 2014-2015 and supports the decision CE/DEC/20(XCV) taken by the Executive Council on proposed deductions for specific members as outlined in document CE/95/6(c);
8. Supports the PBC Members' suggestion for the Secretariat to further continue with its efforts in cost savings and control of expenditures, and takes note that the Programme and Budget does not include extrabudgetary funds, which will be added to the Organization's output as they reinforce the resources and thus the activities of the Organization, especially on the subject of technical cooperation; and
9. Commends the Programme and Budget Committee and their Chairpersons for their valuable contributions to the preparation of the Organization's draft programme of work for 2014-2015.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/620(XX)

Report of the Secretary-General

Part I: Programme of Work

(d) UNWTO in the United Nations system

Agenda item 5 (l)(d)
(document A/20/5(l)(d))

The General Assembly,

Having taken cognizance of document A/20/5(l)(d),

1. Recognizes the importance of the benefits obtained through the cooperation with the United Nations system and the participation in relevant system-wide coordination mechanisms, notably for mainstreaming tourism in the global development agenda as well as promoting complementarities and synergies between programmes, activities and outputs of UNWTO with those of the other UN system entities;
2. Notes with appreciation the important work of the Secretariat in mainstreaming tourism in the Rio+20 preparatory work and Conference, post-Rio+20 agenda framework and the 10-YFP and supports its work in contributing to the global process towards defining Sustainable Development Goals with tourism content;
3. Supports the decisions taken by the Secretariat in order to strengthen the engagement of UNWTO with the GPST initiative and its collaborative work with UNEP;
4. Welcomes the Joint Statement issued by UNWTO and ICAO and encourages the Secretariat to pursue the cooperation with ICAO in areas of common interest and priority so as to strengthen and contribute to the further development of tourism;
5. Encourages and supports the Secretariat to continue with its engagement in the preparations and processes which will contribute to the Third UN Conference on Small Island Developing States and the 10-year review Conference on the Implementation of the Almaty Programme of Action for LLDCs, both to take place in 2014; and

6. Requests the Secretary-General to present a report, at its next session, on developments relating to cooperation with the United Nations system and other international organizations.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/621(XX)

Report of the Secretary-General

Part I: Programme of work

(e) Report on the progress of the reform of the Organization (White Paper)

Agenda item 5(l)(e)
(document A/20/5(l)(e))

The General Assembly,

Having considered the report by the Secretary-General on the progress of the reform of the Organization (White Paper),

1. Takes note of all the progress achieved since the adoption of this strategic document in 2011;
2. Requests the Secretary-General to keep working on the reform progress of the Organization along the approved lines of the White Paper and to include in it new matters that may arise; and
3. Endorses the proposal made by the Secretary-General to simplify this report, in the future, maintaining in it only the actions properly related to the reform of the Organization.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/622(XX)

Report of the Secretary-General

Part I: Programme of work

(f) Reform of the ST-EP Foundation

Agenda item 5(I)(f)
(documents A/20/5(I)(f) Rev.1 and A/20/5(I)(f) Doc.ref.)

The General Assembly,

Recognizing the important contribution of the UNWTO ST-EP Foundation and particularly of the Government of the Republic of Korea to the work and mission of UNWTO since the establishment of the Foundation in 2004,

1. Approves the proposal by the Secretary-General that the ST-EP Foundation become fully independent from the UNWTO management, thereby complying with the request of the General Assembly to establish a clear governance relationship with external entities through resolution 602(XIX);
2. Takes note of the proposed scheme of the future organization, without prescribing the final outcome to prospective members;
3. Takes further note of the fact that the future founder members of this organization will adopt its statutes;
4. Encourages Members to consider joining such an organization, in an effort to continue supporting the ST-EP Initiative and its impact on poverty alleviation and sustainable tourism development; and
5. Requests the Secretary-General to ensure that the UNWTO will act in close cooperation with the future organization.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/623(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(a) Closing of the audited administrative accounts of the eighteenth financial period (2010-2011)

Agenda item 5(II)(a)
(document A/20/5(II)(a))

The General Assembly,

Considering the report of the Secretary-General on the financial results of the audited accounts of the eighteenth financial period (2010-2011) and according to the decision taken by the Executive Council at its ninety-fifth session,

Endorses the Executive Council decisions CE/DEC/6(XC) and CE/DEC/6 (XCIII) and approves the closing of the accounts for the period.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/624(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(b) Financial situation of the Organization

Agenda items 5(II)(b) and 5(II)(b) Add.1
(documents A/20/5(II)(b) and A/20/5(II)(b) Add.1)

The General Assembly,

Having before it the report of the Secretary-General on the financial situation of the Organization,

Having heard the report of the Executive Council,

1. Takes note of the level of collection of contributions from Members for the financial year 2013 as of 30 June 2013 amounting to EUR9,255,417.10, and also of the collection of contributions in arrears, amounting to EUR730,113.51;
2. Takes note of the adjustments made by the Secretary-General on the structure of programmes for 2013;
3. Urges Members that have not yet complied with their financial obligations to take the necessary steps to pay their contributions for 2013, thereby averting delays that could hamper programme execution; and
4. Takes note of the budgetary pressures experienced by the Organization due to the zero nominal growth policy already followed for a period of six years, while noting with satisfaction the prudent financial management exercised by the Secretary-General.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/625(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(c) Human resources situation of the Organization

Agenda item 5(II)(c)
(document A/20/5(II)(c))

The General Assembly,

Having considered the report of the Secretary-General on the structure and human resources situation of the Organization,

1. Takes note of the information provided on the human resources situation of the Organization and expresses its satisfaction at the work currently being carried out by those persons in the service of the Organization;
2. Takes note of the amendments to UNWTO Staff Rule 17(1) *Special Leave* and UNWTO Staff Rule 24(4) *Age of Retirement*, as approved by the Executive Council at its 95th session;
3. Reiterates the Executive Council's invitation to Members to avail themselves of the existing capacity building framework by sponsoring tourism officials, on a non-reimbursable loan basis, to participate in the Organization's programme of work during set periods of time;
4. Encourages the Secretary-General to continue with the practice of providing information on the internal structure of the Secretariat and on the staff situation of the Organization in future reports to the General Assembly; and
5. Thanks with appreciation Mr. Ousmane Ndiaye for his contribution to the work of the Organization during the past thirty years and welcomes the appointment of the new Regional Director for Africa, Ms. Elsia Grandcourt.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/626(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(d) Election of the Members of the UNWTO Staff Pension Committee for 2014-2015

Agenda item 5(II)(d)
(document A/20/5(II)(d))

The General Assembly,

Having taken cognizance of the report of the Secretary-General on this subject,

Having taken note of the willingness of the present Members of the Committee to continue their term of office,

1. Thanks Argentina and Spain for their contribution to date; and
2. Decides to re-elect Argentina and Spain as full members of the UNWTO Staff Pension Committee for the biennium 2014-2015.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/627(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(e) Election of the Auditors for 2014-2015

Agenda item 5(II)(e)
(document A/20/5(II)(e))

The General Assembly,

1. Expresses its appreciation for the competent work of the External Auditors elected for the current biennium, Spain (Mr. Manuel Toledano Torres and Mr. Juan Ruiz-Rico Alcaide) and India (Mr. Kulwant Singh and Ms. Mudumbai Himabindu),
2. Thanks them for their contribution;

Having regard to Articles 12(g) and 26 of the Statutes of the Organization stipulating that the General Assembly shall elect two External Auditors on the recommendation of the Executive Council,

3. Decides to designate Germany, Spain and India, the latter subject to the formal approval of the Comptroller General of India, as the External Auditors for the period 2014-2015;

Taking into account the implementation of the International Public Sector Accounting Standards (IPSAS) by the UNWTO from 1 January 2014 (CE/95/3(II)(a) add.1), in line with the IPSAS work plan (CE/88/5(a)) and in addition to the External Auditors' mandate under the UNWTO Financial Regulations (FR) (FR, Annex I) as stated in document A/20/5(II)(e),

4. Entrusts the External Auditors of UNWTO the auditing of the restated opening balance compliant with IPSAS as at 1 January 2014 and, the review of UNWTO IPSAS pilot financial statements as at 30 September 2014; and
5. Furthermore thanks the External Auditors for the additional time and resources devoted in order to complete these additional activities during the year 2014.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/628(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(f) Situation of amendments to the Statutes and the Financing Rules

Agenda item 5(II)(f)
(documents A/20/5(II)(f) and A/20/5(II)(f) Annex)

The General Assembly,

Having taken note of the report of the Secretary-General on the situation of amendments to the Statutes and the Financing Rules of the Organization;

1. Expresses its concern at the slow pace of constitutional development that hampers the smooth operation of the Organization;
2. Calls upon the Member States to do everything in their power to ratify all the amendments to the Statutes and the Financing Rules contained in document A/20/5(II)(f) as soon as possible;
3. Requests the Secretary-General to report systematically to the General Assembly on the situation of amendments to the Statutes and the Financing Rules;
4. Reaffirms, in the adoption of any future amendment to the Statutes or the Financing Rules, the need to strictly comply with the procedure for amendment and entry into force established in Article 33 of the Statutes;
5. Further requests the Secretary-General to explore the practice applied by International Organizations in the ratification of amendments to constituent treaties that could be envisaged at UNWTO to improve the current situation of adopted amendments that have not yet entered into force and to present proposals to the Executive Council for analysis and submission of recommendations to the next General Assembly session;
6. Requests Member States to ratify Annex XVIII of the Convention on the Privileges and Immunities of the specialized agencies (1947) relating to UNWTO and adopted by the Executive Council [decision 9 (LXXXIII)] pursuant to the mandate given by the General Assembly through

resolution 545 (XVII), in order for the Organization to be able to enjoy the Privileges and Immunities provided to it as a specialized agency of the United Nations;

7. Requests the Secretary-General to report to the 21st session of the General Assembly on the status of the ratification of this Convention; and
8. Welcomes the new edition of UNWTO Basic Documents.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/629(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(g) Agreements concluded by the Organization

Agenda item 5(II)(g)
(documents A/20/5(II)(g), A/20/5(II)(g) Add.1 and A/20/5(II)(g) Add.2)

The General Assembly,

Having taken note of the reports of the Secretary-General on the agreements and working arrangements concluded, in accordance with Article 12 of the Statutes, with governments and intergovernmental organizations, as well as with non-governmental organizations, local authorities, public enterprises and universities,

Decides to approve the following agreements:

I. AGREEMENTS CONCLUDED WITH GOVERNMENTS AND INTERGOVERNMENTAL ORGANIZATIONS

- 29 October 2011: [English] Memorandum of understanding between **UN WOMEN** and the World Tourism Organization.
- 16 January 2012: [Spanish] Framework Agreement between UNWTO, UNWTO.Themis Foundation and the **Secretariat of Tourism of Mexico** to promote the collaboration between the parties in the field of Tourism Education.
- 18 January 2012: [Spanish] Framework agreement between the **Argentine Republic** and the World Tourism Organization.
- 7 March 2012: [English] Memorandum of understanding between the World Tourism Organization and the **European Travel Commission**.

- 20 March 2012: [English] Agreement between the UNWTO, UNWTO.Themis Foundation and the **Bhutan Tourism Council** to establish the conditions of service of three Volunteers to collaborate in the implementation of marketing strategies.
- 23 April 2012: [English] Memorandum of understanding between the **United Nations Office on Drugs and Crime (UNODC)** and the World Tourism Organization (UNWTO).
- 16 May 2012: [English] Memorandum of understanding between the World Tourism Organization and the **European Commission**.
- 31 May 2012: [Spanish] Exchange of letters constituting an agreement between **Spain** and the World Tourism Organization (UNWTO).
- 30 October 2012: [English and French] Memorandum of understanding between the World Tourism Organization and the Ministry of Tourism of **Haiti** (MDT).
- 15 November 2012: [Spanish] Agreement between the World Tourism Organization (UNWTO), the Secretariat of Foreign Relations of the **United Mexican States** (SER), the Secretariat of Tourism of the United Mexican States (SECTUR) and the Secretariat of Tourism and Economic Development of the State of Oaxaca (Oaxaca Tourism).
- 6 February 2013: [Spanish] Agreement between UNWTO, UNWTO.Themis Foundation and the **Ministry of Tourism of Argentina** for holding an international course on Tourism Management in Protected Areas (Puerto Madryn, Argentina, 9-15 June 2012).
- 14 February 2013: [English] Memorandum of understanding between the World Tourism Organization and the Government of **Italy**.
- 18 February 2013: [English] Letter of Agreement between the **United Nations Environment Programme (UNEP)** and the World Tourism Organization (UNWTO).
- 15 March 2013: [Spanish] Agreement between UNWTO, UNWTO.Themis Foundation and the **Government of Argentina** for holding an international course on Social Media and Tourism (Bariloche, Argentina, 5-10 May 2013).
- 27 March 2013: [English] Memorandum of understanding between the World Tourism Organization and the Ministry of Tourism of **Greece**.
- 5 April 2013: [English] Cooperation Agreement between the **United Nations Office on Drugs and Crime (UNODC)** and the World Tourism Organization (UNWTO).
- 11 April 2013: [Spanish] Letter of intent between the Secretariat of Tourism of **Honduras** (Honduran Tourism Institute) SECTUR and the World Tourism Organization.
- 19 May 2013: [French] Cooperation agreement between the **People's Democratic Republic of Algeria** and the World Tourism Organization (UNWTO).
- 1 June 2013: [English] Memorandum of understanding between the Ministry of Culture, Sports and Tourism of the **Republic of Korea** (MCST) and UNWTO.

- 12 June 2013: [Arabic and English] Cooperation agreement between the World Tourism Organization and **Qatar** Tourism Authority.

II. AGREEMENTS CONCLUDED WITH LOCAL AUTHORITIES

- 24 February 2012: [English and Serbian] Memorandum of understanding between the Government of the **autonomous province of Vojvodina, Republic of Serbia**, and the World Tourism Organization (UNWTO) and the university of Novi Sad and Danube Competence Center.
- 13 March 2012: [English] Letter of intent between the World Tourism Organization and the **Shanghai Municipal People's Government**.
- 14 September 2012: [English and Chinese] Memorandum of understanding between the World Tourism Organization and **Shanghai Municipal Tourism Administration**.

III. AGREEMENTS CONCLUDED WITH LOCAL PUBLIC ENTITIES

- 27 September 2012: [Spanish] Memorandum of understanding between the World Tourism Organization and **Casa África**.
- 17 June 2013: [Spanish] Memorandum of understanding between the World Tourism Organization and **Casa Árabe** in order to improve cooperation between the UNWTO and Casa Árabe and to define areas of common interest.
- 10 July 2013: [Spanish] Memorandum of understanding between the World Tourism Organization and **Ingeniería de Sistemas para la Defensa de España (ISDEFE)** in order to improve cooperation between the UNWTO and ISDEFE and to define áreas of common interest.

IV. AGREEMENTS CONCLUDED WITH NON-GOVERNMENTAL ORGANIZATIONS

- 27 February 2012: [English] Memorandum of understanding between the World Tourism Organization and the **International Institute for Peace through Tourism**.
- 25 April 2012: [Spanish] Memorandum of understanding between the **Fundación ACS** and the World Tourism Organization (UNWTO) in order to develop cooperation between the Fundación ACS and the UNWTO to promote tourism for all through the accessible development of heritage and cultural resources.
- 7 August 2012: [English] Memorandum of understanding between the World Tourism Organization and the **Ulysses Foundation**.
- 9 September 2012: [English] Agreement between the World Tourism Organization and **Global Tourism Economy Research Centre**.
- 15 November 2012: [English] Memorandum of understanding between the World Tourism Organization and the **World Tourism Forum Lucerne (WTFL)**.
- 26 April 2013: [English] Strategic partnership agreement between the World Tourism Organization (UNWTO) and the **Pacific Asia Travel Association (PATA)**.

V. AGREEMENTS CONCLUDED WITH UNIVERSITIES AND INSTITUTES

- 24 October 2012: [Spanish] Memorandum of understanding between the World Tourism Organization and Investigaciones y Estudios Superiores, S.C. (**Universidad de Anáhuac, Mexico**).
- 11 December 2012: [English] Agreement between the World Tourism Organization and the **Institute for Tourism Studies (IFT), Macao, China**.
- 5 February 2013: [English] Collaboration Agreement between the World Tourism Organization and the **University of the Aegean, Greece**.

VI. OTHER AGREEMENTS

- 28 February 2012: [English] Memorandum of understanding between the World Tourism Organization and **Microsoft Ibérica, S.R.L. Unipersonal**.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/630(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(h) Use of the UNWTO logo

Agenda item 5(II)(h)
(document A/20/5(II)(h))

The General Assembly

Takes note of the entities to which the Secretariat has granted permission for the use of the UNWTO signs in the period January 2011-April 2013.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/631(XX)

Report of the Secretary-General

Part II: Administrative and statutory matters

(i) Guidelines for the selection of venues for the General Assembly sessions

Agenda item 5(II)(i)
(document A/20/5(II)(i))

The General Assembly,

Having taken note of the report of the Secretary-General on the selection of venues of the Executive Council and General Assembly sessions,

1. Welcomes the new procedure adopted by the Executive Council for the selection of venues for its sessions that will ensure a better compliance with statutory requirements;
2. Recognizes that the practice of geographical rotation of sessions of the General Assembly that has been consistently applied by the Organization has greatly contributed to promote the role of tourism and of UNWTO around the world; and
3. Adopts the procedure described in the document for the selection of venues of the General Assembly sessions.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/632(XX)

Report of the Chair of the Affiliate Members

Agenda item 6
(document A/20/6)

The General Assembly,

Having heard the report prepared by the Chairman of the Board of the UNWTO Affiliate Members,

1. Takes note with satisfaction that the new Rules of Procedure approved in the 19th session of the General Assembly are being implemented especially with a view to integration, regionalization and the broader participation of the Affiliate Members in the General Programme of Work of the Organization;
2. Recognizes the value of the overall Affiliate Members Programme of Work and the actions that further its goals and contribute to the success of this endeavour;
3. Encourages the research work carried out by the Affiliate Members Programme;
4. Takes note with satisfaction that the Cities Project has been initiated with 22 cities around the world leading up to the organization of annual global summits on City Tourism;
5. Endorses the Recommendations on Youth Travel;
6. Recognizes the benefits of structuring the Knowledge Network Programme within the Affiliate Members Programme and supports the joint research work that is being carried out with the participation of Affiliate and Knowledge Network Members;
7. Endorses the Joint Membership Benefits Plan as presented in the 95th session of the Executive Council held in Belgrade, Serbia, for the better integration of Affiliate Members, Knowledge Network and TedQual certified institutions; and
8. Encourages Member States to help identify potential Affiliate Members from their countries, in particular from those countries not represented within the Committee of the Affiliate Members.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/633(XX)

Report of the Credentials Committee

Agenda item 7

(documents A/20/7, A/20/7 Add.1 and A/20/7 Add.2)

The General Assembly,

Having considered the report submitted by the Credentials Committee, chaired by Haiti,

1. Approves the said report;
2. Reminds Members that resolution A/RES/357(XII) adopting documents A/12/5 and A/12/5 Add. 1 stipulates that “only credentials from either Heads of State or Prime Ministers or Ministers of Foreign Affairs or Ministers responsible for tourism of the respective State or his/her equivalent be regarded as valid” and that pursuant to UN practice, credentials from Ambassadors of Full Members accredited to Spain will also be regarded as valid;
3. Urges Members to submit their credentials in one of the working languages of the General Assembly or with an accurate translation attached to comply with resolution A/RES/357(XII) and recommends that the credentials indicate the full name of the signatory and bear the logo or stamp of the relevant institution;
4. Decides for the future sessions that:
 - (a) A mandate for representation can be given only in exceptional circumstances, duly explained in writing by the State giving the mandate;
 - (b) The Credentials Committee will assess the validity of these explanations;
 - (c) Only one mandate for representation may be given to a delegate representing another State;
 - (d) A mandate for representation may not be given to the Head of Delegation of another State; and
 - (e) The mandate for representation is valid for the whole session of the General Assembly.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/634(XX)

Report of the Executive Council to the General Assembly

Agenda item 8

(documents A/20/8 and A/20/8 Add.1)

The General Assembly,

Having considered the report of the Executive Council, submitted by its current Chairman pursuant to Articles 19(a) and 20 of the Statutes,

1. Takes note of the information presented concerning the Council's activities, and in particular the results of its ninety-second, ninety-third, ninety-fourth and ninety-fifth ordinary sessions;
2. Takes cognizance of the major matters considered by the Council, such as the guidelines on the selection of venues of Executive Council sessions, the implementation of an ethics function in the Organization, the implementation of a new UNWTO institutional image, the progress in the field of United Nations system activities, the renewal of the technical committees on competitiveness and sustainability, the integration of UNWTO TedQual Certified Programmes and the Knowledge Network within the Affiliate Members Programme, the results of the thematic discussion on the follow-up of the T20 meeting on visa and travel facilitation, the follow up on the Convention on the Protection of tourists/consumers and travel organizers, the working group on Official Development Assistance (ODA) and the recommendation to the Assembly of Mr. Taleb Rifai for the post of Secretary-General of the Organization for the coming period;
3. Thanks the Council for the work it has diligently carried out since the last session of the Assembly;
4. Approves the report of the Council;
5. Pays tribute to the dedication and competence demonstrated by its Chairmen, Kenya in 2012, and Romania, which occupied the post of Chair in 2013; and
6. Also thanks the Vice-Chairmen, Romania and Jamaica in 2012, and Jamaica and Mozambique in 2013, for the quality of the work they carried out in the exercise of their functions.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/635(XX)

Appointment of the Secretary General for the period 2014-2017 on the recommendation of the Executive Council

Agenda item 9
(document A/20/9)

The General Assembly,

Having before it Articles 12(c) and 22 of the Statutes and Rules 38(e), 43 and 53 of its Rules of Procedure,

Having noted the recommendation put forward by the Executive Council in its decision 16 (XCV),

Appoints Mr. Taleb Rifai (Jordan) to the post of Secretary-General of the Organization for the period 2014-2017.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/636(XX)

Activities of the World Committee on Tourism Ethics

Part I

Agenda item 10
(documents A/20/10 and A/20/10 Add.1)

The General Assembly,

Having taken cognizance of Part I of the report of the Secretary-General on this matter,

Having taken note of the activities carried out by the Committee during the period of 2012-2013,

1. Welcomes the efforts made to reach out to tourism companies and associations worldwide with the *Private Sector Commitment to the Global Code of Ethics for Tourism*, formulated to promote the application of the Code's principles throughout the private tourism sector;
2. Welcomes the signature of the Commitment by 127 tourism businesses between September 2011 and June 2013, and calls on these signatories to further the implementation of ethical principles in their business operations and policies;
3. Invites all interested tourism enterprises to consider signing the Commitment, and to strive to enhance their adherence to the principles of responsible and sustainable tourism enshrined within the Code of Ethics;

Having been informed of the activities carried out by the Permanent Secretariat of the World Committee on Tourism Ethics based in Rome,

4. Commends the actions undertaken by the Permanent Secretariat towards the dissemination, communication and implementation of the Code of Ethics, in accordance with its "Global Strategy for the Dissemination of the Code";
5. Welcomes the change of the Permanent Secretariat's official name to the "The Centre for the Promotion of the Global Code of Ethics for Tourism", pursuant to the Memorandum of Understanding signed between UNWTO and the Government of Italy in February 2013;

6. Expresses its gratitude to the Government of Italy for having hosted the eleventh meeting of the Committee in Rome in July 2012 and accepts with appreciation, on behalf of the Committee, the kind invitation of the Government to host the thirteenth meeting of the Committee in Italy in 2014;

Having before it the text of resolution A/RES/607(XIX), on the Reform of the World Committee on Tourism Ethics, adopted by the General Assembly at its nineteenth session (Gyeongju, Republic of Korea, 8-14 October 2011), as well as the proposed new composition of the World Committee on Tourism Ethics,

7. Expresses its gratitude to the outgoing members of the Committee for their contribution to the promotion of the principles of the Global Code of Ethics for Tourism;
8. Conveys its special appreciation to its Chairman Dr. Dawid De Villiers for his tireless dedication and able leadership of the Committee since 2008;
9. Endorses with satisfaction the proposal of the Selection Board (composed of the Chair of the General Assembly, the Chair of the Executive Council and the Chair of the Board of the Affiliate Members, the Secretary-General and the Legal Adviser of UNWTO) with regard to the names of the Chair and the 8 Members of the Committee, as well as the names of the 3 alternate members, who will be called to participate in the sessions of the Committee without the right to vote;
10. Recognizes the need of applying the staggering principle pursuant to resolution RES/607(XIX), by which the members of the Committee will be renewed by half every two years, and therefore agrees that exceptionally four of the eight members of the Committee assume a mandate of six years instead of the regular mandate of four years; and
11. Appoints the new World Committee on Tourism Ethics for the period starting on 1 September 2013 and ending on the date on the twenty-second session of the General Assembly in 2017 (with the exception of the four members whose mandate will end in 2019), as follows:

Chair

Mr. Pascal LAMY (Former Director-General of the World Trade Organization) (4 years)

Committee Members

Mr. I Gede ARDIKA (Former Minister of Tourism of Indonesia) (4 years)

Mr. Yoshiaki HOMPO (Former Commissioner of Japan Tourism Agency) (6 years)

Ms. Fiona JEFFREY (Former Chair of the World Travel Market) (6 years)

Mr. Khelil LAJIMI (Former Minister of Tourism of Tunisia) (4 years)

Mr. Jean Marc MIGNON (President, International Organisation for Social Tourism) (4 years)

Ms. Tanja MIHALIC (Head of Institute of Tourism, University of Ljubljana) (6 years)

Mr. Ron OSWALD (General Secretary, International Union of Food, Agricultural, Hotel, Restaurant, Catering, Tobacco and Allied Workers' Association) (4 years)

Mr. Eugenio YUNIS (Executive Vice President, Federation of Tourism Enterprises of Chile)

(6 years)

Alternate Members

Mr. Hiran COORAY (Chairman, Jetwing)

Ms. Suzy HATOUGH (Director of Dar Al-Diafa for Tourism Human Resources Development Consultancy)

Ms. Gunnur OZALP (Secretary-General, Association of Turkish Travel Agents (TÜRSAB))



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/637(XX)

Activities of the World Committee on Tourism Ethics

Part II

Agenda item 10
(document A/20/10(II))

The General Assembly,

Having taken cognizance of Part II of the report of the Secretary-General concerning UNWTO's efforts in the sphere of tourism accessibility,

Recalling its Declaration on the Facilitation of Tourist Travel A/RES/578(XVIII) of 2009, in which it professed itself "deeply convinced that the facilitation of tourist travel by persons with disabilities is a major element of any responsible tourism development policy",

Bearing in mind its resolution A/RES/492(XVI) adopted in 2005, approving a set of recommendations on accessibility under the title "Accessible Tourism for All", and the UN Convention on the Rights of Persons with Disabilities of 30 March 2007,

1. Approves and endorses the proposed "UNWTO Recommendations on Accessible Tourism for All (2013)", updating the previous text of 2005; and
2. Welcomes the continued collaboration between UNWTO, the ONCE Foundation and ENAT (European Network for Accessible Tourism), as well as the ACS Foundation, particularly in terms of their formulation of a Manual on "Accessible Tourism for All", due to be published in late 2013, designed to assist tourism stakeholders in improving the accessibility of tourism destinations, facilities and services worldwide.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/638(XX)

World Tourism Day: information on the activities of 2012 and 2013, adoption of themes and designation of the host countries for 2014-2015

Agenda item 11
(document A/20/11)

The General Assembly

1. Takes note of the report submitted by the Secretary-General on the observance of World Tourism Day in 2012 and the preparations in place for the celebration of World Tourism Day 2013;
2. Recommends Members States to celebrate World Tourism Day 2013 under the theme Tourism and Water and promote the role of tourism in contributing to a more sustainable water future;
3. Conveys its gratitude to the Governments of Spain and the Maldives for hosting the official celebrations of World Tourism Day 2012 and 2013;
4. Approves the themes proposed by the 96th session of the Executive Council for the celebrations of World Tourism Day 2014 and 2015:
 - World Tourism Day 2014: Tourism and Community Development
 - World Tourism Day 2015: One billion tourists, one billion opportunities; and
5. Designates, upon proposal of the 95th session of the Executive Council, Mexico and Burkina Faso to host the official celebrations of World Tourism Day in 2014 and 2015, respectively.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/639(XX)

Election of Council Members

Agenda item 12
(document A/20/12)

The General Assembly,

Having regard to Articles 14 and 15 of the Statutes, rules 54 and 55 of its Rules of Procedure and rule 1 of the Executive Council's Rules of Procedure,

Having received the proposals of its Regional Commissions,

1. Declares the following Full Members elected as Members of the Executive Council for the period 2014-2017, for the 15 seats:
 1. Angola
 2. Argentina (2014-2015) / Peru (2016-2017)
 3. Azerbaijan
 4. Bulgaria
 5. Croatia
 6. Ecuador
 7. Egypt
 8. Germany
 9. India
 10. Islamic Republic of Iran
 11. Jamaica (2014-2015) /Bahamas (2016-2017)
 12. Serbia
 13. Seychelles
 14. South Africa
 15. Tunisia

2. Notes that the Affiliate Members will be represented on the Council by the Chairman of their Board.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/640(XX)

Place and dates of the twenty-first session of the General Assembly

Agenda item 13
(document A/20/13)

The General Assembly,

Having regard to Article 20 of the Statutes and paragraphs 2 and 3 of Rule 1 of its Rules of Procedure,

Having taken cognizance of the two offers submitted respectively by the Government of Cambodia and by the Government of Colombia,

1. Thanks both Governments warmly for their respective invitations; and

Having carried out a vote by secret ballot,

2. Decides that its twenty-first session will be held in Colombia, on the dates to be agreed upon with the Government of the country.



General Assembly

Twentieth session

Victoria Falls, Zambia/Zimbabwe, 24-29 August 2013

A/RES/641(XX)

Vote of thanks to the host country

The General Assembly,

Noting with particular satisfaction the successful conclusion of its proceedings, made possible by the outstanding working conditions provided to the Organization by Zambia and Zimbabwe,

1. Conveys its profound gratitude to His Excellency Mr. Michael Chilufya Sata, President of the Republic of Zambia, His Excellency Mr. Robert Gabriel Mugabe, President of the Republic of Zimbabwe, Her Excellency Ms. Sylvia Masebo, Minister of Tourism and Arts of Zambia, and His Excellency Mr. Walter Mzembi, Minister of Tourism and Hospitality Industry of Zimbabwe, for their personal contribution to international tourism development and to the success of the twentieth session of the UNWTO General Assembly, as well as to the people of these two countries;
2. Warmly thanks Her Excellency Ms. Joyce Hilda Banda, President of the Republic of Malawi, for her remarkable contribution to the Ministerial Roundtable;
3. Expresses its keen appreciation to the Governments of Zambia and Zimbabwe for the warm welcome they extended to all participants at its twentieth session; and
4. Appreciates the opportunity given to the delegations to discover the mighty Victoria Falls.