



Executive Council

100th session
Rovinj, Croatia, 27-29 May 2015
Provisional agenda item 5(a)

CE/100/5(a)
Madrid, 21 April 2015
Original: English

Report of the Secretary-General

Part II: Administrative and statutory matters

(a) Financial situation of the Organization

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I. Financial situation of the Organization

1. The General Assembly at its twentieth session (Victoria Falls, Zambia/Zimbabwe, 2013) approved a budget of EUR13,492,000 for the 2015 financial year (A/RES/619(XX)). The level of contributions to be received in 2015 from all of the Full, Associate and Affiliate Members was established at EUR12,949,000.

A. Estimated budgetary income and expenditure for 2015

2. Following the recommendation of the twentieth General Assembly (Victoria Falls, Zambia/Zimbabwe, August 2013) that care be taken to ensure that the programme of work and budget is executed according to the income received (A/RES/619(XX)), the Secretary-General, in accordance with Provision 3.04 "Plan of Expenditure" of the Detailed Financial Provisions and with the practice in previous years, has prepared an "estimate of income and expenditure" for the financial year 2015 in the light of the approved appropriations and forecast income, and taking into consideration the experience of previous financial years.



3. The following table establishes a comparison between income and approved appropriations and also provides at 31 March 2015 an estimate of income receivable, and limits expenditure to a level consistent with that amount. In this way, the result for the financial year would be in balance with the overall financial situation.

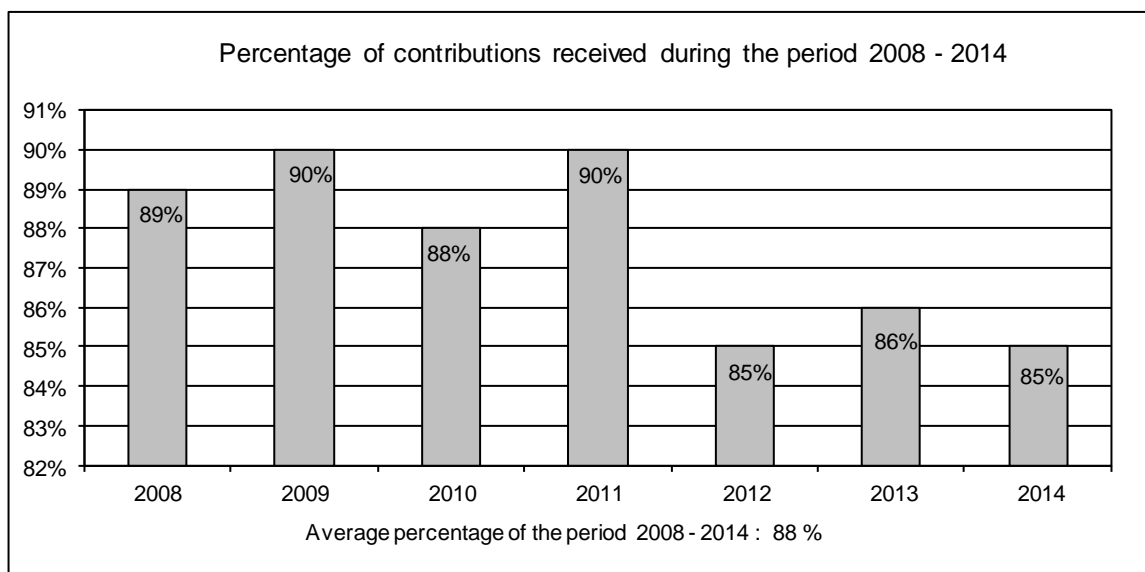
2015 INCOME AND EXPENDITURE PLAN

	<u>EUR</u> <u>INCOME AND APPROVED</u> <u>APPROPRIATIONS</u>	<u>EUR</u> <u>ESTIMATED INCOME</u> <u>AND EXPENDITURE PLAN</u>
<u>INCOME</u>	<u>13,492,000.00</u>	<u>13,170,000.00</u>
- Contributions of the Members (Full, Associate and Affiliate)	12,949,000.00	11,127,000.00
- Allocation from sundry income	293,000.00	293,000.00
- Allocation from Publications account	250,000.00	250,000.00
- Arrear contributions	--	1,500,000.00
<u>EXPENDITURE</u>	<u>13,492,000.00</u>	<u>13,170,000.00</u>
<u>RESULTS</u>	0.00	0.00

4. The forecasts of income receivable, the proposed level of expenditure and the result for the financial year are analysed below.

5. Income from contributions likely to be received in the current financial year has been prudently estimated at EUR11,127,000, i.e., 86 per cent of total assessed contributions. This estimate is based on the average percentage of contributions received in the past seven years (see graph 1), brought up to date using information on income actually received as of 31 March 2015 and taking particularly into account the lower level of contributions in 2012 (85%), 2013 (86%) and 2014 (85%).

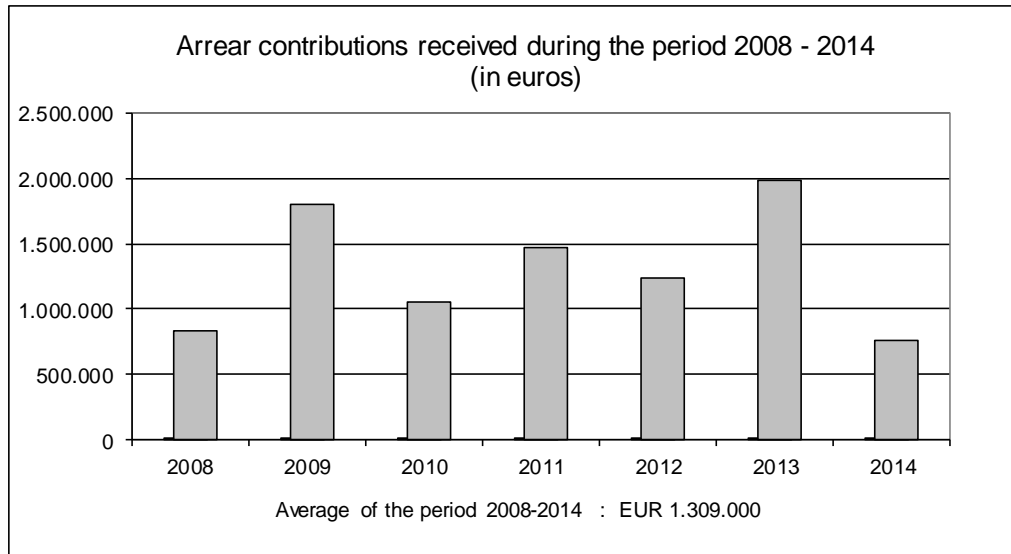
GRAPH 1



6. Budgetary allocations from the Sundry Income reserve (currently integrated in unrestricted reserves under IPSAS requirement) and Publications account have been maintained at the level approved by the General Assembly so the budgetary income estimated for the financial year amounts to EUR13,170,000.

7. Income from contributions, including contribution arrears received, as of the date of this document amounts to 7.2 million euros. This amount is almost equal than the contribution income received as of the same date in previous years.

8. Concerning income from arrear contributions, it has been estimated that an amount of around EUR1,500,000 could be received during 2015 based on the amount collected to date which is somewhat above than the average level of collection of the past 7 years as shown in graph 2. After a good period of collecting contributions on time (2006-2011) with an average income of 89%, the trend has changed and the average of the last three years does not exceed 86%. This means that the level of arrears of contributions is again increasing and Members in arrears should make a greater effort to catch up on their payments. It should be kept in mind that those Members with arrears still outstanding are now mainly, though not exclusively, countries that have experienced in the past significant social or economic difficulties, sometimes combined with natural disasters. Therefore, despite the Secretariat's best efforts, and the good intentions of the Members concerned, many are simply not yet in a position to make a firm commitment to repay their contribution arrears or to adopt a suitable payment plan. The Secretariat will persist in its policy of encouraging those Members that are in arrears with their contributions to present proposals for the payment of their arrears at least in instalments.

GRAPH 2

9. Expenses in this financial year have been initially planned to be EUR13,170,000 which corresponds to the estimated income and amounts to 98 per cent of the approved appropriations. Expenses committed to date amount to EUR11,886,000, which represents 90% of the planned expenditure for the current year, with the implementation level of non-staff costs at 67%. These percentages of implementation are slightly higher than last year at the same date (89% and 65%).

10. As for staff costs, the amount paid in the form of salaries during the first three months of the year was EUR2,238,000, spending similar amount for this concept in 2014 as a result of the cost containment policy through maintaining vacant staff posts. It should be noted that at the beginning of the year 2014 the Secretary-General decided to adjust the composition of the budget structure approved by the 20th General Assembly: Current Part A – Regional Programmes has been renamed as Part A – Member Relations and now incorporates the current programmes B04 (Affiliate Members) and B05 (Knowledge Network) from Part B – Operational Programmes under a single heading A06 (Affiliate Members and Knowledge Network). As a result of the previous change, the order of the programmes of Part B has been modified and the name of some programmes has slightly varied: Technical Cooperation and Services is now called only Technical Cooperation; Tourism Trends and Marketing Strategies is renamed as Tourism Market Trends; Ethics and Social Dimension of Tourism is now called Ethics and Social Responsibility; Institutional and Corporate Relations changes to Institutional Relations and Resource Mobilization; and now the Archives activity has been added in Communications and Publications. These changes in the 2014 budget structure were approved by the 98th Executive Council in its decision 9(XCVIII). The breakdown of appropriations for 2015 in accordance with the revised structure made by the Secretary-General and the distribution of budgetary allocations by programme and section for 2015 of the established expenditure plan are shown in Annexes II and III.

B. Income and expenditure results at 31 March 2015

(in euros)

	Plan of Income and expenditure	Income and expenditure at 31/03/2015
BUDGETARY INCOME	13,170,000.00	7,777,156.90
Contributions of Members.....	11,127,000.00	6,750,277.25
Other income.....	543,000.00	543,000.00
Arrear contributions	1,500,000.00	483,879.65
EXPENDITURE	(13,170,000.00)	(11,886,498.73)
RESULTS	0.00	(4,109,341.83)

11. In regard to the payment of contributions, paragraph 12 of the Financing Rules attached to the Statutes stipulates the following:

"12. The Members of the Organization shall pay their contribution in the first month of the financial year for which it is due."

In compliance with the above rule, at 31 January 2015 contributions received from Members totalled EUR3,590,513.11, representing 28 per cent of the amount receivable from them (i.e., EUR12,949,000.00), compared with 24 per cent in 2014, and 27 per cent of the budget approved for 2015 (EUR13,492,000).

12. Income receipts at 31 March 2015 amount to EUR7,777,156.90 and represent 59% of the income estimates (EUR13,170,000) as shown in the plan of income and expenditure. The level of contribution receipts for the current year amounts to EUR6,750,277.25 representing 61% of the estimated contributions and is lower than the previous year for the same period (64% in 2013 and 63% in 2014). However, arrear contributions received to date (EUR483,879.65) are similar to last year. The following is a list of the Members that have paid arrears:

<u>FULL MEMBERS</u>	<u>Arrear contributions received</u>
Bhutan	4,107.05
Cameroon	53,157.88
Côte d'Ivoire	25,340.00
El Salvador	9,172.83
Honduras	799.24
Islamic Republic of Iran	90,438.00
Kenya	1,534.09
Lao People's Democratic Republic	11,589.47
Madagascar	6,885.75
Morocco	88,759.33
Peru	2,530.51

Republic of Korea	14,227.63	
The Former Yugoslav Rep. of Macedonia	29,811.00	
Turkmenistan	32,688.00	
Uganda	7,834.66	
Venezuela	74,093.00	
Zambia	411.21	453,379.65
ASSOCIATE MEMBERS		0.00
AFFILIATE MEMBERS		30,500.00
Total arrears received		EUR483,879.65

13. The implemented expenditure as of 31 March 2015 amounts to EUR11,886,498.73 out of which EUR2,238,717.55 have already been disbursed, furthermore EUR9,647,781.18 are already committed until year end, staff costs included.

14. Taking into account the expenditure implemented, the balance between income and expenditure shows a deficit of EUR4,109,341.83, even though current balance at treasury amounts to EUR5,538,439.35 if we only consider disbursements already carried out.

C. Voluntary contributions

15. As of the date of this document, the following euro-denominated voluntary contributions amounting to EUR437,507.72 have been received, as well as USD-denominated voluntary contributions amounting to USD925,834.35 (equivalent to EUR813,090.17). The total voluntary contributions received amounted to EUR1,250,597.89. A statement of voluntary contributions received in 2015 is shown in Annex IV.

D. Use of the Special Contingency Reserve

16. According to the Detailed Financial Rules VI.24 and VI.25, The Special Contingency Reserve (SCR) is established for special activities or unexpected events that may arise after the approval of the Organization draft programme of work by the General Assembly and that may require intervention of the Organization. The SCR may be utilized for activities or operations of an extraordinary nature not provided for in the budget of the Organization. The use of the Special Contingency Reserve shall be determined by the Secretary-General with prior authorization from the Executive Council, and subsequently reported to the Programme and Budget Committee for confirmation.

17. The Secretary-General considers necessary that a series of investments charged to this reserve be undertaken to improve certain infrastructures of the headquarters building that are obsolete and currently cannot provide the required optimum service. These investments are of exceptional nature and are not covered by the budget of the Organization, and amount to a total of 256,000 euros, or 52.7% of the reserve amount of 485,419.46 euros. The investments are expected to be performed over 2015 as follows:

1. Renewal of ninth-floor meeting rooms

18. Meeting facilities (sound and communications) in the ninth floor of UNWTO Headquarters building are technically outdated, creating risks of equipment malfunction. Should such risk materialize into an actual malfunction, its repair may not be possible and could result in the suspension of meetings, as some of the equipment and its cabling are past beyond their functional life. Furthermore, there is a growing need to improve the availability, versatility and quality of the meeting services of the Organization in line with Members' growing expectations. Consequently, an upgrade of the main meeting room infrastructure is urgently needed, the estimated cost of the renewal being 100,000 euros.

19. The cost is divided into 40,000 euros estimated for the refurbishment and civil works to be done on the 9th floor and 60,000 euros for new videoconference and sound equipment to service the meetings. In accordance with Detailed Financial Rules on procurement VI. 31 and VI. 33 (d) (iii), an open competitive bidding will be conducted before deciding on a suitable contractor for infrastructure work. Videoconference services could be purchased using a framework agreement the United Nations has established with CISCO, which enables the UNWTO to benefit from very advantageous conditions in its acquisition of equipment, in accordance with Detailed Financial Rule VI. 36 on cooperation with other organizations of the United Nations system to meet the procurement requirements of UNWTO.

2. Renewal of UNWTO's printers

20. In order to meet the increasing demands of UNWTO printing capability, the need to improve the productivity, accessibility and quality of local and floor printers within the Organization arises. Furthermore, other issues as maximizing workflow, reducing costs, increasing reliability, incorporation of confidentiality and management service capacity as well as reducing environmental impact by encouraging office concept have become a major objective for this renewal.

21. To this end, and to carry out this project successfully, UNWTO's printing policies define the characteristics for the new services as follows: introduction of MFP – Multifunctional Printer (Photocopier, Scanner, Printer, BW/Colour) with a proposed user ratio of 1:14 instead of current personal printers; introduction of departmental scanners; printing management; establishing confidentiality and privacy printing parameters; consolidating both printing and photocopying services.

22. Currently, UNWTO's local and floor printing services are supported by a total of 54 printers (46 black and white and 8 colour) with a user ratio of 1:2.6 out of which 85 percent are 8 to 14 years old, no significant purchases having been done since 2006. As a consequence, there are technological incompatibilities with the emerging technologies which call for an update in technological devices. Concerning floor photocopying services, these are currently supported by 8 photocopiers (black and white) ranging from 11 to 15 years old.

23. In accordance with Detailed Financial Rules on Procurement, an open competitive bidding will be conducted before deciding on a suitable provider of such equipment. Cost of this activity has been assessed at 60,000 euros.

3. Development of a new UNWTO website

24. Information and communication technologies, and particularly web and mobile technologies, are central in an effective communications strategy. In this regard, the UNWTO website plays a fundamental role in terms of public information as a means to disseminate and promote UNWTO knowledge and activities and also those of UNWTO Members.

25. To this end, the Secretariat proposes to develop a new UNWTO website that corresponds to the current web trends as well as the need to increase the capacity of the Organization to promote its work, both through the website and social media.

26. The project of the new UNWTO website aims to

- (a) Reinforce UNWTO positioning and messaging
- (b) Create a platform of easy and attractive access for UNWTO Members States on all related UNWTO Information (“one-stop shop concept”) while allowing Members to share information

- (c) Create a reference hub for the sector on tourism knowledge and activities

27. In accordance with Detailed Financial Rules on procurement, an open competitive bidding will be conducted before deciding on a suitable provider. The costs estimated for the project amounts to 96,000 euros.

28. The Secretary-General requests financing of the above investments from the Special Contingency Reserve be approved in accordance with its terms of reference, encompassing the renewal of ninth floor meeting rooms, the renewal of UNWTO's printers and the development of a new UNWTO website up to a total of 256,000 euros.

E. Salary scales for staff in the Professional and higher categories

29. The Council is informed that the United Nations General Assembly, in December 2014, approved for implementation, effective 1 January 2015, a new salary scale for staff in the Professional and higher categories. This was notified to UNWTO by the International Civil Service Commission (ICSC).

30. The United Nations has decided to revise upwards by 1.01 per cent the base salary of officials in these categories on a "no-loss, no-gain" basis.

31. Simultaneously with the introduction of the revised base salary scale on 1 January 2015, post adjustment multipliers applicable at all duty stations were reduced by the same percentage so that the overall amount of remuneration (base salary plus post adjustment) remains unchanged, except minor adjustments due to rounding off.

32. The purpose of this measure is to limit variations in the multiplier which is established for each country depending on the cost of living and the value of the dollar against the local currency and which determines the amount of post adjustment payable and, in so doing, to prevent a surge in expenditure resulting from a possible decline in the value of the dollar against the local currency.

33. By virtue of Article 16 of the "Agreement between the United Nations and the World Tourism Organization" adopted on 23 December 2003, UNWTO agreed to accept the Statute of the International Civil Service Commission and to develop with the United Nations uniform standards of international employment.

II. IPSAS progress report

34. The progress made on the IPSAS project is included in document CE/100/5(a) Add.1.

III. Actions to be taken by the Executive Council

35. The Executive Council is invited:

(a) To take note of the level of collection of contributions from Members for the financial year 2015 as of 31 March 2015 amounting to EUR6,750,277.25, and also of the collection of contributions in arrears, amounting to EUR483,879.65;

(b) To take note of the adjustments made by the SG on the structure of programmes for 2015;

- (c) To urge Members that have not yet complied with their financial obligations to take the necessary steps to pay their contributions for 2015 thereby averting delays that could hamper programme execution;
- (d) To approve the investments to be financed from the Special Contingency Reserve, in accordance with the terms of reference provided for the renewal of the ninth-floor meeting rooms, the renewal of UNWTO'S printing services and the development of a new UNWTO website; and
- (e) To take note of the new salary scale approved by the United Nations and applied by the Secretary-General with effect from 1 January 2015 in accordance with Staff Rule 33(1).

Annex I. Statement of contributions due from Full and Associate Members at 31 March 2015

BUDGETARY CONTRIBUTIONS / CONTRIBUTIONS BUDGÉTAIRES / CONTRIBUCIONES PRESUPUESTARIAS				
FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2015 EUR	EUR
	AFGHANISTAN- AFGANISTAN	81-87,89-08,10,12,14	703.988,77	26.779,00
ALBANIA- ALBANIE	-	0,00	0,00	0,00
ALGERIA- ALGÉRIE- ARGELIA	-	0,00	0,00	0,00
ANDORRA - ANDORRE	-	0,00	48.201,00	48.201,00
ANGOLA	-	0,00	0,00	0,00
ARGENTINA- ARGENTINE	-	0,00	0,00	0,00
ARMENIA- ARMÉNIE	-	0,00	0,00	0,00
AUSTRALIA - AUSTRALIE	-	0,00	0,00	0,00
AUSTRIA- AUTRICHE	-	0,00	0,00	0,00
AZERBAIJAN- AZERBAÏYÁN- AZERBAÏJAN	-	0,00	35.139,00	35.139,00
BAHAMAS	-	0,00	0,00	0,00
BANGLADESH (5)	-	0,00	29.284,00	29.284,00
BAHRAIN- BAHREIN- BAHREÏN	78-84,02,10	331.715,05	57.460,00	389.175,05
BELARUS- BÉLARUS- BELARÚS	-	0,00	0,00	0,00
BENIN - BÉNIN	12,14	50.893,00	26.779,00	77.672,00
BHUTAN- BHOUTAN- BHUTÁN	-	0,00	0,00	0,00
BOLIVIA- BOLIVIE	81-87, 89-98	425.180,57	29.284,00	454.464,57
BOSNIA AND HERZEGOVINA BOSNIE- HERZÉGOVINE BOSNIA Y HERZEGOVINA	-	0,00	0,00	0,00
BOTSWANA (2)	-	0,00	53.558,00	53.558,00
BRAZIL- BRÉSIL- BRASIL	14	6.467,08	222.553,00	229.020,08
BRUNEI DARUSSALAM/ BRUNÉI DARUSSALAM	-	0,00	0,00	0,00
BULGARIA- BULGARIE	-	0,00	64.268,00	64.268,00
BURKINA FASO	02-04,11-14	128.665,27	26.779,00	155.444,27
BURUNDI	77-07,11-14	724.844,67	26.779,00	751.623,67
CAMBODIA- CAMBODGE- CAMBOYA	80-92	315.263,10	32.134,00	347.397,10
CAMEROON CAMEROUN CAMERUN	-	0,00	0,00	0,00
CAPE VERDE - CAP- VERT - CABO VERDE	11- 14	77.118,85	21.422,00	98.540,85
CENTRAL AFRICAN REPUBLIC RÉPUBLIQUE CENTRAFRICAINE REPUBLICA CENTROAFRICANA	06- 14	203.838,00	26.779,00	230.617,00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2015 EUR	EUR
	CHAD-TCHAD	12-14	76.226,56	26.779,00
CHILE-CHILI	-	0,00	0,00	0,00
CHINA-CHINE	-	0,00	0,00	0,00
COLOMBIA-COLOMBIE (3)	14	178,10	0,00	178,10
CONGO	-	0,00	0,00	0,00
COSTA RICA	-	0,00	64.248,00	64.248,00
CÔTE D'IVOIRE	05-07,11,12,14	106.564,00	26.779,00	133.343,00
CROATIA-CROATIE-CROACIA	-	0,00	0,00	0,00
CUBA	-	0,00	0,00	0,00
CYPRUS-CHYPRE-CHIPRE	-	0,00	0,00	0,00
CZECH REPUBLIC RÉPUBLIQUE TCHÈQUE REPUBLICA CHECA	-	0,00	0,00	0,00
DEM. PEOPLE'S REP. OF KOREA RÉP. POP. DÉM. DE CORÉE REP. POP. DEM. DE COREA	14	5.717,86	26.779,00	32.496,86
DEM. REPUBLIC OF THE CONGO RÉPUBLIQUE DÉM. DU CONGO REPUBLICA DEM. DEL CONGO	95-96,98-00,02-06 08-14	314.268,26	26.779,00	341.047,26
DJIBOUTI	03-14	258.751,00	24.101,00	282.852,00
DOMINICAN REP.-RÉP. DOMINICAINE REPUBLICA DOMINICANA	-	0,00	64.268,00	64.268,00
ECUADOR-ÉQUATEUR	14	831,09	0,00	831,09
EGYPT-ÉGYPTE-EGIPTO (5)	-	0,00	0,00	0,00
EL SALVADOR	96	13.929,63	48.201,00	62.130,63
ERITREA, ÉRYTHRÉE	-	0,00	26.779,00	26.779,00
ETHIOPIA-ÉTHIOPIE-ETIOPIA	-	0,00	26.779,00	26.779,00
FIJI-FIDJI	-	0,00	0,00	0,00
FRANCE-FRANCIA	-	0,00	342.766,00	342.766,00
GABON (4)	14	52.099,00	53.558,00	105.657,00
GAMBIA-GAMBIE (5)	93-05,08-10,13,14	319.714,15	26.779,00	346.493,15
GEORGIA-GÉORGIE	-	0,00	0,00	0,00
GERMANY-ALLEMAGNE-ALEMANIA	-	0,00	0,00	0,00
GHANA	13-14	61.665,00	32.134,00	93.799,00
GREECE-GRÈCE-GRECIA	-	0,00	203.518,00	203.518,00
GUATEMALA	-	0,00	48.201,00	48.201,00
GUINEA-GUINÉE	96,98-00,07,14	179.221,75	26.779,00	206.000,75
GUINEA-BISSAU-GUINÉE-BISSAU	92-96,99-14	450.026,55	26.779,00	476.805,55
EQUATORIAL GUINEA GUINÉE ÉQUATORIALE GUINEA ECUATORIAL	13-14	52.094,00	29.124,00	81.218,00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES	EUR	2015	EUR
	AÑOS		EUR	
HAITI - HAÏTI	-	0,00	26.779,00	26.779,00
HONDURAS	-	0,00	137,91	137,91
HUNGARY-HONGRIE-HUNGRIA	-	0,00	128.538,00	128.538,00
INDIA-INDE	-	0,00	0,00	0,00
INDONESIA-INDONÉSIE (2)	-	0,00	117.132,00	117.132,00
IRAN, ISLAMIC REP. OF (1) IRAN,RÉPUBLIQUE ISLAMIQUE D' IRAN, REPUBLICA ISLAMICA DE	13	95.376,00	70.279,00	165.655,00
IRAQ	85-87, 91-06, 12, 14	1.919.297,34	35.139,00	1.954.436,34
ISRAEL-ISRAËL	-	0,00	140.560,00	140.560,00
ITALY-ITALIE-ITALIA	-	0,00	0,00	0,00
JAMAICA-JAMAÏQUE	-	0,00	0,00	0,00
JAPAN-JAPON (2)	-	0,00	342.766,00	342.766,00
JORDAN-JORDANIE-JORDANIA	-	0,00	0,00	0,00
KAZAKHSTAN-KAZAJSTÁN	-	0,00	0,00	0,00
KENYA	-	0,00	0,00	0,00
KYRGYZSTAN-KIRGHIZISTAN KIRGUISTAN	95-10, 12-14	445.852,89	26.779,00	472.631,89
KUWAIT-KOWEÏT	98	34.309,21	160.671,00	194.980,21
LAO PEOPLE'S DEM. REP. RÉPUBLIQUE POP. DÉM. LAO REP.DEM.POP. LAO	89-95,04	163.431,47	0,00	163.431,47
LEBANON-LIBAN-LIBANO	14	90.722,00	97.527,00	188.249,00
LESOTHO (2)	14	15.907,97	0,00	15.907,97
LIBERIA-LIBÉRIA	12-14	76.233,00	26.779,00	103.012,00
LIBYA - LIBYE - LIBIA	-	34.518,00	64.268,00	98.786,00
LITHUANIA-LITUANIE-LITUANIA	-	0,00	64.268,00	64.268,00
MACEDONIA, FORMER YUGOSLAVE REP. MACÉDOINE, EX-RÉP. YUGOSLAVE DE MACEDONIA, EX REP. YUGOSLAVA DE	13-14	63.095,00	35.139,00	98.234,00
MADAGASCAR	12-14	69.414,55	26.779,00	96.193,55
MALAYSIA-MALAISIE-MALASIA	-	0,00	0,00	0,00
MALAWI (4)	11-14	99.007,99	26.779,00	125.786,99
MALDIVES-MALDIVAS	-	0,00	0,00	0,00
MALI	13-14	51.390,00	26.779,00	78.169,00
MALTA-MALTE	-	0,00	0,00	0,00
MAURITANIA-MAURITANIE	77-05, 13, 14	685.313,10	26.779,00	712.092,10
MAURITIUS-MAURICE-MAURICIO(5)	-	0,00	53.558,00	53.558,00
MEXICO-MEXIQUE	-	0,00	0,00	0,00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES		2015	
	AÑOS	EUR	EUR	EUR
MONACO-MÓNACO	-	0,00	0,00	0,00
MONGOLIA-MONGOLIE	13	25.340,00	29.284,00	54.624,00
MONTENEGRO / MONTÉNÉGRO	-	0,00	32.134,00	32.134,00
MOROCCO-MAROC-MARRUECOS	-	0,00	81.019,11	81.019,11
MOZAMBIQUE	-	0,00	26.779,00	26.779,00
MYANMAR	-	0,00	26.779,00	26.779,00
NAMIBIA-NAMIBIE	08	44.358,00	0,00	44.358,00
NEPAL - NÉPAL	13-14	25.512,01	26.779,00	52.291,01
NETHERLANDS - PAYS-BAS - PAISES BAJOS	-	0,00	0,00	0,00
NICARAGUA	98-02,08	119.721,04	26.779,00	146.500,04
NIGER	83-87, 90-07,10-11,14	599.795,81	26.779,00	626.574,81
NIGERIA - NIGÉRIA	13	1.581,88	35.139,00	36.720,88
NORWAY - NORVÈGE - NORUEGA	-	0,00	0,00	0,00
OMAN - OMÁN	-	0,00	0,00	0,00
PAKISTAN (5)	10,12-14	69.825,75	35.139,00	104.964,75
PANAMA	-	0,00	0,00	0,00
PAPUA NEW GUINEA PAPOUASIE-NOUVELLE-GUINÉE PAPUA NUEVA GUINEA	08-14	169.838,00	26.779,00	196.617,00
PARAGUAY	-	0,00	0,00	0,00
PÉRU-PEROU	-	0,00	64.268,00	64.268,00
PHILIPPINES-FILIPINAS	-	0,00	2.093,73	2.093,73
POLAND-POLOGNE-POLONIA	-	0,00	101.759,00	101.759,00
PORTUGAL	-	0,00	0,00	0,00
QUATAR - QATAR	-	0,00	0,00	0,00
REPUBLIC OF KOREA RÉPUBLIQUE DE CORÉE REPUBLICA DE COREA	-	0,00	0,00	0,00
REPUBLIC OF MOLDOVA RÉPUBLIQUE DE MOLDOVA REPUBLICA DE MOLDOVA	-	0,00	26.779,00	26.779,00
ROMANIA-ROUMANIE-RUMANIA	-	0,00	70.279,00	70.279,00
RUSSIAN FEDERATION FEDERATION DE RUSSIE FEDERACION DE RUSIA	-	0,00	82.553,00	82.553,00
RWANDA	12	2.523,04	26.779,00	29.302,04
SAN MARINO - SAINT-MARIN	-	0,00	52.709,00	52.709,00
SAO TOME-AND-PRINCIPE SAO TOMÉ-ET-PRINCIPE SANTO TOME Y PRINCIPE	86-14	599.313,65	17.344,00	616.657,65
SAUDI ARABIA-ARABIE SAOUDITE ARABIA SAUDITA	03	101.628,00	0,00	101.628,00
SÉNÉGAL-SENEGAL	12-14	77.424,00	29.284,00	106.708,00

FULL MEMBERS MEMBRES EFFECTIFS MIEMBROS EFECTIVOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS/ANNÉES AÑOS	EUR	2015 EUR	EUR
SERBIA / SERBIE	-	0,00	48.765,00	48.765,00
SEYCHELLES	-	0,00	0,00	0,00
SIERRA LEONE - SIERRA LEONA	80-00,03-14	744.590,12	26.779,00	771.369,12
SLOVAKIA - SLOVAQUIE -ESLOVAQUIA	-	0,00	0,00	0,00
SLOVENIA-SLOVÉNIE-ESLOVENIA	-	0,00	0,00	0,00
SOUTH AFRICA - AFRIQUE DU SUD- SUDAFRICA (2)	-	0,00	160.671,00	160.671,00
SPAIN-ESPAGNE-ESPAÑA	-	0,00	342.766,00	342.766,00
SRI LANKA	-	0,00	32.134,00	32.134,00
SUDAN-SOUDAN	84-86,89-03,06-08,13,14	498.087,92	29.284,00	527.371,92
SWAZILAND - SWAZILANDIA	-	0,00	29.284,00	29.284,00
SWITZERLAND-SUISSE-SUIZA	-	0,00	0,00	0,00
SYRIAN ARAB REPUBLIC RÉPUBLIQUE ARABE SYRIENNE REPUBLICA ARABE SIRIA	12-14	182.956,00	64.268,00	247.224,00
TAJIKISTAN / TAYIKISTÁN /TADJIKISTAN	13	450,00	0,00	450,00
THAILAND-THAÏLANDE-TAILANDIA	-	0,00	0,00	0,00
TIMOR-LESTE	14	133,49	26.354,00	26.487,49
TOGO	03-06,14	98.339,23	26.779,00	125.118,23
TUNISIA-TUNISIE-TUNEZ	13-14	5.733,48	0,00	5.733,48
TURKEY-TURQUIE-TURQUIA (1)	-	0,00	214.229,00	214.229,00
TURKMENISTAN - TUKMÉNISTAN	95-98,00-12	504.066,40	35.139,00	539.205,40
UCRANIA - UKRAINE	14	70.854,00	72.838,00	143.692,00
UGANDA-UGANDA (5)	95-00,02-04,10-12	223.612,62	29.284,00	252.896,62
UNITED ARAB EMIRATES EMIRATS ARABES UNIS EMIRATOS ARABES UNIDOS	1981-1987	518.247,76	203.518,00	721.765,76
UNITED REP. OF TANZANIA (5) RÉPUBLIQUE-UNIE DE TANZANIE REPUBLICA UNIDA DE TANZANIA	13-14	58.536,31	32.134,00	90.670,31
URUGUAY	02-03,11	130.577,22	58.567,00	189.144,22
UZBEKISTAN-OUZBÉKISTAN	-	0,00	0,00	0,00
VANUATU	10-14	100.732,00	21.422,00	122.154,00
VENEZUELA	13	28.058,84	79.650,00	107.708,84
VIET NAM	-	0,00	0,00	0,00
YEMEN - YÉMEN	79-89,95,14	260.844,44	29.284,00	290.128,44
ZAMBIA-ZAMBIE	14	26.040,90	0,00	26.040,90
ZIMBABWE	14	26.050,00	26.779,00	52.829,00
Total Full Members Total Membres Effectifs Total Miembros Efectivos		14.017.901,74	5.812.928,75	19.830.830,49

ASSOCIATE MEMBERS MEMBRES ASSOCIÉS MIEMBROS ASOCIADOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES	EUR	2015 EUR	EUR
	AÑOS	EUR	EUR	EUR
ARUBA	11-14	90.969,00	24.101,00	115.070,00
MACAO	-	0,00	0,00	0,00
MADERA, MADEIRA	-	0,00	0,00	0,00
FLANDERS - FLANDRE - FLANDES	-	0,00	0,00	0,00
HONG KONG, CHINA	-	0,00	0,00	0,00
PUERTO RICO, PORTO RICO	-	0,00	0,00	0,00
Total Associate Members Total Membres associés Total Miembros Asociados		90.969,00	24.101,00	115.070,00

AFFILIATE MEMBERS MEMBRES AFFILIÉS MIEMBROS AFILIADOS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES	EUR	2015 EUR	EUR
	AÑOS	EUR	EUR	EUR
Total Affiliate Members Total Membres affiliés Total Miembros Afiliados	01-14	720.764,38	580.934,75	1.301.699,13

FORMER MEMBERS ANCIENS MEMBRES EX-MIEMBROS	ARREAR CONTRIBUTIONS ARRIÉRÉS DE CONTRIBUTIONS CONTRIBUCIONES ATRASADAS		CONTRIBUTIONS DUE CONTRIBUTIONS DUES CONTRIBUCIONES ADEUDADAS	TOTAL
	YEARS / ANNÉES	EUR	2015 EUR	EUR
	AÑOS	EUR	EUR	EUR
Total Former Full Members Total Anciens Membres effectifs Total Ex-Miembros Efectivos	79-99	1.095.836,54	0,00	1.095.836,54
Total Form Associate Members Total Anciens Membres associés Total Ex-Miembros Asociados	86	1.947,90	0,00	1.947,90
Total Form. Affiliate Members Total Anciens Membres affiliés Total Ex-Miembros Afiliados	09-14	137.400,00	1.000,00	138.400,00

BUDGETARY CONTRIBUTIONS DUE CONTRIBUTIONS BUDGÉTAIRES DUES CONTRIBUCIONES PRESUP. ADEUDADAS	16.064.819,56	6.418.964,50	22.483.784,06
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Annex II. Appropriations authorized for 2015 by main programmes and sections

BUDGET 2015 APPROVED BY THE 20TH GENERAL ASSEMBLY (in euros)						REVISED APPROPRIATIONS 2015 IN ACCORDANCE TO THE NEW STRUCTURE MADE BY THE SECRETARY - GENERAL (in euros)					
MAJOR PARTS AND PROGRAMMES APPROPRIATION LINES	POSTS		2015			MAJOR PARTS AND PROGRAMMES APPROPRIATION LINES	POSTS		2015		
	P	G	STAFF	NON STAFF	TOTAL		P	G	STAFF	NON STAFF	TOTAL
A REGIONAL						A MEMBER RELATIONS					
A01 Regional Programme, Africa	2	2	341.000	152.000	493.000	A01 Regional Programme, Africa	2	2	341.000	152.000	493.000
A02 Regional Programme, Americas	2	2	341.000	152.000	493.000	A02 Regional Programme, Americas	2	2	341.000	152.000	493.000
A03 Regional Programme, Asia and the Pacific	2	2	341.000	152.000	493.000	A03 Regional Programme, Asia and the Pacific	2	2	341.000	152.000	493.000
A04 Regional Programme, Europe	2	2	341.000	88.000	429.000	A04 Regional Programme, Europe	2	2	341.000	88.000	429.000
A05 Regional Programme, Middle East	1	2	224.000	88.000	312.000	A05 Regional Programme, Middle East	1	2	224.000	88.000	312.000
						A06 Affiliate Members (Knowledge Network)	0	3	161.000	60.000	221.000
TOTAL REGIONAL PROGRAMMES	9	10	1.588.000	632.000	2.220.000	TOTAL MEMBER RELATIONS PROGRAMMES	9	13	1.749.000	692.000	2.441.000
B OPERATIONAL						B OPERATIONAL					
B01 Sustainable Development of Tourism	3	2	457.000	140.000	597.000	B01 Sustainable Development of Tourism	3	2	457.000	140.000	597.000
B02 Technical Cooperation and Services	3	3	512.000	100.000	612.000	B02 Technical Cooperation	3	3	512.000	100.000	612.000
B03 Statistics and Tourism Satellite Account	2	3	395.000	160.000	555.000	B03 Statistics and Tourism Satellite Account	2	3	395.000	160.000	555.000
B04 Affiliate Members	0	2	108.000	20.000	128.000	B04 Tourism Market Trends	3	2	458.000	160.000	618.000
B05 Knowledge Network	0	1	53.000	40.000	93.000	B05 Destination Management and Quality	1	1	171.000	55.000	226.000
B06 Tourism Trends and Marketing Strategies	3	2	458.000	160.000	618.000	B06 Ethics and Social Responsibility	1	1	171.000	55.000	226.000
B07 Institutional and Corporate Relations	2	1	288.000	271.000	559.000	B07 Themis	0	0	0	155.000	155.000
B08 Destination Management and Quality	1	1	171.000	55.000	226.000	B08 Institutional Relations and Resource Mobilization	2	1	288.000	271.000	559.000
B09 Ethics and Social Dimension of Tourism	1	1	171.000	55.000	226.000	B09 Fairs and Special Field Projects	1	2	224.000	145.000	369.000
B10 Fairs and Special Field Projects	1	2	224.000	145.000	369.000						
B11 Themis	0	0	0	155.000	155.000						
TOTAL OPERATIONAL PROGRAMME	16	18	2.837.000	1.301.000	4.138.000	TOTAL OPERATIONAL PROGRAMME	16	15	2.676.000	1.241.000	3.917.000
C SUPPORT - DIRECT TO MEMBERS						C SUPPORT - DIRECT TO MEMBERS					
C01 Communications and Publications	2	4	449.000	130.000	579.000	C01 Conference Services	5	2	692.000	190.000	882.000
C02 Conferences	5	2	692.000	190.000	882.000	C02 Management	9	8	1.994.000	316.000	2.310.000
C03 Management	9	8	1.994.000	316.000	2.310.000	C03 Communications, Publications and Archives	2	4	449.000	130.000	579.000
TOTAL SUPPORT-DIRECT TO MEMBERS PROGRAMME	16	14	3.135.000	636.000	3.771.000	TOTAL SUPPORT-DIRECT TO MEMBERS PROGRAMME	16	14	3.135.000	636.000	3.771.000
D SUPPORT - INDIRECT TO MEMBERS						D SUPPORT - INDIRECT TO MEMBERS					
D01 Budget and Finance	3	3	512.000	136.000	648.000	D01 Budget and Finance	3	3	512.000	136.000	648.000
D02 Human Resources	3	2	458.000	137.000	595.000	D02 Human Resources	3	2	458.000	137.000	595.000
D03 Information and Communication Technology	2	3	395.000	426.000	821.000	D03 Information and Communication Technology	2	3	395.000	426.000	821.000
D04 General Services	0	7	377.000	622.000	999.000	D04 General Services	0	7	377.000	622.000	999.000
D05 Provisions	0	0	0	300.000	300.000	D05 Provisions	0	0	0	300.000	300.000
TOTAL SUPPORT-INDIRECT TO MEMBERS PROGRAMME	8	15	1.742.000	1.621.000	3.363.000	TOTAL SUPPORT-INDIRECT TO MEMBERS PROGRAMME	8	15	1.742.000	1.621.000	3.363.000
TOTAL	49	57	9.302.000	4.190.000	13.492.000	TOTAL	49	57	9.302.000	4.190.000	13.492.000
		106						106			

Annex III. Plan of expenditure 2015

(in euros)

MAJOR PROGRAMMES AND SECTIONS APPROPRIATION LINES	2015	
	APPROPRIATIONS	ALLOTMENTS
<u>TOTAL STAFF COSTS</u>	9.302.000	9.250.000
<u>NON-STAFF COSTS</u>		
A MEMBER RELATIONS		
A01 Regional Programme, Africa	152.000	130.000
A02 Regional Programme, Americas	152.000	130.000
A03 Regional Programme, Asia and the Pacific	152.000	130.000
A04 Regional Programme, Europe	88.000	100.000
A05 Regional Programme, Middle East	88.000	80.000
A06 Affiliate Members (Knowledge Network)	60.000	20.000
TOTAL MEMBER RELATIONS PROGRAMMES	692.000	590.000
B OPERATIONAL		
B01 Sustainable Development of Tourism	140.000	135.000
B02 Technical Cooperation	100.000	80.000
B03 Statistics and Tourism Satellite Account	160.000	135.000
B04 Tourism Market Trends	160.000	135.000
B05 Destination Management and Quality	55.000	60.000
B06 Ethics and Social Responsibility	55.000	100.000
B07 Themis	155.000	110.000
B08 Institutional Relations and Resource Mobilization	271.000	255.000
B09 Fairs and Special Field Projects	145.000	125.000
TOTAL OPERATIONAL PROGRAMME	1.241.000	1.135.000
C SUPPORT - DIRECT TO MEMBERS		
C01 Conference Services	190.000	170.000
C02 Management	316.000	355.000
C03 Communications, Publications and Archives	130.000	130.000
TOTAL SUPPORT-DIRECT TO MEMBERS PROGRAMME	636.000	655.000
D SUPPORT - INDIRECT TO MEMBERS		
D01 Budget and Finance	136.000	152.000
D02 Human Resources	137.000	140.000
D03 Information and Communication Technology	426.000	353.000
D04 General Services	622.000	610.000
D05 Provisions	300.000	285.000
TOTAL SUPPORT-INDIRECT TO MEMBERS PROGRAMME	1.621.000	1.540.000
<u>TOTAL NON-STAFF COSTS (A + B + C + D)</u>	4.190.000	3.920.000
TOTAL	13.492.000	13.170.000

Annex IV. Statement of voluntary contributions received in 2015 as of 31 March

<u>Project</u>	<u>Donor</u>	<u>Total committed contribution</u>	<u>Income received in 2015</u>		<u>Amount equivalent in €</u>
			<u>in \$</u>	<u>in €</u>	
Development of Tourism Statistics	Ministry of Tourism of Oman	\$118.800,00	118.800,00		97.416,00
Élaboration du Plan Directeur de Dévelop. Durable du Tourisme pour la République du Congo	UNDP Congo	\$312.765,28	281.488,75		239.265,44
Implementation of a Hotel Classification and Grading System	Ministry of Culture and Tourism of Ethiopia	\$492.414,00	196.965,60		179.731,11
Implementation of Three UNWTO Executive Training Courses	Saudi Commission for Tourism and Antiquities	\$82.170,00	82.170,00		77.486,31
Identification et Délimitation des Sites Touristiques	l'Office National du Tourisme du Burundi	\$169.395,00	40.000,00		35.280,00
ST-EP Projects	ST-EP Foundation, Republic of Korea	\$1.791.403,03	206.410,00		183.911,31
UNWTO Regional Support Office for Asia and the Pacific	Japanese Tourism Agency	¥29,682,000.00		221.954,42	
Korea - Asia Activity Fund / Promotion in the Least Developed Countries in Asia	Republic of Korea	€602.229,12		82.204,40	
UNWTO Awards for Excellence and Innovation in Tourism	Mapfre Asistencia European Commission / Executive Agency for Competitiveness & Innovation	€51.500,00		7.500,00	
Nearly-Zero Emissions Hotels (NEZEH)	(EC / EACI)	€201.163,00		60.348,90	
Tourism and Culture Partnership	Korea Tourism Organization	€55.000,00		55.000,00	
Kartong Ecotourism Project - Gambia	Fundación Europamundo	€21.000,00		10.500,00	
Total income received in 2015 (by currency) as of March 31			925.834,35	437.507,72	813.090,17
				A	B
				Total equiv.in EUR (A+B)	1.250.597,89