RESOLUTIONS ADOPTED BY THE GENERAL ASSEMBLY
AT ITS TWENTY-FIRST SESSION

Medellín, Colombia, 17 September 2015

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Adoption of the agenda

Agenda item 1
(documents A/21/1 prov. rev.1 and A/21/1 prov.annot.)

The General Assembly,

Having considered the provisional agenda prepared by the Secretariat,

Decides to adopt the agenda of its twenty-first session, as proposed.

***
Election of the President and Vice-Presidents of the Assembly

Agenda item 2

The General Assembly

1. Declares elected the Republic of Colombia as President of its twenty-first session, represented by Her Excellency, Ms. Cecilia Álvarez-Correa, Minister of Trade, Industry and Tourism of Colombia; and

2. Declares elected as Vice-Presidents of its twenty-first session: Bahamas, Bangladesh, Bulgaria, Malaysia, Namibia, Spain, Saudi Arabia and Uganda.

***
The General Assembly,

Having taken note of the proposals of its President, made in accordance with rule 13(1) of its Rules of Procedure,

Noting that the members of the Credentials Committee were selected by the Regional Commissions, at the request of the Assembly,

1. Takes note that the following countries have been appointed:

   Argentina        Jamaica        Qatar
   Bhutan           Philippines    South Africa
   Hungary          Portugal       Uganda

   and;

2. Notes that the Credentials Committee appointed as its Chair, Argentina, and as its Vice-Chair, Qatar.

   ***
Membership of the Organization

(a) Membership status

Agenda item 4(a)
(documents A/21/4(a)(I) and A/21/4(a)(II))

The General Assembly,

Having taken cognizance of the application for full membership received by the Secretary-General, listed in document A/20/4(a)(I),

1. Welcomes the decision of Samoa and Barbados to join the Organization and approves their candidatures;

Having taken cognizance with regret of Norway's withdrawal within a year of notification,

2. Unanimously urges Norway to reconsider its decision and to once again to take its place in the Organization;

3. Calls upon the member countries of the United Nations that do not yet belong to the UNWTO to join the Organization and encourages the Secretary-General to continue his efforts in this regard; and

Having taken cognizance of the applications for affiliate membership received by the Secretary-General,

4. Approves, on the recommendation of the Executive Council and in accordance with resolution 279(IX), the applications for affiliate membership of the following bodies, in accordance with Articles 7(3) and 7(4) of the Statutes:

1. ADVENTURE TRAVEL TRADE (UNITED STATES OF AMERICA)
2. AFRO TOURISM (NIGERIA)
3. AGENCIA VALENCIANA DEL TURISME (SPAIN)
4. ALISADR TOURISM CO. (IRAN, ISLAMIC REPUBLIC OF)
5. ANTALYA INTERNATIONAL COLLEGE OF TOURISM (TURKEY)
6. APSARA NATIONAL AUTHORITY (CAMBODIA)
7. APTECE (PORTUGAL)
8. ARENA CS LLC (UKRAINE)
9. ASOCIACION CLUSTER DE TURISMO DE MONTAÑA (SPAIN)
10. ASOCIACION DE MARCAS RENOMBRADAS ESPAÑOLAS (SPAIN)
11. ASOCIACIÓN ESPAÑOLA DE NORMALIZACIÓN Y CERTIFICACIÓN (AENOR) (SPAIN)
12. ASSOCIACAO BRASILEIRA DE AGENCIAS DE VIAGENS – ABAV (BRAZIL)
13. ASSOCIAÇÃO DE RESTAURAÇÃO E SIMILARES DE PORTUGAL (PORTUGAL)
14. ASSOCIATION EUROPEAN NETWORK OF PLACES OF PEACE (ENPP) (PORTUGAL)
15. AVIAREPS AG (GERMANY)
16. AUY TECHNOLOGY SOLUTIONS LLC / DBA WEBSITE ALIVE (UNITED STATES OF AMERICA)
17. BANCOMEXT (MEXICO)
18. BASQUE CULINARY CENTER FUNDAZIOA (SPAIN)
19. BASQUE TOUR, TURISMOAREN EUSKAL AGENTZIA - AGENCIA VASCA DE TURISMO, SA (SPAIN)
20. CARIBBEAN OFFICE OF TRADE AND INDUSTRIAL DEVELOPMENT LIMITED (TRINIDAD AND TOBAGO)
21. CENTRO CONGRESSI AL DUOMO - COMI S.P.A (ITALY)
22. CENTRO DE ENSEÑANZAS DE TURISMO Y ACTIVIDADES DE OCIO - CETA S.L. (SPAIN)
23. CENTRO SUPERIOR INTERNACIONAL DE TURISMO (OSTELEA) (SPAIN)
24. CLUSTER ESPAÑOL DE TURISMO DE SALUD (SPAIN)
25. COCAL - FEDERACIÓN DE ENTIDADES ORGANIZADORAS DE CONGRESOS Y AFINES DE AMERICA LATINA (ARGENTINA)
26. CONSEIL REGIONAL DU TOURISME DE MARRAKECH (MOROCCO)
27. CONSEJO MEXICANO DE LA INDUSTRIA DEL TURISMO MÉDICO A.C. (MEXICO)
28. CONSORCIO DE LA ZONA ESPECIAL CANARIA (SPAIN)
29. DUSTY WORLD S.L. (SPAIN)
30. ERIC FRIEDHEIM TOURISM INSTITUTE (UNITED STATES OF AMERICA)
31. ESTUDIO SINGERMAN, MAKÓN Y ASOCIADOS SRL (ARGENTINA)
32. EUROAMERICA PUBLICIDAD Y RELACIONES PUBLICAS SA DE CV (MEXICO)
33. EXPRESS ASSIST LTD. (RUSSIAN FEDERATION)
34. FACULTAD DE CIENCIAS ECONOMICAS DE LA UNIVERSIDAD DE BUENOS AIRES (ARGENTINA)
35. FAIRLEIGH DICKINSON UNIVERSITY’S INTERNATIONAL SCHOOL (UNITED STATES OF AMERICA)
36. FENITOURCI – FEDERATION NATIONALE DE L’INDUSTRIE TOURISTIQUE DE CÔTE D’IVOIRE (CÔTE D’IVOIRE)
37. FLOOFL CIC (UNITED KINGDOM)
38. FOHB FÓRUM DE OPERADORES HOTELEIROS DO BRASIL (BRAZIL)
39. FREIXENET, S.A. (SPAIN)
40. FUNDACION JUNIPERO SERRA (SPAIN)
41. FUNDACION PRIVADA HOSPITAL DE LA SANTA CREU I SANT PAU (SPAIN)
42. FUNDACION STARLIGHT (SPAIN)
43. GAINING EDGE (AUSTRALIA)
44. GANGNAMEH HAMADAN TOURISM RECREATION AND SPORTS COMPANY (IRAN (ISLAMIC REPUBLIC OF))
45. GHOGHNOS TOUR AND TRAVEL AGENCY (IRAN, ISLAMIC REPUBLIC)
46. GLOBAL TRAVEL AND TOURISM PARTNERSHIP (GTTP) A PROGRAM OF GLOBAL INITIATIVES INC. (UNITED STATES OF AMERICA)
47. GLOBAL WELLNESS INSTITUTE TRADE (UNITED STATES OF AMERICA)
48. GRAND AURUM MARKETING FZ LLC (UNITED ARAB EMIRATES)
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<td>INSTITUCIÓN UNIVERSITARIA COLEGIO MAYOR DE ANTIOQUIA (COLOMBIA)</td>
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<td>INTERNATIONAL YOUTH HOSTEL FEDERATION (IYHF) operating as HOSTELLING INTERNATIONAL (UNITED KINGDOM)</td>
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<td>IRANIAN TOURISM SCIENTIFIC ASSOCIATION (ITSA) (IRAN (ISLAMIC REPUBLIC OF))</td>
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<td>LCL ATLANTIS LINE SEA CRUISES (RUSSIAN FEDERATION)</td>
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<td>LIBERTAS REGIS D.O.O., BEST CROATIAN TRAVEL (CROATIA)</td>
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<td>LIVINGSTONE INTERNATIONAL UNIVERSITY OF TOURISM EXCELLENCE AND BUSINESS MANAGEMENT (ZAMBIA)</td>
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<td>MADISON MK (TELEYCL S.A.) (SPAIN)</td>
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<td>MIDDLE EAST UNIVERSITY (JORDAN)</td>
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<td>OBRASCON HUARTE LAIN DESARROLLOS (SPAIN)</td>
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<td>OBSERVATORIO TURÍSTICO DEL ESTADO DE GUANAJUATO (MEXICO)</td>
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<td>PARAMOUNT HOTELS AND RESORTS FZ-LLC (UNITED ARAB EMIRATES)</td>
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<td>PRODIGY CONSULTORES SL (SPAIN)</td>
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<td>82.</td>
<td>PROYECTOS Y REHABILITACIONES KALAM S.A. (SPAIN)</td>
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<td>83.</td>
<td>REAL ACADEMIA DE GASTRONOMIA (SPAIN)</td>
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<td>84.</td>
<td>REGENT EXHIBITIONS LTD. IMEX GROUP (UNITED KINGDOM)</td>
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<td>REVIEW RANK S.A. D/B/A REVIEW PRO (SPAIN)</td>
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<td>86.</td>
<td>SAVEUR TROPICALE SARL (GABON)</td>
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<td>87.</td>
<td>SHOIN UNIVERSITY (JAPAN)</td>
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<td>88.</td>
<td>SUSTAINABLE TOURISM PARTNERSHIP PROGRAMME (STPP) (SOUTH AFRICA)</td>
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<td>89.</td>
<td>TAXBACK ADAMANT CORPORATION S.A. (MEXICO)</td>
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<td>TEA CEGOS (SPAIN)</td>
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<td>91.</td>
<td>THAILAND CONVENTION AND EXHIBITION BUREAU (THAILAND)</td>
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<td>92.</td>
<td>THOMAS COOPER SUCURSAL EN ESPAÑA (SPAIN)</td>
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<td>93.</td>
<td>TOURISM BANK (IRAN (ISLAMIC REPUBLIC OF))</td>
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<td>94.</td>
<td>TOURISM CARES, INC. (UNITED STATES OF AMERICA)</td>
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95. TOURISM GENERIS (GREECE)
96. TRAVEL IN MED (MONACO)
97. TRAVEL MEDIA (RUSSIAN FEDERATION)
98. TRAVEL WEEKLY GROUP (UNITED KINGDOM)
99. TRIPADVISOR (UNITED STATES OF AMERICA)
100. UCC WHALE CENTER (UNITED STATES OF AMERICA)
101. UDLA - ESCUELA DE HOSPITALIDAD Y TURISMO (ECUADOR)
102. UNIVERSIDAD DE LA IGLESIA DE DEUSTO (SPAIN)
103. UNIVERSIDAD DE MAGDALENA (COLOMBIA)
104. UNIVERSIDAD DE MEDELLÍN - PROGRAMA ADMINISTRACIÓN DE EMPRESAS TURÍSTICAS (COLOMBIA)
105. UNIVERSIDAD DEL CARIBE (MEXICO)
106. UNIVERSIDAD NACIONAL DE ENTRE RIOS (ARGENTINA)
107. UNIVERSIDAD INTERNACIONAL DE LA RIOJA (SPAIN)
108. UNIVERSIDAD NACIONAL MAYOR DE SAN MARCOS (PERU)
109. UNIVERSITY OF MONTENEGRO, FACULTY OF TOURISM AND HOTEL MANAGEMENT (MONTENEGRO)
110. UNIVERSITY OF NATIONAL AND WORLD ECONOMY (BULGARIA)
111. URAL INTERNATIONAL INSTITUTE OF TOURISM (RUSSIAN FEDERATION)
112. VIENNA TOURIST BOARD (AUSTRIA)
113. VIP TOURISM, S.L. (SPAIN)
114. VIP WORLD EVENTS (SPAIN)
115. VISITSCOTLAND (UNITED KINGDOM)
116. WAKAYAMA UNIVERSITY (JAPAN)
117. WESGRO (SOUTH AFRICA)
118. ZAO "CONDÉ NAST" / CONDÉ NAST TRAVELLER LUXURY TRAVEL FAIR (RUSSIAN FEDERATION)

5. Decides to admit provisionally to affiliate membership the following entity, provided that, within the period of thirty days, it includes the date of signature in the application form:

    ARAFAT TRAVEL CONSULTANCY (NIGERIA)

6. Endorses the recommendation to the Secretariat to request that the letters of governmental support for affiliate membership include an official seal; and

7. Takes note of the withdrawals from affiliate membership mentioned in document A/21/4(a)(II).

***
Membership of the Organization

(b) Suspension of membership in accordance with Article 34 of the Statutes and requests for temporary exemption from the application of paragraph 13 of the Financing Rules

Agenda item 4(b)
(documents A/21/4(b), A/21/4(b) Add.1 and CE/101/2(a))

The General Assembly,

Considering resolution 217(VII) adopted at its seventh session, whereby it recognized that Article 34 of the Statutes, providing suspension of Members that persist in a policy contrary to the fundamental aim of the Organization as established in Article 3 of the Statutes, is applicable in the case of prolonged non-payment of obligatory contributions to the budget of the Organization,

Also considering the report submitted to it by the Secretary-General in pursuance of the aforementioned resolution,

Having heard the decision of the Executive Council,

1. Notes that the following Members are subject to Article 34 of the Statutes and/or paragraph 13 of the financing rules:

   FULL MEMBERS

   AFGHANISTAN
   BAHRAIN
   CENTRAL AFRICAN REPUBLIC
   CHAD
   DJIBOUTI
   GAMBIA
   GHANA
   GUINEA BISSAU
   KYRGYZSTAN
   LIBERIA
   MALAWI
2. Expresses its gratitude to the Members that have made the necessary efforts in order to fulfill their financial obligations despite their internal constraints;

3. Notes with satisfaction that Full Members Cape Verde and Senegal are no longer subject to the provisions of paragraph 13 of the Financing Rules and/or Article 34 of the Statutes, since they have reduced their contribution arrears partially or in full and that Côte d'Ivoire accomplished its payment plan in full;

4. Further notes that Article 34 of the Statutes will be applicable to the following Members in 2016 if they have not reached an agreement with the Secretary-General on a plan for the payment of their arrears:

**FULL MEMBERS**

1. CHAD
2. LIBERIA
3. SYRIAN ARAB REPUBLIC

**AFFILIATE MEMBERS**

1. AL-TAYYAR TRAVEL GROUP
2. ALTERNATIVE BUSINESS SOLUTIONS
3. AECTE – ASOCIACIÓN EMPRESAS CONSULTORÍA TURÍSTICA ESPAÑA
4. CIESEC – CENRO DE INVESTIGACIÓN Y ESTUDIOS TURÍSTICOS
5. CHAMALEON STRATEGIES INC.
6. ÉCOLE D'HÔTELLERIE ET DE TOURISME DE LA CEMAC (EHT-CEMAC)
7. EXPOGAYS (Sbr Producciones S.L.U)
8. FEDERACION DE TURISMO DEL ESTADO BOLIVAR
9. FIJET – FÉDÉRATION INTERNATIONALE DES JOURNALISTES ET ÉCRIVAINS DU TOURISME
10. FUNDACION UNIVERSITARIA LOS LIBERTADORES
11. IKEJA HOTEL PLC.
12. INSTITUTO MARCAR BRASIL
13. POLOIGUASSU – INSTITUTO POLO INTERNATIONAL IGUASSU
14. ISTRIA TOURIST BOARD
15. JORDAN SOCIETY OF TOURIST AND TRAVEL AGENTS
16. KENYA TOURIST BOARD
17. LAN AIRLINES
18. MHRA – MALTA HOTELS & RESTAURANTS ASSOCIATION
19. MTA INTERNATIONAL MASTER TOUR ALLIANCE
20. MENARATOURS COMPANY
21. PAKISTAN TOURISM DEVELOPMENT CORPORATION
22. PALESTINIAN NATIONAL TOURISM AUTHORITY
23. RCM GLOBAL TRADE SA
24. SALO INTERNACIONAL DEL TURISME A CATALUNYA
25. THE SUN CHANNEL TOURISM TELEVISION S.A.
26. UNITED NATIONS FOUNDATION

5. **Decides** to continue applying the measure of suspension of rights and privileges provided for in Article 34 of the Statutes under the following conditions:

   (a) when a Member of the Organization is in arrears in the payment of contributions for four financial years, whether consecutive or not, it being understood that part payment of contributions does not preclude application of measure of suspension, and

   (b) when that Member has not agreed with the Secretary-General on a plan for the payment of its arrear contributions within a period of one year from the date of the General Assembly resolution stating that suspension is applicable to that Member in accordance with Article 34 of the Statutes;

6. **Requests** the Secretary-General to apply this resolution and to report on its application at each session of the Executive Council;

**Having taken note** of the recommendations made by the Executive Council at its 98th and 101st sessions with respect to requests made by various Full and Affiliate Members for temporary exemption from the application of paragraph 13 of the Financing Rules,

**Considering** the documents submitted by the Secretary-General regarding this matter,

7. **Decides** in view of their compliance with the agreed payment plans, to renew the temporary exemption from provisions of paragraph 13 of the Financing Rules of Full Members Cambodia, Lao People’s Democratic Republic and Nicaragua and grants temporary exemption from the provisions of paragraph 13 of the Financing Rules to Full Members Burundi, Madagascar and Sao Tome and Principe and to the Affiliate Members Camara de Turismo de Cabo Verde and Instituto de Turismo Responsable;

8. **Also decides** to grant temporary exemption from provisions of paragraph 13 of the Financing Rules to the Full Members Gambia and Sudan who have submitted payment plans to the present session of the General Assembly;

9. **Further decides** to maintain the temporary exemption of Bolivia, Burkina Faso, Democratic Republic of the Congo, Iraq, Guinea, Niger, Togo, Uganda, Uruguay and Yemen, as well as that of Affiliate Members Fundação CTI Nordeste, International Hotel & Restaurante Association (IH&RA) and Fédération Inter-États des Syndicats des Agences de Voyages et de Tourisme de l’Afrique de l’Ouest et du Centre (FISAVET) from the provisions of paragraph 13, albeit making it clear that these provisions will be reapplied to these Members if they are not up to date with their payment plans by 1 April 2016;

10. **Requests** the Secretary-General to inform Yemen that it must submit a new payment plan for its debt corresponding to the years 1979 to 1989, given that the regulations in force do not contain any provision for exemption from the payment of contributions;
11. Adopts the recommendation of the Executive Council establishing the following conditions for the Members requesting temporary exemption from the provisions of paragraph 13 of the Financing Rules and which propose payment plans to settle their arrears in instalments:

   (a) to discharge the contribution corresponding to the present year before the General Assembly session at which their case is reviewed,

   (b) strict observance of the plan agreed for the settlement of arrears;

12. Requests the Secretary-General to inform the Full Members concerned, that the decision just taken in their regards remains subject to strict compliance with the aforementioned conditions; and

13. Notes that the following Members continue to be subject to the provisions of Article 34 of the Statutes and/or paragraph 13 of the financing rules.

FULL MEMBERS

AFGHANISTAN
BAHRAIN
CENTRAL AFRICAN REPUBLIC
CHAD
DJIBOUTI
GHANA
GUINEA BISSAU
KYRGYZSTAN
LIBERIA
MALAWI
MALI
MAURITANIA
PAKISTAN
PAPUA NEW GUINEA
SIERRA LEONE
SYRIAN ARAB REPUBLIC
THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA
TURKMENISTAN
VANUATU

AFFILIATE MEMBERS

AL-TAYYAR TRAVEL GROUP (Saudi Arabia)
ALTERNATIVE BUSINESS SOLUTIONS (Palestine)
ASOCIAÇAO BRASILEIRA DE BARES E RESTAURANTES – ABRASEL
ASSOCIATION OF TOUR OPERATORS OF RUSSIA (ATOR)
ASOCIACION DE EMPRESAS DE CONSULTORIA TURISTICA DE ESPAÑA – AECTE
AUSTRALIAN TOURISM EXPORT COUNCIL
BUSAN TOURISM ORGANIZATION (Republic of Korea)
CENTRO DE INVESTIGACION Y ESTUDIOS TURISTICOS DEL TECNOLÓGICO DE MONTERREY (CIETECT) (Mexico)
CENTRO DE ESTUDIOS E INVESTIGACIONES (CETUR) UNIV. SANTIAGO DE COMPOSTELA
CHAMALEON STRATEGIES INC. (Canada)
DESTINATION MARKETING ASSOCIATION INT. (DMAI) – USA
ÉCOLE D'HÔTELLERIE ET DE TOURISME DE LA CEMAC (EHT-CEMAC) (Cameroon)
EGYPTIAN TOURIST AUTHORITY (ETA)
ESCUELA UNIVERSITARIA DE TURISMO DE ASTURIAS
EXPOGAYS (S.B.R. PRODUCCIONES S.L.U. (Spain)
FEDERACION DE TURISMO DEL ESTADO BOLIVAR (Venezuela)
FEDERATION INTERNATIONALE DES JOURNALISTES ET ÉCRIVAINS DU TOURISME
(FTIJET) (France)
FEDERATION TUNISIENNE DE L'HÔTELLERIE
FEDERTURISMO/CONFINDUSTRIA (Italy)
FUNDACION UNIVERSITARIA LOS LIBERTADORES (Colombia)
GATO – GADESHGARAN TOUR OPERATOR (Islamic Republic of Iran)

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General Assembly
Twenty-first session
Medellín, Colombia, 12-17 September 2015

Introductory statement by the Secretary-General

Agenda item 5
(document A/21/5)

The General Assembly

Takes note of the introductory statement by the Secretary-General.

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Report of the Executive Council to the General Assembly

Agenda item 6
(document A/21/6)

The General Assembly,

Having considered the report of the Executive Council, submitted by its current Chair pursuant to Articles 19(a) and 20 of the Statutes,

1. Takes note of the information presented concerning the Council's activities, and in particular the results of its ninety-seventh, ninety-eighth, ninety-ninth and 100th ordinary sessions;

2. Takes cognizance of the major matters considered by the Council, such as the implementation of the programme of work for 2014-2015, the financial situation of the Organization, the draft programme of work for 2016-2017, the implementation of an ethics function, the progress in the field of United Nations system activities, Affiliate Members activities, World Tourism Day and membership of the Organization;

3. Thanks the Council for the work it has diligently carried out since the last session of the Assembly;

4. Approves the report of the Council;

5. Pays tribute to the dedication and competence demonstrated by its Chairs, Indonesia in 2014, and Jamaica in 2015; and

6. Also thanks the Vice-Chairs, Jamaica and Mozambique in 2014, and Mozambique and Croatia in 2015, for the quality of the work they carried out in the exercise of their functions.

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The General Assembly,

Having considered the report submitted by the Credentials Committee, chaired by Argentina (Ms. Ana Ines Garcia Allievi),

1. Approves the said report;

2. Endorses the following proposal made by the Credentials Committee:

   (a) The Committee will consider as invalid credentials in breach of the principle of secrecy of the vote;

   (b) Once the Report of the Credentials Committee is issued, no further credentials or proxy letters will be considered by the Committee except:

       – when the Committee itself has invited the Full or Associate Member concerned to regularize its credentials or its proxy; and

       – when a State whose credentials have been accepted by the Committee does not have a representative for the remaining part of the session for reasons duly explained in writing by the State giving the mandate; in such a case, the Committee will assess the existence of the exceptional circumstances justifying the proxy; and

3. Calls upon the Chairs of the Regional Commissions to verify that the credentials and proxy letters comply with the applicable rules.

   * * *
Report of the Secretary-General

Part I: Programme of work

(a) Implementation of the general programme of work for 2014-2015

(A/RES/650(XXI))

The General Assembly,

Having examined the report of the Secretary-General on the implementation of the general programme of work for 2014-2015,

1. Takes note of all the activities summarized in the report;

2. Acknowledges the efforts made by the Secretariat to extensively inform on its work, both implemented on its regular budget and on extra budgetary resources, in detailed reports to the Executive Council and to the Regional Commissions, as well as through the UNWTO Annual Reports, its website and its frequent communications;

3. Supports the Secretariat’s ongoing work within the UN system to mainstream tourism in the post-2015 development agenda, in particular in the development and implementation of the Sustainable Development Goals Indicators; and

4. Endorses the launch of the UNWTO.QUEST initiative, a DMO (Destination Management Organization) Certification System.

* * *
The General Assembly,

Having considered the draft general programme of work and budget of the Organization for the period 2016-2017, prepared by the Secretary-General in accordance with Article 23(2) of the Statutes and on the basis of the policy guidelines and programming principles adopted by the Council at its seventy-ninth session in decision 11(LXXIX),

Having before it the decision CE/DEC/17(C),

1. Takes note with appreciation of the programme and budget proposal;

2. Adopts the draft general programme of work and budget of the Organization for the period 2016-2017, for a total amount of 26,984,000 euros, prepared by the Secretary-General in accordance with Article 23(2) of the Statutes, and authorizes the Secretary-General to execute the programme of work and budget for 2016-2017 in accordance with the amounts collected, establishing a plan of expenditure for that purpose and keeping with the satisfactory budgetary practice established in the previous financial years;

3. Takes note of the changes made in the structure of the revised Programme Budget for 2014-2015 and notes with appreciation the Secretary-General’s proposal to present a balanced budget for the biennium 2016-2017 with zero nominal growth based on the 2015 budget, with the budget of 2016 and 2017 being in the same amount as the 2015 budget;

4. Approves the proposed scale of contributions for 2016-2017 as modified to reflect the changes in membership and that in the budget, as foreseen in resolution 404(XIII), and which represents 0.0% annual growth in individual country contributions with respect to 2015, except when required by technical changes in the class situation of individual country cases;
5. Takes into account that the level of the budget for 2016 and 2017 will be of 26,984,000 euros, and endorses that the budgetary income approved for the next period should be provided by the contributions of the Full and Associate Members in the amounts of 12,556,000 euros for 2016, and 12,745,000 euros for 2017, and that the balance to be financed should be covered by the contributions of the Affiliate Members and the other sources of funding referred to in the corresponding document taking into account there might be adjustments necessary in case of new Members’ joining or withdrawing from the Organization, and agrees that, in accordance with resolution 526(XVII), the contributions of the Associate Members be divided into two separate categories, each being 10% lower than the contribution of the Full Members in groups 13 and 9 respectively;

6. Takes note that, in accordance with General Assembly resolution 619(XX), a direct deduction of 40 per cent for countries in the last group with a population equal to or less than 200,000 inhabitants has been applied on the scale of contributions for the period 2016-2017 and that this deduction was also applied to all those countries that have the status of island and which are in the last group of the scale, regardless of whether they are located in a higher group before applying the additional deduction for small population in economic and technical factors;

7. Maintains the contribution of the Affiliate Members at 2,400 euros per year for the period 2016-2017 and supports the decision CE/DEC/20(XCV) taken by the Executive Council on proposed deductions for specific members as outlined in document CE/95/6(c); and

8. Supports the Secretariat’s continued efforts in cost savings and control of expenditures and takes note that the Programme and Budget does not include extrabudgetary funds, which will be added to the Organization’s output as they reinforce the resources and thus the activities of the Organization, especially on the subject of technical cooperation.

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Report of the Secretary-General

Part I: Programme of Work

(c) UNWTO in the United Nations system

Agenda item 8(I)(c)
(document A/21/8(I)(c))

The General Assembly,

Having examined the report of the Secretary-General on the UNWTO in the United Nations system,

1. Welcomes with appreciation the explicit mentioning of sustainable tourism in three out of the seventeen proposed SDGs, and requests the Secretariat to undertake relevant action with regards to the delivery on the Post-2015 Development Agenda and the implementation of the Sustainable Development Goals;

2. Further acknowledges and reaffirms its support to the ongoing work of the Organization within the 10YFP and its leading role in the Sustainable Tourism Programme, and expresses its appreciation for the active participation and support of France, Morocco and the Republic of Korea in this process;

3. Approves the establishment of a Liaison Office in Geneva, Switzerland;

4. Supports the efforts of the Secretariat to achieve the adoption of the UN General Assembly resolution on proclaiming 2017 as the International Year of Sustainable Tourism for Development;

5. Encourages the Secretariat to remain active in the preparatory work and follow-up decisions of the Paris Climate Conference (COP21) and their implications for and responsibilities by the Member States;

6. Reaffirms its support to the Secretariat in continuing its contribution to the UN system response to the Ebola virus and similar global risks, including those related to tourism security; and

7. Recognizes the importance of the benefits and further encourages the joint work and collaboration within the UN system, in particular through the UN Steering Committee on Tourism for Development (SCTD) and the participation in relevant system-wide coordination mechanisms, notably for mainstreaming tourism in the global development agenda as well as promoting complementarities
and synergies between programmes, activities and outputs of the UNWTO with those of the other UN system entities.

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The General Assembly,

Having examined the report of the Secretary-General on the International Year of Sustainable Tourism for Development, 2017,

1. Welcomes with appreciation the efforts of the Secretariat to achieve the adoption of the UN General Assembly resolution on proclaiming 2017 as the International Year of Sustainable Tourism for Development;

2. Acknowledges with appreciation the efforts of Austria, Colombia, Egypt, Indonesia, Morocco, Republic of Korea and Rwanda, at the initiative of Samoa, in taking up this endeavour at the UN General Assembly in New York;

3. Encourages all Member States and the Secretariat, as well as other relevant international organizations, including the UN system, civil society and all other stakeholders to contribute to the adoption and subsequent successful implementation of the related activities of the International Year;

4. Requests the Secretariat to form a Steering Group composed of the Chairs of the UNWTO Regional Commissions and of the UNWTO Affiliate Members, as well as other relevant stakeholders, with the objective of supporting the design and implementation of the activities of the International Year once adopted by the UN General Assembly; and

5. Requests the Secretariat to mobilize key actors, in close collaboration with the envisaged Steering Group, for the overall observance and implementation of the International Year as outlined in the Annex entitled “Draft Plan for the Observance of the International Year of Sustainable Tourism for Development, 2017”.

A/RES/653(XXI)

UNWTO in the United Nations system

Addendum 1: International Year of Sustainable Tourism for Development, 2017

Agenda item 8(I)(c)
(document A/21/8(I)(c) Add.1)
***
General Assembly
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Report of the Secretary-General

Part I: Programme of work

(d) Draft UNWTO Convention on the Protection of Tourists and Tourism Service Providers

Agenda item 8(I)(d)
(document A/21/8(I)(d))

The General Assembly,

Having examined the report of the Secretary-General summarizing the recent activities carried out on the draft UNWTO Convention on the Protection of Tourists and Tourism Service Providers together with the latest draft text of the said Convention,

1. Welcomes the activities of the Working Group in the field of tourist protection;

2. Requests the Secretary-General:

   (a) To continue with the elaboration of the Convention; and

   (b) To present the final text of the Convention to the next General Assembly for its approval and to inform about any other related matters that may arise in relation to this Convention and/or the protection of tourists and tourism service providers.

***
Report of the Secretary-General

Part I: Programme of work

(e) The International ST-EP Organization

Agenda item 8(I)(e)
(document A/21/8(I)(e))

The General Assembly,

Recognizing the important contribution of the UNWTO ST-EP Foundation and the Government of the Republic of Korea to the ST-EP Initiative since the establishment of the ST-EP Foundation in 2004,

1. Notes with appreciation the important work of the Secretariat, the UNWTO ST-EP Foundation and the Government of the Republic of Korea in facilitating the transformation process of the ST-EP Foundation into the new International ST-EP Organization; and

2. Thanks the Member States which have expressed their will to join the International ST-EP Organization and encourages other Member States to join it after the Government of the Republic of Korea has completed the domestic procedures to this effect.

***
Report of the Secretary-General

Part I: Programme of Work

(f) Report on the reform of the Organization (White Paper implementation)

Agenda item 8(I)(f)
(document A/21/8(I)(f))

The General Assembly,

Having examined the report on the reform of the Organization (White Paper implementation),

1. Approves the report;

2. Requests the Secretary-General to keep working on the reform progress of the Organization along with the approved lines of the White Paper and to report on its status to the next session of the General Assembly;

3. Further requests the Secretary-General to introduce in the next editions of this report new issues in relation with the governance of UNWTO, notably, but not only, relevant recommendations from the Joint Inspection Unit or the External Auditors of the Organization;

4. Considers closed those recommendations 100% implemented;

5. Adopts the conditions and criteria developed by the Secretariat for existing and new external entities in line with UN policies and practice for the avoidance of legal and financial exposure; and

6. Requests the Secretary-General to pursue its efforts, in cooperation with the host governments of these entities for their reform in accordance with the criteria and conditions hereby adopted.

***
The General Assembly,

Having examined the report of the Secretary-General on the financial results of the audited accounts of the nineteenth financial period (2012-2013),

Endorses the Executive Council decisions CE/DEC/9(XCV) and CE/DEC/11(XCIII) on accounts for 2012-2013 approving their closing.

***
The General Assembly,

Having examined the report of the Secretary-General on the financial situation of the Organization,

Having heard the decision of the Executive Council,

1. Takes note of the level of collection of contributions from Members for the financial year 2015 as of 30 June 2015 amounting to EUR 9,624,451, and also of the collection of contributions in arrears, amounting to EUR 854,232;

2. Approves the adjustments made by the Secretary-General to the staff appropriations of programmes for 2015;

3. Also takes note with appreciation of the Management letter issued by the Joint Inspection Unit on “UNWTO efforts towards IPSAS compliance” and congratulates the Secretary-General and the IPSAS team for the successful implementation of the IPSAS project;

4. Requests the Secretary-General to continue with the post-IPSAS phases of the project including the necessary technological upgrades to the financial tools available at the Secretariat;

5. Urges Members that have not yet complied with their financial obligations to take the necessary steps to pay their contributions for 2015 thereby averting delays that could hamper programme execution; and

6. Further takes note that an updated salary scale for staff in the General Service category will be applied by the Secretary-General when the relevant scale is formally notified by the ICSC and that staff expenses at 31 December 2015 may be slightly higher than budgeted costs due to the impact of the USD/EUR UNORE exchange rate.
***
Report of the Secretary-General

Part II: Administrative and statutory matters

(c) Human resources situation of the Organization

Agenda item 8(II)(c)
(document A/21/8(II)(c) rev.1)

The General Assembly,

Having examined the report on this subject,

1. Takes note of the information provided on the human resources of the Organization and expresses its satisfaction at the work currently being carried out by those at the service of the Organization and their contribution to its programme of work;

2. Also takes note of the amendments to paragraphs (b), (c) and (g) of Rule 17(1) “Special Leave” of the Staff Rules; and

3. Invites Members to avail themselves of the existing capacity building framework by sponsoring tourism officials, on a non-reimbursable local basis, to participate in the Organization’s programme of work during set periods of time.

***
The General Assembly,

Having taken cognizance of the report of the Secretary-General on this subject,

Having taken note of the willingness of the present members of the Committee to continue their term of office,

1. Thanks Argentina and Spain for their contribution to date; and

2. Decides to re-elect Argentina and Spain as full members of the UNWTO Staff Pension Committee for the biennium 2016-2017.

* * *
The General Assembly

Expresses its appreciation for the competent work of the External Auditors elected for the current biennium, Spain (Ms. Sofia Viñayo), Germany (Mr. Thomas Kertess) and India (Mr. Jetha Ram Rinwa);

Thanks them for their contribution;

Following the recommendation of the Executive Council,

Decides to designate Spain as External Auditor for the period 2016-2017; and

Requests the Secretary-General to prepare an amendment to Article 26 of the Statutes in order to reduce to one the number of external auditors and to submit it to the twenty-second session of the General Assembly for approval.

***
Report of the Secretary-General

Part II: Administrative and statutory matters

(f) Status of ratification of amendments to the Statutes and to the 1947 Convention on the Privileges and Immunities of the Specialized Agencies

Agenda item 8(II)(f)  
(document A/21/8(II)(f))

The General Assembly,

Taking note of the report of the Secretary-General on the situation of amendments to the Statutes and the Financing Rules,

1. Thanks the Member States that have ratified one or several amendments or that have initiated the necessary procedure;

2. Urges the Member States to do everything in their power to ratify all the amendments to the Statutes and the Financing Rules contained in Annex I of document A/21/8(II)(f) as soon as possible;

3. Takes note of the possibility to apply automatically adopted amendments to the Statutes or the Financing Rules, provided that they do not affect substantially the aims of the Organization, do not impose new budgetary obligations upon member States nor affect the structure or membership of the Organization, in line with the practice of other specialized agencies of the UN system;

4. Requests the Secretary-General to constitute a working group composed of Member States under the responsibility of the Executive Council in charge of devising the matters excluded from automatic entry into force and preparing the text of an amendment to Article 33 of the Statutes in order to adopt this practice and submit it to the next session of the General Assembly for its approval;

5. Calls upon the Member States to ratify the 1947 Convention on the Privileges and Immunities of the Specialized Agencies and to explicitly notify to the Secretary-General of the United Nations the application of Annex XVIII to UNWTO;

6. Reminds the Member States that pursuant to resolution 489(XVI) adopted by the General Assembly, the Convention on the Privileges and Immunities of the Specialized Agencies and its Annex
XVIII are applicable to all operations and activities of UNWTO in the territories of its Members, and requests Member States to include a specific reference in all agreements concluded with the Organization for the execution of technical assistance projects in their territories; and

7.  *Requests* the Member States that are interested in hosting a UNWTO meeting to provide the conditions established in the template agreement (Annex II).

***
Report of the Secretary-General

Part II: Administrative and statutory matters

(g) Headquarters Agreement between Spain and the World Tourism Organization

Agenda item 8(II)(g)
(document A/21/8(II)(g))

The General Assembly,

Having regard to the provisions of Article 32 of the Statutes on the possibility of defining the privileges and immunities of the Organization through agreements between the Organization and the Member States,

Noting that the negotiations between the Secretariat and the representatives of Spain, the host State of the Organization, have resulted in the conclusion of a new agreement between the UNWTO and Spain regarding the legal status of the Organization in this country,

Having examined the new Headquarters Agreement signed on 25 June 2015 by the Secretary-General and the Minister of Foreign Affairs and Cooperation of Spain,

1. Expresses its deep gratitude to Spain for its willingness and interest in providing the most favourable conditions for the UNWTO in Spain, as well as for its generous proposal and the efforts made in the success achieved in the conclusion of a new Headquarters Agreement;

2. Takes note of the significant improvements introduced in the new Headquarters Agreement, which will undoubtedly result in conditions that are more favourable for the Organization and all its personnel in Spain, thus achieving parity with the conditions normally accorded to other United Nations agencies;

3. Approves the text proposed as the new Headquarters Agreement, which is a requirement for its definitive entry into force;

4. Requests the Secretariat to report to it regarding the implementation of this new Agreement, as well as on any practical aspect or additional initiative that may arise in relation with its application; and
5. *Encourages* the Member States to appoint Permanent Representatives or to establish Permanent Missions to the UNWTO, with a view to strengthening the relations between the UNWTO and its Member States.

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General Assembly
Twenty-first session
Medellín, Colombia, 12-17 September 2015

Report of the Secretary-General

Part II: Administrative and statutory matters

(h) Agreements concluded by the Organization

Agenda item 8(II)(h)
(documents A/21/8(II)(h) and A/21/8(II)(h) Add.1)

The General Assembly,

Having examined the report of the Secretary-General on the agreements and working arrangements concluded, in accordance with Article 12 of the Statutes, with governments and intergovernmental organizations, as well as non-governmental organizations, local authorities and public and private entities,

Decides to approve the agreements listed in documents A/21/8(II)(h) and A/21/8(II)(h) Add.1.

* * *

World Tourism Organization (UNWTO) - A Specialized Agency of the United Nations
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Report of the Secretary-General

Part II: Administrative and statutory matters

(i) Use of the UNWTO logo

Agenda item 8(II)(i)
(document A/21/8(II)(i))

The General Assembly

Takes note of the entities to which the Secretariat has granted permission for the use of the UNWTO signs in the period May 2013-April 2015.

***
The General Assembly,

Having heard the Report of the Chair of the Affiliate Members,

1. Acknowledges the constructive role of the initiatives implemented in the Action Plan of the Affiliate Members Programme as well as the growing number of Affiliate Members that participate and propose new ones;

2. Supports the Action Plan’s aim of contributing to the grouping together of the different Members by area of interest, and encouraging interaction, the exchange of knowledge and innovation processes; and

3. Approves the amendments to the Rules of Procedure of the Committee of the Affiliate Members, as recommended by the Plenary of the Affiliate Members in its meeting held on 15 September 2015.

***
Report of the World Committee on Tourism Ethics

Addendum 1: Implementation of the Global Code of Ethics for Tourism

Agenda item 10
(documents A/21/10 and A/21/10 Add. 1)

The General Assembly,

Having considered the report of the World Committee on Tourism Ethics, in particular the account of the activities carried out by the Committee during the period from January 2014 to June 2015,

1. Thanks the Chair and the Members of the World Committee on Tourism Ethics for the efforts deployed in streamlining the promotion and the implementation of the Global Code of Ethics for Tourism;

2. Acknowledges with satisfaction the six priority areas of work that have been established by the Committee, namely, the fight against all forms of child exploitation; trafficking; poaching and the illegal trading of wildlife; the promotion of accessible tourism for all; fair models of all inclusive holidays; and restraining unfounded ratings on travel portals;

3. Takes note of the Rules of Procedure as approved by the Committee at its 13th meeting held in Madrid, on 26 February 2014 and amended at its 14th meeting held in Rome, Italy, on 17-18 November 2014;

Having examined Addendum 1 to the report of the World Committee on Tourism Ethics related to the implementation of the Global Code of Ethics for Tourism by UNWTO Member States through their national tourism administrations and by private sector stakeholders in the context of corporate social responsibility practices,

4. Commends the sixty-one Member States which have responded to the 2014/15 Survey on the Implementation of the Global Code of Ethics for Tourism for the significant efforts undertaken at the national and local levels for the implementation of the Code;

5. Reminds all UNWTO Member States of their moral obligation to inform the UNWTO Secretariat on a regular basis about the measures they have taken to implement the principles of the Global Code of Ethics for Tourism;
6. **Congratulates** the 417 companies and trade associations from 57 countries which have adhered to the Private Sector Commitment to the UNWTO Global Code of Ethics for Tourism as of June 2015, and requests all signatories to report to the World Committee on Tourism Ethics on how they have applied the ethical principles and standards of the Code to their business operations; and

7. **Encourages** tourism enterprises around the world to adopt more responsible and accountable business practices, and invites those that have not yet done so to join the Private Sector Commitment to the Code of Ethics.

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World Tourism Organization (UNWTO) - A Specialized Agency of the United Nations

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The General Assembly,

Having examined Addendum 2 to the Report of the World Committee on Tourism Ethics on the proposed draft UNWTO Convention on Tourism Ethics,

Recalling its resolution 406(XIII) of 1999 in which it solemnly adopted the Global Code of Ethics for Tourism as a non-binding instrument, and called upon all the stakeholders in tourism development, both Members and non-members of UNWTO, to model their conduct on the principles embodied in the Code,

Also recalling resolution 56/212 of 2001 of the General Assembly of the United Nations by which it “... takes note with interest of the Global Code of Ethics for Tourism adopted at the thirteenth session of the General Assembly of the World Tourism Organization ... to serve as a frame of reference for the different stakeholders in the tourism sector”,

Having before it the Explanatory Note prepared by the Legal Adviser of the Organization about the rationale and merits of converting the Global Code of Ethics for Tourism into a legally binding treaty,

Having considered the Recommendation of the World Committee on Tourism Ethics of 27 May 2015 on the above-mentioned draft Convention,

1. Takes note of the proposal of the World Committee on Tourism Ethics to convert the Global Code of Ethics for Tourism into a legally binding treaty in order to reinforce its effectiveness at the international and national levels;

2. Requests the Regional Commissions and the Member States to convey their views on this process to the Secretariat of the Organization;

3. Decides to entrust the Secretary-General, in close consultation with the World Committee on Tourism Ethics, to create a special Working Group constituted on the basis of a fair geographical
balance in order to examine in depth the procedures and implications of adopting a draft UNWTO Convention on Tourism Ethics in cooperation with the World Committee on Tourism Ethics;

4. Requests the Working Group and the World Committee on Tourism Ethics to submit their remarks and, if possible, a draft text of the Convention on Tourism Ethics to the next sessions of the Executive Council for its examination; and

5. Expresses the wish that a convention can be adopted, after an in-depth consultation among the Member States, by the General Assembly during its twenty-second session in 2017.

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Report of the World Committee on Tourism Ethics

Addendum 3: Draft UNWTO Recommendations on Accessible Information in Tourism

Agenda item 10
(document A/21/10 Add.3)

The General Assembly,

Having taken cognizance of Addendum 3 to the Report of the World Committee on Tourism Ethics containing the draft UNWTO Recommendations on Accessible Information in Tourism,

Recalling its resolution A/RES/637(XX) of 2013 by which it adopted the UNWTO Recommendations on Accessible Tourism for All as a basic, general framework, for making tourism infrastructure, products and services more accessible,

Bearing in mind the importance of providing access to relevant, accurate and regularly updated information about the actual accessibility of tourism facilities and services to all stakeholders, including to persons with visual, hearing, mobility or cognitive impairments, especially in the present Information Society in which instant communication through digital media is becoming a key element for interaction,

1. Acknowledges the pressing challenges, and possible solutions, in the provision of accessible information regarding tourism infrastructure, products and services;

2. Approves and endorses the proposed UNWTO Recommendations on Accessible Information in Tourism; and

3. Encourages UNWTO Member States, and Associate and Affiliate Members to disseminate the Recommendations among all tourism stakeholders.

***
World Tourism Day: information on the activities of 2014 and 2015, adoption of themes and designation of the host countries for 2016-2017

Agenda item 11
(document A/21/11)

The General Assembly

1. Takes note of the report submitted by the Secretary-General on the observance of World Tourism Day in 2014 and the preparations in place for the celebration of World Tourism Day 2015;

2. Recommends Member States to celebrate World Tourism Day 2015 under the theme “One Billion Tourists, One Billion Opportunities” and promote the role of tourism in contributing to the three pillars of sustainability: economic, social and environmental;

3. Conveys its gratitude to the Governments of Mexico and Burkina Faso for hosting the official celebrations of World Tourism Day 2014 and 2015;

4. Approves the themes proposed by the 100th and 101st sessions of the Executive Council for the celebrations of World Tourism Day 2016 and 2017:

   - 2016: “Tourism for All - promoting universal accessibility”
   - 2017: “Sustainable Tourism – a tool for development”; and

5. Designates Thailand (East Asia and the Pacific) and Qatar (Middle East) to host the official celebrations of World Tourism Day in 2016 and 2017, respectively.

* * *
Election of Council Members

Agenda item 12
(document A/21/12)

The General Assembly,

Having regard to Articles 14 and 15 of the Statutes, rules 54 and 55 of its Rules of Procedure and rule 1 of the Executive Council's Rules of Procedure,

Having received the proposals of its Regional Commissions, the Associate Members and the Committee of Affiliate Members,

1. **Decides** that the number of seats of the Executive Council for the period 2015-2017 will be 32, in addition to Spain;

2. **Declares** the following Full Members elected as Members of the Executive Council for the period 2015-2019:
   - Africa: Democratic Republic of the Congo, Ghana, Kenya, Morocco, Mozambique and Zambia
   - East Asia and the Pacific: China, Japan, Republic of Korea and Thailand
   - Europe: France, Italy, Portugal and Slovakia
   - Middle East: Saudi Arabia

3. **Notes** that Flanders will represent the Associate Members on the Executive Council for the period 2015-2017; and

4. **Also notes** that the Affiliate Members will be represented on the Council by the Chair of their Board.

***
Place and dates of the twenty-second session of the General Assembly

Agenda item 13
(document A/21/13)

The General Assembly,

Having regard to Article 20 of the Statutes and paragraphs 2 and 3 of Rule 1 of its Rules of Procedure,

Having taken cognizance of the generous invitation submitted by the Government of China,

1. Thanks the Government of China warmly for its invitation; and

2. Decides to hold its twenty-second session in 2017, in Chengdu, China, on dates to be agreed upon with the Government of China.

***
General Assembly
Twenty-first session
Medellín, Colombia, 12-17 September 2015

Vote of thanks to the host country

The General Assembly,

Noting with particular satisfaction the successful conclusion of its proceedings, made possible by the outstanding working conditions provided to the Organization by the Government of the Republic of Colombia,

1. Expresses its most sincere appreciation to H.E. Mr. Juan Manuel Santos, President of the Republic of Colombia, for presiding over the Official Opening Ceremony of its twenty-first session;

2. Conveys its profound gratitude to H.E. Ms. Cecilia Álvarez-Correa, Minister of Trade, Industry and Tourism of the Republic of Colombia, to Ms. Sandra Howard Taylor, Vice-Minister of Trade, Industry and Tourism, Ms. María Claudia Lacouture, President of ProColombia, Mr. Aníbal Gaviria, Mayor of Medellín and Mr. Luis Felipe Hoyos Vieira, Vice-Mayor of Medellín, for their personal contribution to the twenty-first session of the UNWTO General Assembly, and to all of the responsible officials and their collaborators for their outstanding collaboration with the Secretariat to ensure the success of the meeting, as well as to the Colombian people; and

3. Appreciates the opportunity given to the delegations to experience the impressive transformation of the city of Medellín.

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