World Tourism Conference (WTC) 2016
Penang

"Luxury Hospitality from YTL's Experiences"

Tan Sri Dr Francis Yeoh
Managing Director
YTL Group

YTL HOTELS

Treasured Places, Treasured Moments

- YTL Hotels is the hospitality arm of YTL Corporation Berhad one of Malaysia's most dynamic conglomerates.
- The company owns and manages a stellar collection of internationally renowned, award-winning hotels, resorts and spas, offering unique signature experiences.
- Global presence: in the UK, France, Spain, Australia, Japan, Malaysia, Indonesia and Thailand as well as the Eastern & Oriental Express.

YTL Hotels has over 5,000 over rooms spanning across 3 continents winning a total of 236 awards so far

UK & Europe

>500 rooms

The Gainsborough Bath Spa
Bray
The Glasshouse, Edinburg
The Academy, London

Malaysia

>2,500 rooms

Northern region
Pangkor Laut Resort
Cameron Highlands Resort

East coast
Tanjong Jara Resort

Kuala Lumpur
JW Marriott Hotel KL
The Ritz-Carlton KL
The Residences

Japan

>750 rooms

Hilton Niseko and Green Leaf

Australia

>1,500 rooms

Brisbane Marriott
Sydney Harbour Marriott
Melbourne Marriott

We don’t just own properties. We craft inspired experiences.

The Majestic Hotel Kuala Lumpur

Kasara Niseko Village Townhouse

MUSE Saint-Tropez

The Green Leaf Niseko Village

The Ritz-Carlton Kuala Lumpur

Sydney Harbour Marriott Hotel

The Swatch Art Peace Hotel

The Surin Phuket

MUSE Bray Cottages

A COLLECTION OF EXPERIENCES

CRAFTING THE PANGKOR LAUT EXPERIENCE

THE BIRTH OF PANGKOR LAUT RESORT

- AN ISLAND AND ITS NATURAL BEAUTY SHOULD BE PRESERVED AT ALL COST.
- WE ARE A STRONG ADVOCATE OF ENVIRONMENTAL PRESERVATION.
- ECOLOGY and SUSTAINABILTY.

Humble Beginnings in Portable Cabins

PANGKOR LAUT RESORT VILLAS

1. BEACH VILLAS
2. SEA VILLAS
3. GARDEN VILLAS

PANGKOR LAUT RESORT
ONE ISLAND. ONE RESORT
Voted Number One in the World

ACCOMMODATION

Garden Villas
Hill Villas
Beach Villas
Sea Villas
Spa Villas
Sea Suites
Pavarotti Suite: two-bedroom

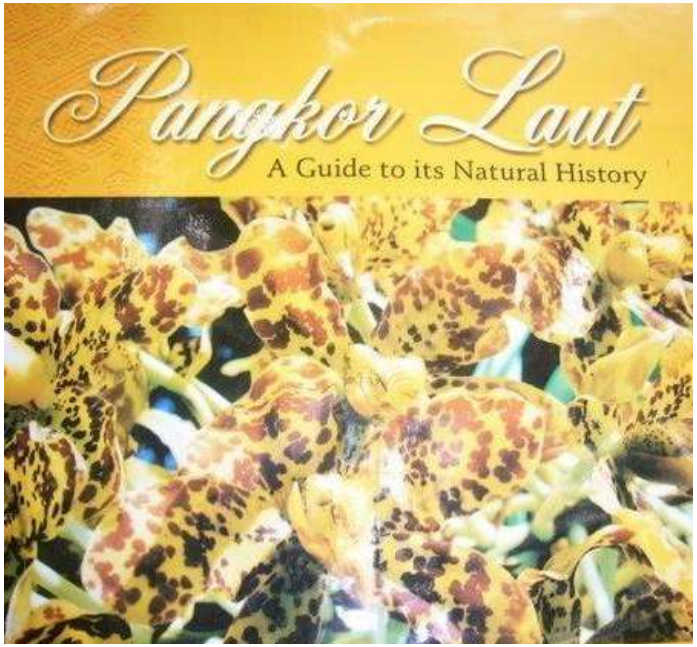
ACCOMMODATION

Ecology and Natural Beauty is at the very centre of Pangkor Laut

We left the two million old forest untouched.

YIP YOON WAH

Mr Yip is Pangkor Laut's own resident naturalist who has published several books on the island's two million old rainforest.



SPA VILLAGE PANGKOR LAUT

This 4-acre flagship retreat extols the healing cultures of the region that are amongst the oldest in the world.

Treatment Pavilions
Deluxe Belian Treatment Pavilion
Healing Huts
Bath Houses
Spa Huts
Nap Gazebos
Spa Boutique

LATE LUCIANO PAVAROTTI VISITED PANGKOR LAUT RESORT TWICE

LUCIANO PAVAROTTI

Luciano Pavarotti sung twice in the island in 1994 and 2002 and he officiated the opening of Spa Village.

LUCIANO PAVAROTTI

PANGKOR LAUT RESORT
Pavarotti declared it is the most beautiful place he'd ever seen.

'The morning when I woke up I went out and I was really moved, almost crying, to see what beautiful things God had done.'

The Pavarotti Suite in Pangkor Laut Resort

Aga Khan Award for Architecture

ACCOMMODATION

Bumbung Room
Serambi Room
Bumbung Sea View Room
Serambi Sea View Room
Anjung Room
Anjung Seafront Room

SPA VILLAGE TANJONG JARA

A beautiful complex of structures, gardens and pools that houses an award-winning therapy centre featuring programmes based on traditional healing methods.

Treatment Rooms

Resort's Resident Naturalist: Chef Mokh

TANJONG JARA'S NATURAL BEAUTY

Nature and Ecology again is the main feature of Tanjong Jara Resort.

CAMERON HIGHLANDS RESORT
TRAILS, TALES AND TRADITIONS
Five Best Tea Plantation Hotels in the World

ACCOMMODATION

Deluxe Room
Two-Bedroom Suite
Junior Suite
Cameron Suite: two-bedroom
Jim Thompson Suite: two-bedroom

SPA VILLAGE CAMERON HIGHLANDS

A rejuvenating haven where tea is the foundation and spa treatments feature healing therapies based on produce from the surrounding jungles and ancient tea rituals with knowledge drawn from the Orang Asli.

Pre-Treatment Rooms

Treatment Rooms

Outdoor Cabanas

Resort's Resident Naturalist: Madi

CAMERON HIGHLANDS NATURAL BEAUTY

Jim Thompson Mystery Trail
Signature Picnic Experience
Murder Mystery in the Misty Mountains
The Organic Culinary Journey
Waterfalls and Nature Trails
Tea Appreciation Experience
Golf at Cameron Highlands
Vegetable / fruit farms and flower gardens

GAYA ISLAND RESORT
DISTINCTIVELY BORNEO
Best Honeymoon Hideout

ACCOMMODATION

Bayu Villa
Canopy Villa
Kinabalu Villa
Suria Suite: two-bedroom

SPA VILLAGE GAYA ISLAND

A tranquil hideaway amidst lush mangroves offering spa programmes that reflect healing traditions of Sabah's indigenous people.

Pre-Treatment Rooms

Treatment Rooms

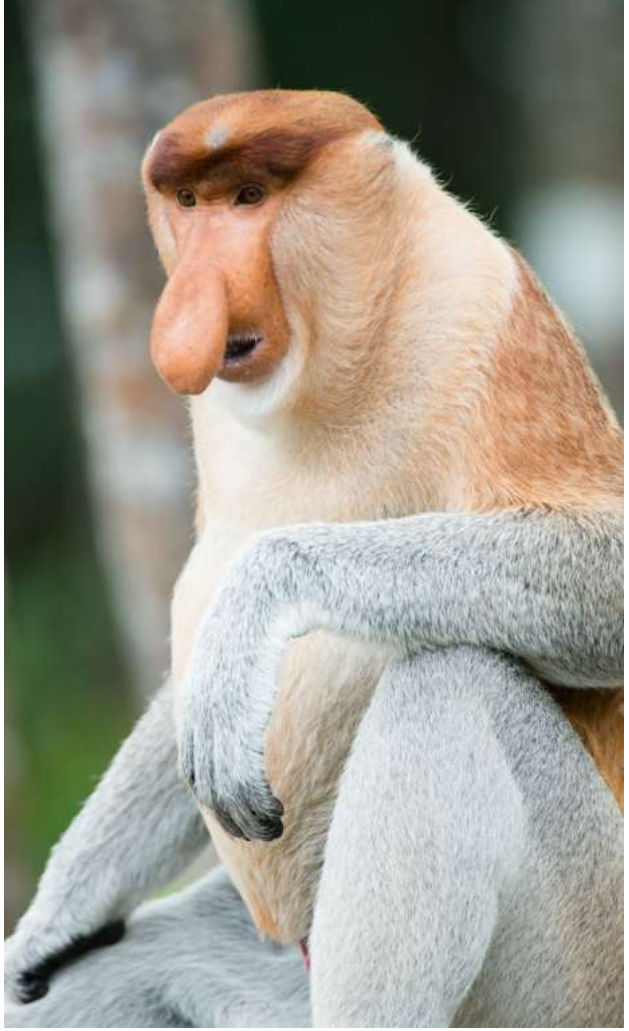
Mangrove Theatre

Gazebos

Resort's Resident Naturalist: Justin Juhun

PULAU GAYA's NATURAL BEAUTY

Nature and Ecology is at the very heart of Pulau Gaya Resort



CSR INITIATIVES

- Gaya Island Resort Marine Centre: Turtle Rescue, Coral Reef Restoration and Conservation through Education
- Proboscis Monkey Preservation
- Gaya Island Wildlife Discovery Centre
- 7 Wonders of Gaya

THE MAJESTIC MALACCA

CENTURIES OF ELEGANCE

Southeast Asia Best Signature Boutique Hotel

ACCOMMODATION

Deluxe King Room
Deluxe Twin Room
Majestic Suite
Tranquerah Suite

DINING

The Mansion	Nyonya and Western cuisine
The Lounge at The Mansion	Local specialities, Continental fare and afternoon tea
The Bar at The Mansion	Cocktails and refreshments

SPA VILLAGE MALACCA

The world’s first spa to base its therapies in the healing heritage of the Baba-Nyonya, a unique combination of Chinese and Malay influences, molded around a person’s cool or warm energies.

Pre-Treatment Rooms

Treatment Rooms

MAJESTIC KUALA LUMPUR

The only hotel in Kuala Lumpur to be part of the Leading Hotels of the World collection

MAJESTIC KUALA LUMPUR

The Majestic Hotel was an important part of Kuala Lumpur’s Heritage and History

Ritz-Carlton Hotel & Residence Kuala Lumpur

- Best Hotel in Asia” *by CNN*
- The first Ritz-Carlton Residence in Asia
- "Five Star Diamond Award", by The American Academy of Hospitality Sciences

RITZ-CARLTON KUALA LUMPUR

The embodiment of five star luxury, The Ritz-Carlton, Kuala Lumpur is centrally located at the heart of one of Asia's most exciting cities. With award-winning restaurants, a tranquil spa and luxurious rooms, anything is possible in Malaysia's first all-butler hotel.

E&O – 5 STAR LUXURY TRAIN SERVICE

- The Eastern & Oriental Express Epitomes the Grandeur, luxury and romance of rail travel from a bygone era.
- The service has promoted Kuala Lumpur and Malaysia as part of the exotic journey between Singapore and Bangkok in the Orient.

YTL HOTELS INTERNATIONAL FOOTPRINT

SPA VILLAGE RESORT
TEMBOK, BALI

Best Boutique Hotel Spa

ACCOMMODATION

Kamar Room
Surya Suite
Purnama Suite
Baruna Villa
Samudra Villa

SPA VILLAGE RESORT TEMBOK, BALI

The gentle spirituality of Bali and its rich culture infuses every encounter in the resort, and within its spa treatments, the secret power of the elements is unveiled by healing lore as old as the land itself.

Pre-Treatment Rooms

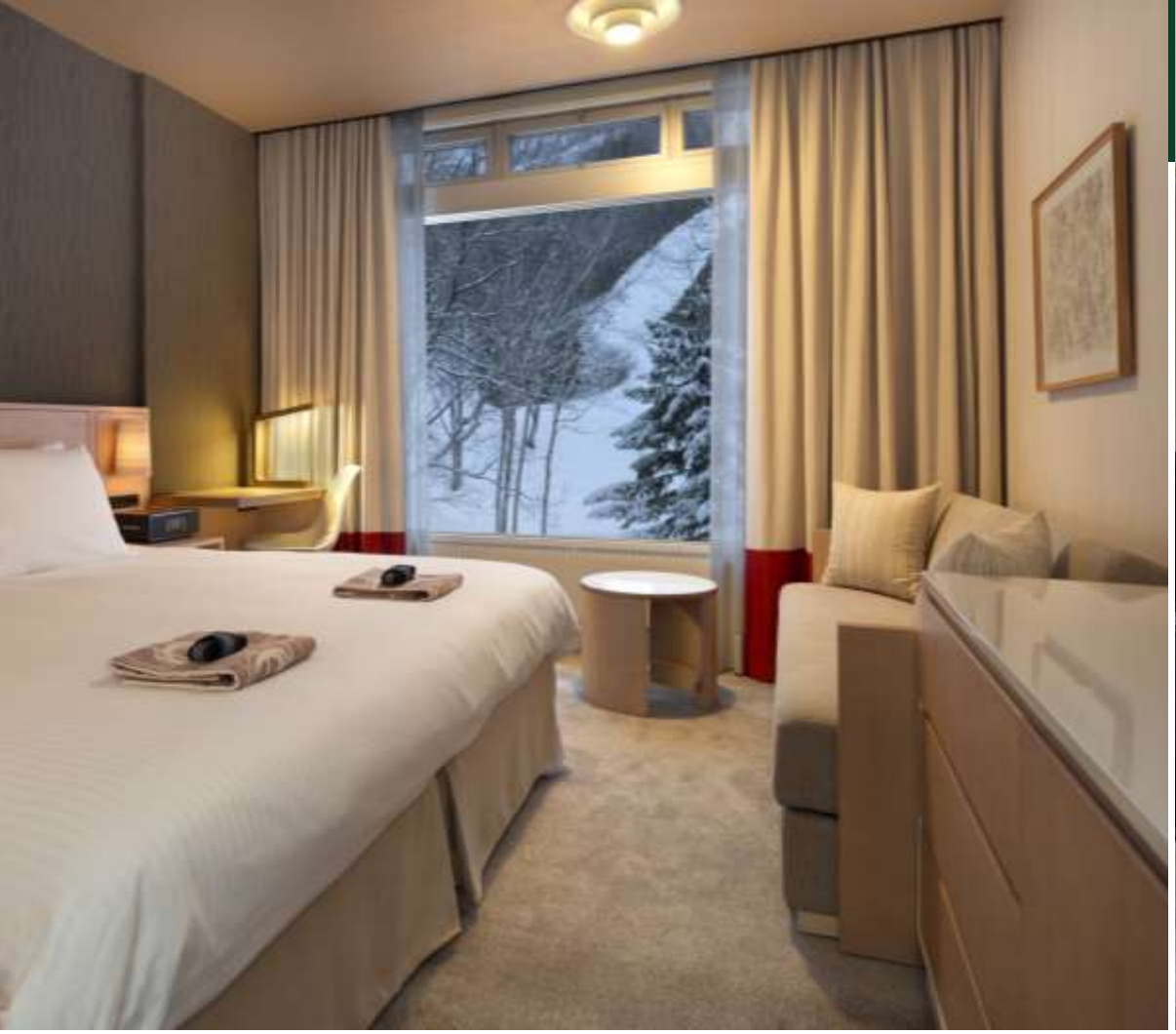
Treatment Rooms

Hilton
Niseko Village

HILTON NISEKO

Voted Best Ski Hotel in Japan 2015

THE
GREEN LEAF
Niseko Village
Voted Best Ski Resort in Japan 2015



- 200 non-smoking guest rooms with stunning landscape views:
  - 96 Deluxe King rooms inter-connects to Deluxe Twin rooms for groups and families
  - 8 corner suites with living room, audio-visual systems, wet bar and powder room
- 32” flat panel television and LED desk lamp
- Adjustable massage showerhead and bathtub
- Dream Beds and a convertible sofa
- Complimentary tea making facilities
- Traditional *yukatas* and *onsen* towels
- In-house laundry service
- Complimentary parking for guests

The Gainsborough Bath Spa is the only hotel in Bath to be included in the Leading Hotels of the World family of iconic and legendary hotels.

- Voted England’s Leading Spa Resort 2016 by World Travel Awards
- Winner of Tatler Spa Awards 2016
- Rated Top 15 Most Wonderful Spas in England

MUSE ST TROPEZ

Voted Top 5 Suite in the World
By Mr & Mrs Smith

MUSE ST TROPEZ

Part of the Small Luxury Hotels of the World Collection

Bintang Walk was one of the catalyst for KL to be a top 5 shopping destination in the world

- High street luxury is about developing an ecosystem of hotels, shopping, dining and wellness.
- Duty Free legislation for luxury goods was key.
- Receives 2.5m visitors a month – KL is now a top 5 shopping destination in the world by *CNN Travel*
- Real estate value has risen from RM200 psf to a record transaction of RM7,209 psf

Starhill Gallery hosts one of the 3 Louis Vuitton and Christian Dior *Global Stores* in Asia

STARHILL GALLERY KUALA LUMPUR

- Voted as the most beautiful mall in Asia by Forbes Traveller Magazine
- It’s included in the top 31 places to go in the world by The New York Times

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

Mariah Carey was spotted shopping in Starhill Gallery, Bukit Bintang KL

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

Biggest retail space for luxury watches in the world

With Bernard Arnault
Chairman & CEO of LVMH

With Nick Hayek Jr, CEO of Swatch Group and François-Henri Pinault, CEO of Kering and Salma Hayek Pinault, wife of François

- "A Journey Through Time" is a signature watch event that has put Kuala Lumpur and Bintang Walk on the map for luxury shoppers from around the world and its global standing in luxury hospitality.
- AJJT has contributed to Kuala Lumpur's position as a top shopping and dining haven for tourists around the world.
- Starhill Gallery in partnership with the Ministry of Tourism will host the event for the 10th year spanning over a period of ten days between Nov 4-12.

"The New Malaysia"
Watched by 70 million audience in Europe alone

By The Luxury Channel

NOREEN AZIZ
A JOUREY THROUGH TIME 2007

RUSSELL WATSON and CYNTHIA LAWRENCE
A JOURNEY THROUGH TIME 2008

KATHERIN JENKINS
A JOURNEY THROUGH TIME 2009

DELTA GOODREM
A JOURNEY THROUGH TIME 2010

JULIO IGLESIAS
A JOURNEY THROUGH TIME 2011

SOJUNG LEE
A JOURNEY THROUGH TIME 2012

KATIE TARGETT-ADAMS AND MARK VINCENT
A JOURNEY THROUGH TIME 2013

CARLY PAOLI
A JOURNEY THROUGH TIME 2014

GARETH GATES, CARLY PAOLI AND ALESSANDRO SAFINA
A JOURNEY THROUGH TIME 2015

THANK YOU