Note by the Secretary-General

The Secretary-General submits to the General Assembly the present addendum to his report on agreements and working arrangements concluded with governments and intergovernmental and non-governmental organizations, pursuant to the provisions of Article 12 of the Statutes.
1. Since the preparation of the main document, two new agreements have been concluded by the Organization:

I. AGREEMENTS CONCLUDED WITH GOVERNMENTS AND INTERGOVERNMENTAL ORGANIZATIONS

A. Memorandum of Understanding between UNWTO and UNEP (United Nations Environment Programme)

1. This agreement has been signed on 13 November 2007 between the Secretary-General and Mr. Achim Steiner, Executive Director of UNEP. The MOU defines a number of areas where the two agencies undertake joint activities: climate change and tourism, poverty reduction and tourism, sustainable tourism in protected and other natural areas; environmental quality of destinations and environmental practices in tourism businesses; collaboration in the International Marrakech Task Force on Sustainable Tourism Development.

II. AGREEMENTS CONCLUDED WITH NON-GOVERNMENTAL ORGANIZATIONS

2. The Secretary-General and Mr. José Antonio Tazón, President of Amadeus, signed on 9 November 2007, a memorandum of understanding for implementing joint initiatives, notably in the area of research on market trends and statistics.
MEMORANDUM OF UNDERSTANDING

between

United Nations Environment Programme (UNEP)

and

World Tourism Organization (UNWTO)

Preamble

The United Nations Environment Programme (hereinafter referred to as “UNEP”) and the World Tourism Organization (hereinafter referred to as “UNWTO”),

Acknowledging that UNWTO, a specialized agency of the United Nations, is the leading international organization in the field of tourism, serving as a global forum for tourism policy issues and practical source of tourism know-how, and plays a central and decisive role in promoting the development of responsible, sustainable and universally accessible tourism, having significantly contributed to the development, dissemination and application of policy guidelines, instruments and good practices to enhance environmental management in the tourism sector, as well as the sustainable use of protected and natural areas through tourism,

Acknowledging that UNEP, a programme of the United Nations specialised on environmental matters, having as main objective to provide leadership and encourage partnership in caring for the environment by inspiring, informing, and enabling nations and peoples to improve their quality of life without compromising that of future generations, and having significantly contributed to the development and implementation of policies and practical tools to integrate sustainability in the tourism sector,

Recognizing that the sustainable use of environmental resources through tourism can increase revenues for their conservation and create awareness on environmental issues among hosts, tourists, tourism policy makers and professionals,

Acknowledging that the sustainable development of tourism can contribute to the Millennium Development Goals, particularly Goal 1 on Poverty Eradication and alleviation, and Goal 7 on Environmental Sustainability,

Recalling that UNEP and UNWTO have been extensively collaborating since the signing of a joint declaration in 1982 on a wide variety of environmental matters related to tourism, and
Considering the activities jointly carried out throughout the UN-declared International Year of Ecotourism in 2002 and other actions related to tourism in sensitive natural areas (such as small islands, coastal and mountain areas), the promotion of environmental practices in tourism businesses (such as through the Tour Operators Initiative), and the preparation and publication of the joint Making Tourism More Sustainable Guide for Policy Makers, among others.

In line with the efforts of the UN Secretary General to better coordinate the work of all agencies and programmes of the United Nations under the initiative "One UN – Delivering as One",

Have agreed as follows:

Article 1
Objective

The objective of the present Memorandum is to enhance cooperation between UNEP and UNWTO on issues related to global challenges, such as environment sustainability, climate change and poverty alleviation, and their interrelation with tourism; a particular focus is given on adaptation and mitigation in the area of tourism and climate change, on resource efficiency and environmental practices in tourism destinations and operations, and on the sustainable planning and management of tourism activities in protected and other natural areas. The Memorandum recognizes the inherent relations between the environmental and socio-economic impacts of tourism.

Article 2
Institutional Cooperation

1. The Parties will nominate focal points, who will use various tools and mechanisms among others the United Nations Tourism Exchange Network (UNTEN) for consultation and collaboration.

2. The Parties agree to cooperate in the preparation of the meetings of their respective governing and subsidiary bodies and invite each other to their relevant technical meetings.

3. The Parties will exchange information on activities relevant to the objective of the MoU, and will inform their respective Member States of their co-operative activities, with a view to promoting synergies at the international, regional and national level and providing support to their Member States.

4. The Parties will cooperate in promoting exchanges of experiences and best practices on issues of relevance to their mandate, as well as in building capacities in their Member States with a view to strengthen the linkages and synergies between regional, national and destination-level tourism development and environmental management plans, policies and strategies.

5. The Parties will cooperate on issues related to public awareness, dissemination, and communication with all relevant stakeholders, including public authorities at the national and local levels, NGOs, local communities and the private sector, academic institutions, as well as cooperate on joint outreach to tourism trade associations (i.e. awareness campaigns, events and publications).
6. The Parties will explore the possibility of a wider collaboration with UN agencies and other international partners in relevant areas.

7. The implementation of this Memorandum will be carried out through a Strategic Cooperation Framework, which will be periodically reviewed and adjusted if necessary (see Annex).

### Article 3

#### Areas of Joint Activities

The Parties will focus their collaborative activities on the following main priority areas, which can be reviewed in the future in the light of other emerging global challenges:

1. Climate change and tourism, recognizing the complex and mutual relationships in this area, i.e.:
   i) Tourism destinations are impacted through the direct and indirect effects of climate change; thus there is a need for applying adaptation measures at destinations and in businesses.
   ii) Tourism contributes to the causes of climate change through energy use and emissions, and the intensive use of water and natural areas; thus there is a need for applying mitigation measures in tourism operations.

2. Poverty reduction and tourism. Recognizing the transversal nature of poverty issues that seriously affect the use of environmental resources, sustainable tourism has a great potential to contribute to poverty reduction and to environmentally friendly livelihood alternatives.

3. Environmental quality of destinations and environmental practices in tourism businesses. Maintaining the environmental quality of destinations, within the framework of integrated planning and management systems, by applying measurement instruments and monitoring techniques, as well as promoting environmental management practices in tourism establishments and businesses through the design and implementation of appropriate public policies and voluntary initiatives which contribute to sustainable production and consumption patterns among both host communities and tourists.

4. Sustainable tourism in protected and other natural areas. Guiding the development of sustainable tourism in protected and other natural areas, and the sustainable use of biodiversity through tourism, based on the joint work carried out throughout the International Year of Ecotourism 2002 and on the need for a more systematic implementation of the Quebec Declaration issued at the World Ecotourism Summit in 2002.

5. International Marrakech Task Force on Sustainable Tourism Development. Promotion of sustainable production and consumption patterns in the tourism sector focusing on the development of policy guidelines, instruments and good practices to enhance the integration of resource efficiency aspects into the tourism value chain.
Article 4
Fund Raising

The Parties will cooperate on fund raising efforts to implement joint activities. To this purpose the parties will identify specific project concepts to be developed under the strategic cooperation framework.

Article 5
Reporting

The Parties will report on the implementation of this agreement to their respective governing bodies and seek further guidance on new areas of co-operation.

Article 6
Entry into Force, Amendment and Termination

1. This Memorandum will enter into force upon signature by the Parties for a period of 3 years after which it may be reviewed and renewed.

2. The Parties may, by mutual agreement, review and amend this Memorandum.

3. This Memorandum may be terminated by either Party giving a six-month written notice.

For the World Tourism Organization

FRANCESCO FRANGIALLI
Secretary General
World Tourism Organization

For the United Nations Environment Programme

ACHIM STEINER
Executive Director
United Nations Environment Programme

Signed in London, United Kingdom, on 13 November 2007
Strategic Framework of Action 2007-2010

The Parties will focus their collaborative efforts during the 2007-2010 period on the following specific areas:

1. Climate change and tourism:
   a. Preparation of the joint study for the 2\textsuperscript{nd} International Conference on Climate Change and Tourism, held in Davos, Switzerland, on 1-3 October 2007. Collaboration in the event, and in the dissemination of its results.
   b. Collaboration in the pilot climate adaptation project in Fiji, funded by the Global Environmental Facility. Initiation of further GEF pilot projects in other regions.
   c. Development of further research and pilot application projects on mitigation issues, especially focusing on energy management in the transportation and accommodation sectors. Joint application for the EU call for proposals on Intelligent Energy.
   d. Application of sustainable consumption and production techniques and criteria in tourism operations (exchange of experiences, joint events, guidelines).
   e. Sustainable holidays. Development of a global campaign to raise awareness on sustainable holiday-making, based on the ongoing UNEP initiative and the UNWTO Code of Conduct for Responsible Tourists, linked with the Global Code of Ethics for Tourism, and associated with broader sustainability issues.
   f. Collaboration in the Ministerial Round Table on Climate Change and Tourism (London, 13 November 2007), and in future conferences and events on climate change and tourism.

2. Poverty reduction and tourism
   b. Preparation and implementation of projects for the Millennium Development Goal Fund, established at UNDP by the Government of Spain.
   c. Addressing poverty issues in ecotourism and biodiversity conservation projects (research and technical assistance), given that these occur often in remote and poor areas of developing countries.

3. Environmental quality of destinations and environmental practices in tourism businesses
   a. Continue the collaboration with the Tour Operators Initiative.
b. Collaboration in the update and electronic publication of the UNEP Environmental Hotel Pack, and associated training materials. Engage in joint training, dissemination activities and application projects, especially targeting small and medium size establishments.

c. Continue the collaboration with the Blue Flag Initiative, and its expansion to developing regions.

d. Continue the collaboration in the GEF Regional Project on reducing the environmental impacts of tourism in African destinations (Implemented by UNEP and executed by UNIDO, jointly with UNWTO).

e. Collaboration in the application of indicators for the sustainability and quality of tourism destinations, and for the establishment of the Observatory of Sustainability and Quality in Tourism.

f. Collaboration in the dissemination and implementation of the “Guide for Policy Makers – Making Tourism More Sustainable”.

g. Collaborate in activities addressing natural disasters risk management at tourism destinations, through the UNEP project, aimed at implementing the APELL approach in tourism destination in India and Thailand, and through UNWTO’s Programme on Risk Assessment and Crisis Management, including the ongoing project on the application of CBD Guidelines in Tsunami-affected countries (Thailand, Indonesia). This activity can be linked with the pilot climate change adaptation projects, considering the impacts of extreme climatic events.

4. Sustainable tourism in protected and other natural areas

a. Development and implementation of ecotourism and community-based tourism projects through the Biodiversity Operational Area of GEF.

b. Joint fund raising for further projects on ecotourism and tourism in protected areas, in order to implement the Quebec Declaration, as well as the CBD Guidelines on Sustainable Tourism.

c. Research, dissemination and capacity building activities on revenue generation mechanisms for protected areas, as well as on dynamic and adaptive tourism management models in order to deal with carrying capacity issues.

d. Collaboration in the 2008 World Parks Congress organized by IUCN.

5. Collaboration in the International Marrakech Task Force on Sustainable Tourism Development.

a. Joint fund raising for projects focusing on the main objectives of the task force.

b. Collaborative work to advocate the Task Force messages to the tourism and environment administrations of the member states.

c. Joint development of background papers to support the Task Force' events and programme of work
MEMORANDO DE ENTENDIMIENTO PARA LA COLABORACIÓN ENTRE LA ORGANIZACIÓN MUNDIAL DEL TURISMO, A TRAVÉS DE LA SECRETARÍA DE LOS MIEMBROS AFILIADOS, Y LA EMPRESA AMADEUS, MIEMBRO AFILIADO DE LA OMT

En Madrid, a 19 de noviembre de 2007

REUNIDOS:

De una parte, La Organización Mundial del Turismo de las Naciones Unidas, UNWTO-OMT, (en adelante “OMT”), representada por su Secretario General, D. Francesco Frangialli.

Y de otra, la empresa Amadeus IT Group S.A., (en adelante Amadeus), representada por su Presidente & CEO, D. José Antonio Tazon.

EXPONEN:

Primero. Que la Organización Mundial del Turismo, como organismo especializado de las Naciones Unidas, determina entre sus objetivos la promoción y desarrollo del turismo con vistas a contribuir al desarrollo económico, la comprensión internacional, la paz, la prosperidad y el respeto universal, y la observancia de los derechos humanos y las libertades fundamentales.

Segundo. Que las Naciones Unidas reconocen que la Organización Mundial del Turismo es la organización competente para reunir, analizar, publicar, uniformar y mejorar las estadísticas de turismo, y promover la integración de esas estadísticas en el ámbito del sistema de Naciones Unidas.
Tercero. Que la Secretaría de los Miembros Afiliados de la OMT tiene por objetivo y viene trabajando para apoyar todas aquellas iniciativas encaminadas a fortalecer el programa de trabajo de la organización a través de sus miembros, especialmente en el ámbito del conocimiento y el acceso a información actualizada y fiable sobre la evolución del sector turístico.

Cuarto. Que el grupo Amadeus, en su posición de liderazgo en el ámbito empresarial turístico, tiene entre sus objetivos y líneas de actuación estratégicas, colaborar con la Organización Mundial del Turismo, y consolidar su presencia y visibilidad en todos aquellos países en los que opera.

Quinto. Que Amadeus ha expresado su deseo de participar activamente en los programas que conjuntamente con otros departamentos de la OMT desarrolla la Secretaría de los Miembros Afiliados en las áreas de medición de flujos turísticos, de manera prioritaria en la región centroamericana, y elaboración de previsiones, en coordinación con el Departamento de Tendencias de mercado; así como, en el ámbito de la cooperación internacional en la región de las Américas.

Sexto. Que tanto Amadeus como la OMT y la Secretaría de los Miembros Afiliados desean trabajar conjuntamente para que la información administrativa sobre flujos turísticos y reservas de que dispone Amadeus sea accesible a un gran número de países y actores.

Por todo ello,

ACUERDAN

PRIMERO-. Marco
Suscribir este memorando de entendimiento con la finalidad de establecer cauces de cooperación que se traduzcan en modalidades operativas para la puesta en marcha de todas aquellas acciones que se enmarquen en el mismo.
SEGUNDO.- Objetivos.
El presente memorando de entendimiento se establece para desarrollar iniciativas en las áreas de referencia, aportando información, experiencia y los recursos necesarios para alcanzar los objetivos establecidos.

TERCERO.- Contenidos
• Diseñar explotaciones conjuntas de la información de la que dispone Amadeus sobre reservas de viajeros por principales regiones de origen y destino de los mismos para que sean incluidas en publicaciones elaboradas por el Departamento de Tendencias de Mercado, y utilizadas también por el Departamento de Estadística y Evaluación Económica del Turismo.

• Participar en algunos de los Seminarios y Conferencias organizadas por la OMT para divulgar la información disponible por Amadeus en distintas regiones del mundo así como para poner en valor la colaboración prestada a la OMT en este ámbito.

• Realizar estudios específicos de previsiones por regiones y países a la medida de las necesidades de la organización y de sus países miembros.

• Cualquier otra actividades de colaboración establecidas de común acuerdo entre ambas partes.

CUARTO.- Desarrollo de los programas o proyectos específicos
Para cada programa o proyecto concreto deberá especificarse un Protocolo en el que se incluyan la descripción del proyecto, la duración del mismo, las acciones a desarrollar, los recursos financieros previstos, la participación y obligaciones de cada parte.

QUINTO.- Reciprocidad y forma de utilización de la información
Cada una de las partes se compromete a reconocer a las otras sus contribuciones para la ejecución de las actividades pactadas, en las publicaciones, informes, material informativo, mensajes y cualquier otro medio de difusión de estas actividades.
El presente memorando de entendimiento no otorga a la OMT ningún derecho sobre la información que Amadeus decida compartir. Amadeus decidirá de mutuo acuerdo con la OMT el contenido, frecuencia, detalle y tipo de información a compartir e informará a la OMT de los costes derivados de la misma, en el caso de que sean aplicables.

La OMT deberá informar a Amadeus del uso que pretenda hacer de la información compartida, y Amadeus tendrá derecho de limitar el uso en cualquier caso, identificando siempre a Amadeus como la fuente de dicha información. Amadeus no otorga ninguna garantía respecto de la información que decida proporcionar en cada momento.

SEXTO.- Vigencia y duración
El presente memorando de entendimiento entra en vigencia en la fecha de su firma y tiene duración indefinida salvo renuncia a su continuidad por acuerdo entre ambas partes. En este último caso deberá resolverse previamente la culminación de los programas en curso, evitando cualquier perjuicio a otros participantes. En estos casos, la parte que lo considere necesario, deberá notificar pro escrito a la otra parte por lo menos con 45 días de anticipación.

Firmado por triplicado en Madrid, a 19 de noviembre de 2007.

Por Amadeus

Por la OMT

José Antonio Tázón
Presidente & CEO

Francesco Frangialli
Secretario General