



## **PROGRAMME**

## THE 13TH UNWTO ASIA/PACIFIC EXECUTIVE TRAINING PROGRAM ON TOURISM POLICY AND STRATEGY

## Tourism and Innovation: New Opportunities for Growth and Development

Tuesday 25th June to Friday 28th June, 2019

Jeju, Republic of Korea

Regional Department for Asia and the Pacific

**World Tourism Organization** 

Date	Programme	Venue
24 June (Monda	ay)	
All day	Arrival of participants and hotel check-in	Lotte Jeju
15:00 – 18:00	Registration	Hotel
19:00 – 21:00	Informal Reception and Dinner TBC	
25 June (Tueso	(2V)	
25 Julie (Tuesc	lay)	
10:00 – 10:40	Opening Ceremony of the 13th UNWTO Asia/Pacific Executive Training Programme  - Welcome Remarks by Representative of Jeju Special Self-governing Province  - Congratulatory Remarks by Representative of Ministry of Culture, Sports and Tourism, Republic of Korea  - Opening Remarks by Mr. Xu Jing, Director of Regional Department for Asia and the Pacific, UNWTO  - Group Photo	Lotte Jeju Hotel
10:40 – 11:00	Coffee break	
11:00 – 13:00	UNWTO Forum on Tourism and Innovation; New opportunities for Growth and Development	
	The Forum on Tourism and Innovation: New opportunities for Growth and Development will examine the intersection of tourism and innovation and how the latter has impacted the former, from hospitality to transportation in particular job creation. The forum will also discuss how tourism and innovation have facilitated destination growth and development towards economic and social prosperity.	
	<ul> <li>Introductory Presentation: Tourism and Innovation; New opportunities for Growth and Development, by Mr. Rolando Canizal, UNWTO Consultant</li> <li>Panel discussions; moderated by Mr. Rolando Canizal</li> <li>Ms. April Rinne, New Economy/Future of Work</li> <li>Professor Dr. Lee Seulgi, Sejong University</li> </ul>	
	Lunch: 13:00 – 14:30	
14:30 – 16:00	Country Presentations and Discussions on Tourism and Innovation; New opportunities for Growth and Development(I)	Lotte Jeju
Includes a coffee tea	These country presentations will detail national policies and strategies to utilize innovation to augment marketing efforts, decent jobs, improve sustainability.	Hotel
break	- Facilitation by Mr. Rolando Canizal	

16:30– 18:00 19:00 – 21:00	Country Presentations and Discussions on Tourism and Innovation: New Opportunities for Growth and Development (II)  Welcome Dinner hosted by the MCST	Lotte Jeju Hotel			
26 June (Wedn	26 June (Wednesday)				
09:30 – 12:30 Includes a coffee/tea break	Session 1: The Sharing Economy: Building Opportunity for Growth and Development  This session will examine the typologies of sharing economy, its ability to stimulate tourism demand, expand supply for facilities and services, and develop non-traditional jobs. This session will also explore the new types of jobs and employment available for local communities in destinations. The session will likewise discuss how sharing economy has stimulated growth and competitiveness in the accommodation sector.  - Keynote Presentation by Ms. April Rinne, New Economy/Future of Work  - Moderation by Mr. Rolando Canizal  - Q & A  - Debate/Discussion	Lotte Jeju Hotel			
	Networking lunch: 12:30 – 14:00				
14:00 – 17:00 Includes a coffee/tea break	Session 2: Jobs and Economic Growth Arising from Tourism Startups and Micro, Small and Medium Tourism Enterprises  Technological advancement and personalization of products and services in the tourism industry gave rise to more innovators and entrepreneurs that propel destination growth and development. This session will investigate how the phenomena enabled job creation in rural and unpopular destinations, most especially for women, youth, indigenous people, and persons with disabilities.  - Keynote Presentation, Dr. Lee Seulgi, Sejong University - Moderation by Mr. Rolando Canizal - Q & A After the Q&A, participants will break into two groups for discussion and report back on key points.	Lotte Jeju Hotel			
19:00	Informal dinner				

27 June (Thursday)				
09:30 – 12:30 Includes a coffee/tea break	Session 3: Engaging the Private Sector to Foster Innovation  This session will provide an overview of good innovation practices and solutions from the business community that has been successful in driving growth and job creation across the value chain of the tourism industry. This will also discuss the various ways on how the private sector is collaborating with national tourism administration and relevant agencies to build a foundation for job creation in the face of technological innovation in digital marketing and social media.  - Keynote Presentation, Mr. Jackson Pek, Chief Legal Officer, Airasia Global - Moderation by Mr. Rolando Canizal - Q & A  After the Q&A, participants will break into two groups for discussion and report back on key points.	Lotte Jeju Hotel		
	Networking lunch: 12:30 – 14:00  Session 4: Closing Session			
14:00 – 15:00	<ul> <li>Final Conclusions and Recommendations by Mr. Rolando Canizal</li> <li>Closing remarks by Mr. Harry Hwang, Deputy Director, Regional Department for Asia and the Pacific, UNWTO</li> <li>Presentation of Training Programme Certificates</li> </ul>	Lotte Jeju Hotel		
19:00 -21:00	Farewell Dinner hosted by the MCST	Venue TBC		
28 June (Friday)				
09:30 - 17:00	Technical Tour on Tourism and Innovation; organized by host country			
29 June (Saturday)				
All day	Departure			