DECISIONS TAKEN BY THE UNWTO COMMISSION FOR EUROPE AT ITS SIXTY-FOURTH MEETING

Zagreb (Croatia), 28 May 2019
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1. AGENDA

PROVISIONAL AGENDA

1. Adoption of the agenda
2. Communication of the Chair (Croatia)
3. Report of the Secretary-General
   3.1 International tourism in 2018 and 2019
   3.2 Implementation of the Programme of Work 2018 and 2019 overview
4. Implementation of the Programme of Work for 2018-2019
   4.1 Regional activities
   4.2 Affiliate Members Activities
5. Follow up on 22\textsuperscript{nd} UNWTO General Assembly resolutions
   5.1 Follow-up on the Framework Convention on Tourism Ethics
   5.2 Ratification of the amendments to the Statutes: Chinese as an official language of UNWTO
7. Draft Programme of Work for 2020-2021
8. Nominations and elections to statutory organs and their subsidiary bodies\textsuperscript{1}
   8.1 Nomination of candidates to the various General Assembly offices and its subsidiary bodies
      8.1.1 one Vice-President of the General Assembly
      8.1.2 two Members of the Credentials Committee
      8.1.3 one Chair of the Commission for Europe
      8.1.4 two Vice-Chairs of the Commission for Europe
   8.2 Nomination of candidates to represent the European region on the Executive Council and its subsidiary bodies
      8.2.1 four candidates to the Executive Council
      8.2.2 one candidate to the Programme and Budget Committee (PBC)

\textsuperscript{1} An electronic voting system was facilitated for voting during the sessions of the 64\textsuperscript{th} meeting of the UNWTO Commission for Europe, with the understanding that paper ballots would remain in place as a fall-back option for elections. The electronic voting system allowed delegates to cast their votes from their seats using keypads while ensuring anonymity in the case of elections.
8.2.3 **two** candidates to the Committee on Tourism and Sustainability (CTS)

8.3 Nomination of candidates to represent the European region on the Executive Council and its subsidiary bodies

8.3.1 **four** candidates to the Executive Council
8.3.2 **one** candidate to the Programme and Budget Committee (PBC)
8.3.3 **two** candidates to the Committee on Tourism and Sustainability (CTS)
8.3.4 **two** candidates to the Committee on Statistics and the Tourism Satellite Account (CSTSA)
8.3.5 **two** candidates to the Committee on Tourism and Competitiveness (CTC)
8.3.6 **one** candidate to the Committee for the Review of Applications for Affiliate Membership

9. Place and date of the 65th meeting of the Commission for Europe

10. Other matters:

Presentation of the candidatures of Morocco and the Philippines to host the 24th session of the UNWTO General Assembly, made by representatives of their respective governments.

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2. DECISIONS TAKEN BY THE COMMISSION

CEU/DEC/1(LXIV)

ADOPOTION OF THE AGENDA
Agenda item 1 (document CEU/64/Prov. Agenda)

The Commission,

Adopts the agenda of its sixty-fourth meeting, as contained in document CEU/64/Prov. Agenda;

Agrees to include under the point “Other matters”, the presentations of the candidatures of Morocco and the Philippines to host the 24th session of the UNWTO General Assembly in 2021. The presentations were made by Government representatives of their respective countries.

CEU/DEC/2(LXIV)

COMMUNICATION OF THE CHAIR OF THE COMMISSION
Agenda item 2 (document CEU/64/2)

The Commission,

Having heard the communication of its Chairperson:

1. Thanks him and the Government of Croatia for being, for the second time, an excellent host of the Meeting of the UNWTO Commission for Europe;

2. Agrees on the need of enhancing the integration of smart technological solutions in tourism policies and adapt to the digital transformation to achieve competitiveness and sustainability;

3. Agrees at the same time on the importance for the tourism and hospitality sectors and employment, of encouraging the direct experience of tourists and, with this in mind, to strengthen the cooperation with UNWTO Affiliate Members and with UNESCO;

4. Supports the priority given by UNWTO to dedicate 2019 as the Year of Education, Skills and Jobs and the activities organised for capacity-building and master classes;

5. Congratulates UNWTO for becoming once again appointed as the lead partner in the One Planet Sustainable Tourism Programme and Croatia’s Member of its Multi-stakeholder Advisory Committee;

6. Acknowledges the need for putting additional efforts to attract broader membership in the region;

7. Thanks the Vice-Chairs of the Commission and to Regional Department of Europe for their important support.
The Commission,

Having heard the presentation of the Secretary-General, on two specific areas of discussion, namely (a) International Tourism in 2018 and 2019 and (b) Implementation of the Programme of Work 2018 and 2019 overview:

1. **Thanks** him for it;

2. **Appreciates** the update on the international tourism trends in 2018 and 2019 and for the encouraging projections for 2019 despite the global economic slowdown

3. **Welcomes** the five priorities for the Programme of Work:

   (a) Make tourism smarter: innovation and the digital transformation,
   (b) Grow our competitive edge: investments and entrepreneurship,
   (c) Create more and better jobs: education and employment,
   (d) Build resilience and facilitate travel: safe, secure and seamless travel and (e) Protect our heritage: social, cultural and environmental sustainability, that are in accordance with the SDGs and the 2030 agenda;

4. **Takes note with interest** of the initiatives and activities carried out within the above five priority areas, among others partnerships with innovation leaders, a UNWTO Innovation hubs network, major international events presenting innovative solutions, education and training to favour employment, through the UNWTO.Academy, the importance of issues related to product diversification;

5. **Supports** the Organization’s suggestion that destination and companies need to adapt to new trends that are shaping the sector (digitalization, new business models, more affordable travel and societal changes) if they want to remain competitive;

6. **Welcomes** the work of the Organization regarding the progress achieved in the implementation of its priorities, in particular:

   - Emphasizing innovations and digital transformation, in particular through creating the UNWTO Innovation Hubs Network and sharing innovative solutions;
   - Continuously improving the business environment and promoting competitiveness through promotion of specific products and segments;
   - Giving education and employment in tourism an important role, putting emphasis on UNWTO Academy activities;
   - Efforts of multidisciplinary Working group of Experts on Measuring the Sustainability of Tourism (MST) project, under auspices of the UNWTO Committee on Statistics and the Tourism Satellite Account and supported by the UN, which will contribute to the better understanding of the status of tourism sustainability and help to monitor progress (INSTO).
• The renewal of the appointment of UNWTO by the One Planet Secretariat (UN Environment) to continue leading the One Planet Sustainable Tourism Programme for 2019-2022, and of France as Co-lead.

7. Notes with interest the success of the 1st UNWTO Tourism Start-Up Competition and other additions of the competition, emphasizing the significance of the 1st UNWTO Gastronomy Tourism Start-Up Competition with over 300 received submissions from 80 countries;

8. Appreciates the activities of the UNWTO related to Silk Road, that are supported by a collaborative platform of 34 Member States and numerous UNWTO Affiliate Members and supports events related to route development, conduction of marketing, data collection and research trainings;

9. Welcomes UNWTO activities in issuing the report “Overtourism? Understanding and managing urban tourism growth beyond perceptions” that addresses one of the biggest challenges in tourism, how to manage excessive tourism growth in cities, nowadays;

10. Notes with interest UNWTO’s work on gender equality and the creation of the UNWTO Leadership Taskforce on Women Empowerment in the tourism sector;

11. Appreciates UNWTO’s efforts in promoting the Global Code of Ethics for Tourism;

12. Takes note with interest of the Organization’s work in favour of the social inclusion of people with disabilities, as an essential element of the growth of inclusive and responsible tourism;

13. Appreciates the collaboration of UNWTO with different international institutions, including, the UNESCO, the World Economic Forum, ICAO, PATA, OECD, in order to work jointly on enhancing achievements in the tourism sector.

CEU/DEC/4(LXIV)

REPORT ON THE IMPLEMENTATION OF THE GENERAL PROGRAMME OF WORK: REGIONAL ACTIVITIES

Agenda item 4.1 (Document CEU/64/4)

The Commission,

Having heard the report presented by the UNWTO Deputy Regional Director for Europe on the activities carried out in the region:

1. Thanks him for the detailed and useful presentation and notes the activities carried out to achieve a closer regional cooperation, with reference to the five UNWTO strategic objectives;

2. Welcomes the hosting in the UNWTO Secretariat of trainees and officials on loan from the European Member States and encourages them to present candidates;

3. Congratulates the Secretariat for its efforts in sharing knowledge and experiences and welcomes the Member States to participate actively in implementing and hosting international events in collaboration with the UNWTO;
4. Encourages the Regional Department for Europe to continue its activities in line with the priorities identified by the European Member States, and highlights in particular themes related to education, tourism sustainability and diversification in tourism;

5. Takes note of the signature of several Memorandums of Cooperation with educational institutions and supports activities dedicated to the organisation of various UNWTO-supported master classes in Member States;

6. Welcomes the successful implementation of UNWTO.TedQual Certification;

7. Acknowledges the importance of the 1st UNWTO Mayors Forum for Sustainable Urban Tourism – «Cities for all: building cities for citizens and visitors» which took place in Lisbon in April 2019 and supports further activities on this subject;

8. Thanks the team of the Regional Department for Europe for its diligent and dedicated work and valuable assistance to the Members.

CEU/DEC/4 (LXIV)

UPDATE ON AFFILIATE MEMBERS ACTIVITIES
Agenda item 4.2 (document CEU/64/4)

The Commission,

Having heard the report presented by the Director of the UNWTO Affiliate Members Department,

1. Thanks him for the detailed information on the initiatives currently being carried out by the Affiliate Members Department and for the upcoming activities;

2. Welcomes the important contribution of the Affiliate Members to UNWTO’s Programme of Work through the use of diverse instruments and in cooperation with other UNWTO departments, to promote public-private partnerships, encouraging interaction and networking, as well as the exchange of knowledge and information about experiences;

3. Supports UNWTO for its efforts to encourage the tourism private sector to join the Affiliate Members and engage in UNWTO’ values, standards and activities.

CEU/DEC/5(LXIV)

FOLLOW-UP ON THE FRAMEWORK CONVENTION ON TOURISM ETHICS
Agenda item 5.1 (document CEU/64/5)

The Commission,

Having heard the report, presented by the UNWTO Legal Counsel, on the follow-up on the Framework Convention on Tourism Ethics,
1. Takes note with interest that the Framework Convention on Tourism Ethics by A/RES/707(XXI) will be presented for adoption, in all the official languages, to the 23rd Session of the UNWTO General Assembly;

2. Thanks the Member States for their active participation in reviewing the translation of each of the official languages of the Convention;

3. Encourages Member States to be present at the voting on this important subject since, if adopted, the Framework Convention on Tourism Ethics would be the first UNWTO Convention;

4. Takes note that once adopted by the General Assembly, the Convention will be open for signature and subsequent ratification, acceptance or approval.

CEU/DEC/5(LXIV)

RATIFICATION OF THE AMENDMENTS TO THE STATUTES:
CHINESE AS AN OFFICIAL LANGUAGE OF UNWTO
Agenda item 5.2 (document CEU/64/5)

The Commission,

Having heard the General Assembly Resolutions, regarding the ratification of the amendments to the Statutes:

1. Takes note that Member States are invited to put efforts to ratify all amendments to the Statutes and the Financing Rules, pursuant to Resolution 694 (XXII) and Decision 9 (CIX);

2. Recalls that through Resolution 694 (XXII), the Executive Council is requested to plan the introduction of Chinese as an official language in the Organization and encourages the Secretariat to pursue its communications with Member States for the approval of the related Article 38, so that it may come into force at the 23rd meeting of the General Assembly.

CEU/DEC/6(LXIV)

2019, YEAR OF EDUCATION, SKILLS AND JOBS – UNWTO ACADEMY REPORT
Agenda item 6 (document CEU/64/6)

The Commission,

Having heard the report, presented by the Senior Expert on Education and Training at UNWTO Education and Training Department (UNWTO Academy):

1. Thanks her for the detailed information of the activities of the UNWTO Academy for 2019 as the UNWTO Year of Education, Skills and Jobs and welcomes the wide offer of training sessions and courses and its initiative on talent development;

2. Appreciates the role of UNWTO in knowledge creation and policy, by guiding the development of adequate tourism polices and standards, maximizing the socio-economic value of the sector and minimizing its possible negative effects on the economy, the society and the environment;
3. Agrees on the need for UNWTO Member States to strengthen their capacity in tourism education and encourages UNWTO activities aiming to support Members in the development of frameworks and policies that enable job creation, in order to meet existing and future sector demands;

4. Encourages UNWTO activities with focus on Talent Development initiatives in 2019, as well as initiatives to include all main stakeholders in UNWTO Conferences;

5. Encourages the UNWTO Academy’s initiatives and workshops organized for the Members in this regard and looks forward to the further implementation of the training activities.

CEU/DEC/7(LXIV)

DRAFT PROGRAMME OF WORK FOR 2020-2021

Agenda item 7 (document CEU/64/7)

The Commission,

Having heard the report on the Programme of work for 2020-2021:

1. Takes note that the draft Programme of work is based on the priorities of the Organization,

2. Invites Members States of the UNWTO Regional Commissions to review the draft programme and submit their feedback to the Secretariat before 10 June 2019 for its transmission to the members of the Programme and Budget Committee and Executive Council.

CEU/DEC/8(LXIV)

NOMINATION OF CANDIDATES

TO THE VARIOUS GENERAL ASSEMBLY OFFICES AND ITS SUBSIDIARY BODIES

Agenda item 8.1

(document CEU/64/Com.Reg.Rev)

The Commission

1. Nominates Albania to serve as Vice-President of the General Assembly;

2. Proposes Malta and Romania to the Assembly, as its representatives for the Credentials Committee;

3. Decides to elect Greece as its Chair;

4. Decides to elect the Republic of Moldova as its First Vice-Chair and Poland and Serbia and their second Vice-Chair, sharing their Vice-Chairmanship by mutual consensus, Poland being the Vice-Chairman for the first year and Serbia for the second year;

5. Thanks Croatia for its dedicated work as Chair of the Commission and its commitment to further enhance the priorities of the Commission for Europe in the Programme of Work of the Organization;
6. Thanks Bulgaria and Lithuania for having performed the duties of Vice-Chairs during the period 2017-2019.

CEU/DEC/8(LXIV)

**NOMINATION OF CANDIDATES TO REPRESENT THE EUROPEAN REGION IN THE EXECUTIVE COUNCIL AND ITS SUBSIDIARY BODIES**

Agenda item 8.2
(document CEU/64/Com.Reg.Rev)

The Commission

1. Proposes, following an electronic vote, France, Italy, Portugal and Turkey to serve as its candidates for the vacant seats in the Executive Council corresponding to the European region, for a four-year term, for the period between the twenty-third and twenty-fifth sessions of the General Assembly (2019-2023);

2. Nominates Switzerland as its representative in the Programme and Budget Committee, for the period 2019-2023;

3. Nominates Croatia and Serbia as its representative in the Committee on Tourism and Sustainability, for the period 2019-2023;

4. Nominates Austria and the Republic of Moldova as its representatives in the Committee on Statistics and the Tourism Satellite Account, for the period 2019-2023;

5. Nominates Israel and the Republic of Moldova as its representatives in the Committee on Tourism and Competitiveness, for the period 2019-2023;


7. Takes note that a Summary of the Results of the Nominations and Elections to the Statutory Organs and their Subsidiary Bodies is attached as an Annex to the Decisions of the UNWTO Commission for Europe.

CEU/DEC/9(LXIV)

**PLACE AND DATE OF THE SIXTY-FIFTH MEETING OF THE UNWTO COMMISSION FOR EUROPE**

Agenda Item 9 (document CEU/64/9)

The Commission,

Having heard the report of the Secretary-General:

1. Thanks the State Committee of the Republic of Uzbekistan for Tourism Development for presenting its candidature, through an official communication dated 15th May 2019, to host the 65th Meeting of the UNWTO Commission for Europe in Samarkand, Uzbekistan, in 2020;
2. **Takes note** of the wishes expressed by some of the Member States on the possibility to hold a meeting of the regional commission on the occasion of the General Assemblies and to consult the Members of the Commission on this matter;

3. **Decides** that the 65th Meeting of the UNWTO Commission for Europe will be held in **Samarkand, Uzbekistan**, in 2020;

4. **Entrusts** the Secretariat with making the necessary arrangements for the holding of the next Meeting of the UNWTO Commission for Europe.

CEU/DEC/10(LXIV)

**OTHER MATTERS**

Agenda item 10 (document CEU/64/10)

The Commission,

1. **Thanks** the Kingdom of Morocco for the presentation, through its Director for Strategy and Cooperation of the Ministry of Tourism, Air Transport, Handicrafts and Social Economy, of its candidature to host the 24th session of the UNWTO General Assembly to be held in 2021;

2. **Thanks** the Philippines for the presentation, through the Philippines Tourism Director in Germany, of its candidature to host the 24th session of the UNWTO General Assembly that will be held in 2021.

**VOTE OF THANKS TO THE HOST COUNTRY**

The Commission,

Addresses its warmest appreciation to the Ministry of Tourism of Croatia for its warm hospitality and for the excellent arrangements made for the holding of the sixty-fourth meeting in Zagreb, from 27th to 30th May 2019.
## LIST OF PARTICIPANTS / LISTE DE PARTICIPANTS

### I. EUROPEAN FULL MEMBERS / MEMBRES EFFECTIFS EUROPÉENS

<table>
<thead>
<tr>
<th>Country</th>
<th>Full Members</th>
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| **ALBANIA/ ALBANIE** | Ms. Rovena MOÇKA  
Director of Planning Policies  
Ministry of Tourism and Environment  
Ms. Enxhi NGALLOPI  
Specialist in the department of tourism  
Ministry of Tourism and Environment |
| **ANDORRA/ ANDORRE** | Ms. Carolina CUÉN LLACUNA  
Responsible for Tourism  
Ministry of Tourism |
| **ARMENIA/ ARMÉNIE** | Ms. Susanna SAFARYAN  
Chairperson  
Tourism Committee of the Ministry of Economic Development and Investments  
Mr. Alfred KOCHARYAN  
First Deputy Chair  
Tourism Committee of the Ministry of Economic Development and Investments |
| **AUSTRIA/ AUTRICHE** | Dr. Angelika LIEDLER-JANOSCHIK  
Director of International Tourism Affairs  
Federal Ministry of Sustainability and Tourism  
Mr. Adrian GASSER  
Expert  
Directorate for International Tourism Affairs  
Federal Ministry of Sustainability and Tourism |
| **AZERBAIJAN/ AZERBAÏDJAN** | H.E. Mr. Anar MAHARRAMOV  
Ambassador  
Embassy of the Republic of Azerbaijan to Spain  
Mr. Namir RAMAZANOV  
Third Secretary  
Embassy of the Republic of Azerbaijan to Spain  
Mr. Fuad NAGHIYEV  
Chairman  
State Tourism Agency  
Ms. Jamilya TALIBZADEH  
Head of International Relations Department  
State Tourism Agency |
BELARUS/ BIÉLORUSSIE
H.E. Mr. Aleksandr PONOMAREV
Ambassador of the Republic of Belarus

BOSNIA AND HERZEGOVINA/ BOSNIE HERZÉGOVINE
Mr. Mirza HUJIC
Assistant Minister
Ministry of Foreign Trade and Economic Relations

BULGARIA/ BULGARIE
Mr. Luben KANCHEV
Deputy Minister of Tourism
Ministry of Tourism
Mr. Nikola NIKOLOV
Counsellor
Embassy of the Republic of Bulgaria in Zagreb

CROATIA/ CROATIE
H.E. Mr. Gari CAPPELLI
Minister of Tourism
Ministry of Tourism
Mr. Frano MATUSIC
State Secretary
Ministry of Tourism
Ms. Olivera SARIC
Assistant Minister
Ministry of Tourism
Ms. Barbara MESIC
Chief Advisor to the Minister
Ministry of Tourism
Ms. Blanka BELOŠEVIĆ
Head of Department of International Cooperation
Ministry of Tourism

CYPRUS/ CHIPRE
Ms. Olga THEOCARHOUS-PAPAGEORGIOU
Senior Tourist Officer, Strategic Planning and Research
Cyprus Tourism Organization

CZECH REPUBLIC/ RÉPUBLIQUE TCHÈQUE
Ms. Renata KRÁLOVÁ
Director of Tourism Department
Ministry of Regional Development
Ms. Denisa PRONKOVA
Tourism Expert, Tourism Department
Ministry of Regional Development

FRANCE/ FRANCE
Mr. Clement LALOUX
Deputy Director in Charge of Tourism
Ministry of Foreign Affairs
H.E. Mr. Philippe MEUNIER  
Ambassador of France to Croatia

Mr. Jannick ANDRIANARAHINJAKA  
Embassy of France in Croatia

GEORGIA/ GEORGIE

Ms. Mariam KVRIVISHVILI  
Head of Georgian National Tourism Administration  
Georgian National Tourism Administration

Ms. Rusudan MAMATSASHVILI  
First Deputy Head of Georgian National Tourism Administration  
Georgian National Tourism Administration

Ms. Salome VEKUA  
Third Secretary  
Department of International Organizations  
Ministry of Foreign Affairs

GERMANY/ ALLEMAGNE

Ms. Gisela WILL  
Executive officer for Tourism Policy  
Tourism Policy Division  
Federal Ministry for Economic Affairs and Energy

GREECE/ GRÈECE

Mr. George TZIALLAS  
Secretary General for Tourism, Policy and Development  
Ministry of Tourism

Mr. Dimitrios KARAKONSTANTIS  
Diplomatic Advisor to the Minister of Tourism

Mrs. Despina DIAMANTAKOU  
Head of the Directorate of Strategic Planning  
Directorate General of Tourism Policy  
Ministry of Tourism

HUNGARY/ HONGRIE

Dr. Zoltán KOVÁCS  
Secretary of State for International Communication and Relations  
Cabinet Office of the Prime Minister

Ms. Eszter ALFOLDI  
Director of the Hungarian Tourism Agency  
Directorate of International Tourism Relations

Ms. Anna NEMETH  
Deputy CEO of Marketing and Sales  
Hungarian Tourism Agency

Ms. Magda SZABÓ  
Head of Department  
Cabinet Office of the Prime Minister
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<tr>
<th>Country/ Pays</th>
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<tr>
<td>ISRAEL/ISRAEL</td>
<td>Mr. Uri TAUB</td>
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<td>Director, Work Planning and Knowledge Management</td>
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<td>Department of Strategy and Policy</td>
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<td>Ministry of Tourism of Israel</td>
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<td>ITALY/ ITALIE</td>
<td>H.E. Mr. Adriano CHIODI CIANFARANI</td>
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<td>Ambassador of Italy to Croatia</td>
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<td>Mr. Daniele BORRELLI</td>
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<td>Counsellor</td>
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<td>Embassy of Italy to Croatia</td>
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<td>Mr. Carlo SICILIANO</td>
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<td>Counsellor</td>
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<td>Ministry of Foreign Affairs and International Cooperation</td>
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<td>Prof. Alessandra PRIANTE</td>
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<td>Chief of International Affairs and Protocol</td>
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<td>International Affairs – Tourism – Cabinet of the Minister</td>
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<td>Ministry of Agricultural, Food, Forestry Policies and Tourism</td>
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<td>LITHUANIA/ LITUANIE</td>
<td>Prof. Renaldas ĖIUŽAS</td>
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<td>Head of Tourism Policy Division</td>
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<td>Ministry of the Economy and Innovation</td>
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<td>Ms. Lidija BAJARŪNIENĖ</td>
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<td>Chief Officer, Tourism Policy Division</td>
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<td>Ministry of the Economy and Innovation</td>
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<td>MALTA/MALTE</td>
<td>Mr. Leslie VELLA</td>
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<td>Deputy CEO/Chief Officer Strategic Development</td>
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<td>Malta Tourism Authority</td>
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<td>MONACO</td>
<td>Mr. Guy ANTOGNELLI</td>
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<td></td>
<td>President</td>
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<td>Direction du Tourisme et des Congrès de Monaco</td>
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<td>Ms. Marie-Laure MARQUET</td>
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<td>Administrateur</td>
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<td>Direction du Tourisme et des Congrès de Monaco</td>
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<td>MONTENEGRO/MONTENEGRO</td>
<td>Ms. Olivera BRAJOVIC</td>
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<td>Director-General</td>
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<td>Directorate for Competitiveness Development and Investments in Tourism</td>
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<td>Ministry of Sustainable Development and Tourism</td>
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<td>Ms. Milena MJAJLOVIC</td>
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<td>Chief of Cabinet of the Minister</td>
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<td>Ministry of Sustainable Development and Tourism</td>
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NETHERLANDS/PAYS-BAS
Mr. Roderick RICHTER
Counsellor and Deputy Head of Mission
Embassy of the Kingdom of the Netherlands

NORTH MACEDONIA/ MACÉDOINE DU NORD
Mr. Zoran PAVLOVSKI
State Secretary
Tourism Department
Ministry of Economy

Mr. Shovket HAZARI
State Advisor for Tourism
Ministry of Economy

POLAND/POLOGNE
Mr. Dariusz ROGOWSKI
Director General
Department of Tourism
Ministry of Sport and Tourism

Mr. Karol BIEDRZYCKI
Counsellor of the Minister
Ministry of Sport and Tourism

Ms. Ewa PAWLAK-LEWANDOWSKA
Director of Tourism
Ministry of Sport and Tourism

PORTUGAL/ PORTUGAL
Ms. Ana MENDES GODINHO
Secretary of State for Tourism
Ministry of Economy

H.E. Mr. Jorge SILVA LOPES
Ambassador
Embassy of Portugal

Mr. José GUEDES DE SOUSA
Head, Department of International Economic Organizations
Ministry of Foreign Affairs

Mr. Rodrigo LOBO D’AVILA
First Secretary
Embassy of Portugal

Mrs. Paula LOPES VIEIRA
Advisor to the Secretary of State for Tourism
Secretariat of State for Tourism

Ms. Catarina SOUSA PINTO
Advisor
International Affairs Department
Turismo de Portugal
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<td>Republic of Moldova</td>
<td>H.E. Ms. Violeta AGRICI</td>
<td>Ambassador</td>
<td>Embassy of the Republic of Moldova in Spain</td>
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<tr>
<td>Romania</td>
<td>Ms. Cristina Ionela TARTEATA</td>
<td>Deputy Minister</td>
<td>Ministry of Tourism</td>
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<td>Mr. Constantin CRISTEA</td>
<td>Personal Counsellor</td>
<td>Ministry of Tourism</td>
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<td>Ms. Manuela Liliana MURESAN</td>
<td>Consultant</td>
<td>Office for International Relations and European Affairs</td>
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<tr>
<td></td>
<td>Ms. Annabella KISS</td>
<td>Economic Counsellor</td>
<td>Embassy of Romania to the Republic of Croatia</td>
</tr>
<tr>
<td>Russian Federation</td>
<td>Mr. Aleksandr MERKLIN</td>
<td>Head of the Department of Formation and Maintenance of the Register of Tour Operators</td>
<td>Federal Agency for Tourism</td>
</tr>
<tr>
<td>San Marino</td>
<td>Dr. Mauro MAIANI</td>
<td>UNWTO Focal Point – Department of Diplomatic and Political Relations</td>
<td>Ministry of Foreign Affairs</td>
</tr>
<tr>
<td>Serbia</td>
<td>Ms. Renata PINZDO</td>
<td>Deputy Minister</td>
<td>Ministry of Trade, Tourism and Telecommunications</td>
</tr>
<tr>
<td></td>
<td>Mr. Ivan CENIC</td>
<td>Embassy of the Republic of Serbia</td>
<td>Ministry of Foreign Affairs</td>
</tr>
<tr>
<td>Slovakia</td>
<td>Mr. Zoltán KOVÁCS</td>
<td>Director General of Tourism Section</td>
<td>Ministry of Transport and Construction</td>
</tr>
<tr>
<td></td>
<td>Ms. Eliška ROMANOVÁ</td>
<td>Chief State Counsellor of Department of International Cooperation in Tourism</td>
<td>Ministry of Transport and Construction</td>
</tr>
<tr>
<td>Slovenia</td>
<td>Ms. Renata MARTINČIČ</td>
<td>General Director</td>
<td>Ministry of Economic Development and Technology</td>
</tr>
</tbody>
</table>
Ms. Irena MILINKOVIC
Secretary, Tourism Directorate
Ministry of Economic Development and Technology

H.E. Mr. Alonso DEZCALLAR DE MAZARREDO
Ambassador of Spain to Croatia

Ms. Antonia Gabriela ALOMAR MASCARÓ
Chief of Cabinet of the Secretary of State of Tourism
Secretariat of State of Tourism
Ministry of Industry, Commerce and Tourism

Mr. Alfonso HERRERO CORRAL
Desk officer for International Technical Organizations
Ministry of Foreign Affairs, the European Union
and Cooperation

Mr. Jose Luis REAL MORENO
Head of International relations
Secretariat of State of Tourism
Ministry of Industry, Commerce and Tourism

Mr. Richard KÄMPF
Head of Tourism Affairs
State Secretariat for Economic Affairs SECO

Mr. Christoph SCHLUMPF
Scientific Collaborator
State Secretariat for Economic Affairs SECO

H.E. Mr. Mustafa BABUR HIZLAN
Ambassador of the Republic of Turkey
to the Republic of Croatia

Ms. Gülseren CELIK
Head of Department
Directorate General for Multilateral Economic Affairs
Ministry of Foreign Affairs of the Republic of Turkey

Ms. Günay BABADOGAN ERTAN
Deputy Head of Mission, Counsellor
Embassy of the Republic of Turkey in Croatia

Ms. Zeynep Gizem HANÇERLI
Counsellor at the Embassy of the Republic of Turkey
to the Republic of Croatia

Ms. Canan BILECEN
Attaché
Directorate General for Multilateral Economic affairs
Ministry of Foreign Affairs of the Republic of Turkey
UKRAINE/UKRAINE
Ms. Oksana SERDIUK
Director of Tourism & Resorts Department
Ministry of Economic Development and Trade

UZBEKISTAN/OUZBEKISTAN
Mr. Abdulaziz AKKULOV
Acting Chairman of the State Committee for Tourism Development

Mr. Mirtolib MIRZAKHIDOV
Director of the UNWTO office “Tourism on the Silk Road” in Uzbekistan

Mr. Otabek MUKHITDINOU
Senior Committee Specialist
State Committee for Tourism

II. FULL MEMBERS/MEMBRES EFFECTIFS (OBSERVERS/OBSERVATEURS)

MOROCCO/MAROC
Mr. Tarik SADIK
Head of Strategy and Cooperation
Department of Tourism
Ministry of Tourism, Air Transport Handicrafts and Social Economy

Mrs. Khaoula MZIOUQA
Counsellor for Economic Affairs and Communication
Embassy of The Kingdom of Morocco in Zagreb

PHILIPPINES/PHILIPPINES
Ms. Margarita Patricia VALDES
Tourism Director
Philippine Department of Tourism-Frankfurt

III. ASSOCIATE MEMBERS/MEMBRES ASSOCIÉS

FLANDERS/FLANDRES
Mr. Jan KORTHOUDT
Director – Tourism Policy Advisor
Flanders Department of Foreign Affairs

IV. PERMANENT OBSERVER/OBSERVATEUR PERMANENT

HOLY SEE/SAINTE-SIÈGE
Monsignor Maurizio BRAVI
Permanent Observer of the Holy See to UNWTO

V. AFFILIATE MEMBERS/MEMBRES AFFILIÉS

ARCTOUR
Tomi ILIJAS
CEO

Dr. Urška STARC PECENY
Chief Innovation Officer / Lead Department Tourism
<table>
<thead>
<tr>
<th>Organization</th>
<th>Name</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BAKU TOURISM INFORMATION CENTER</strong></td>
<td>Mr. Zakir ALIYEV</td>
<td>Director</td>
</tr>
<tr>
<td></td>
<td>Ms. Mansura ALIYEVA</td>
<td>Manager</td>
</tr>
<tr>
<td><strong>EUROPEAN HISTORIC THERMAL TOWN ASSOCIATION</strong></td>
<td>Mr. Marcel MEDAK</td>
<td>Member of Executive Board</td>
</tr>
<tr>
<td></td>
<td>EHTTA</td>
<td></td>
</tr>
<tr>
<td><strong>FACULTY OF ECONOMICS &amp; BUSINESS ZAGREB</strong></td>
<td>Prof. Dr. Josip MIKULIC</td>
<td>Head of Tourism Department</td>
</tr>
<tr>
<td></td>
<td>Prof. Dr. Darko PREBEZAC</td>
<td>UNWTO Representative, Tourism Department</td>
</tr>
<tr>
<td><strong>INSTITUTE FOR TOURISM, ZAGREB, CROATIA</strong></td>
<td>Dr. Damir KRESIC</td>
<td>Managing Director</td>
</tr>
<tr>
<td></td>
<td>Ms. Sanda CORAK</td>
<td>Scientific Advisor</td>
</tr>
<tr>
<td></td>
<td>Ms. Renata TOMLJENOVIC</td>
<td>Assistant of Director Research Scientist</td>
</tr>
<tr>
<td></td>
<td>Ms. Irena ATELJEVIC</td>
<td>Research Associate</td>
</tr>
<tr>
<td><strong>MALI LOSINJ TOURIST BOARD (CROATIA)</strong></td>
<td>Mr. Dalibor CVITKOVIC</td>
<td>Director</td>
</tr>
<tr>
<td><strong>CROATIAN NATIONAL TOURIST BOARD</strong></td>
<td>Mr. Sasa POPOVAC</td>
<td>Acting Head of International Cooperation Department</td>
</tr>
<tr>
<td><strong>INTERNATIONAL CONGRESS &amp; CONVENTION ASSOCIATION – ICCA</strong></td>
<td>Mr. Senthil Gopinath SRINIVASAN</td>
<td>CEO</td>
</tr>
<tr>
<td></td>
<td>Ms. Elif BALCI FISUNOGLU</td>
<td>European Regional Director</td>
</tr>
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<td></td>
<td>European Region</td>
<td></td>
</tr>
<tr>
<td><strong>TOURISM GENERIS (Greece)</strong></td>
<td>Mr. Georgios DRAKOPOULOS</td>
<td>Founder and CEO</td>
</tr>
<tr>
<td><strong>TOURISM IN SKANE AB (Sweden)</strong></td>
<td>Ms. Carla AGUIRRE MUNOZ</td>
<td>Deputy CEO</td>
</tr>
<tr>
<td><strong>AMADEUS</strong></td>
<td>Mr. Ramón SÁNCHÉZ</td>
<td>Head of Strategic Projects</td>
</tr>
<tr>
<td></td>
<td>Mr. Arto KAUPPILA</td>
<td>Senior Specialist, Industry Affairs</td>
</tr>
</tbody>
</table>
GROWTH WITH GOOGLE

Ms. Maria Lopes SARAIVA
Head of Strategy and Product

NIANTIC Inc.

Ms. Anne BUTTENMULLER
Head of Marketing EMEA

UNIVERSITY OF TOURISM AND MANAGEMENT IN SKOPJE (North Macedonia)

Mr. Sashko GRAMATNIKOVSKI
Dean of the Faculty of Tourism

Mr. Ace MILENKOVSKI
Rector

Ms. Meril NICHKOVA
Teaching Assistant

Mr. Dragi ILIEVSKI
Student Officer

VI. OTHER PARTICIPANTS

HOSPITALITY / HoReCa (CROATIA)

Mr. Krešimir TOMIC
“General” Secretary of the Hospitality and Catering Guild / Advisor

Mr. Joso SMOLIC
President of the Guild Hospitality and Catering Guild

ASSOCIATION OF CROATIAN TRAVEL AGENCIES (UHPA) (CROATIA)

Ms. Neda LUSIC
Expert Assistant-Marketing Department

EUROPEAN TOURISM FUTURES INSTITUTE, STENDEN UNIVERSITY (speaker)

Mr. Albert POSTMA
Professor

HORWATH HTL (speaker)

Mr. Siniša TOPOLOVIĆ
ISHC, Managing Partner

VII. INTERNATIONAL AND REGIONAL ORGANIZATIONS

COUNCIL OF EUROPE

Mr. Stefano DOMINIONI
Executive Secretary of the Enlarged Partial Agreement on Cultural Routes of the Council of Europe, DGII Directory/ Cultural Routes

VIII. UNWTO SECRETARIAT / SECRÉTARIAT DE L’OMT

Mr. Zurab POLOLIKASHVILI
Secretary-General

Ms. Zhanna YAKOVLEVA
Chief of Cabinet of the Secretary-General

Mr. Manuel BUTLER
Executive Director
Mr. Ion VILCU
Director, Affiliate Members Department

Mr. Beka JAKELI
Coordinator for Member Relations

Mr. Christopher IMBSEN
Deputy Regional Director for Europe

Ms. Sandra CARVAO
Chief
Market Intelligence and Competitiveness

Mr. Peter JANECX
Officer, Regional Department for Europe

Ms. Matilde DURAN
Technical Coordinator, Regional Department for Europe

* * *
“NOMINATIONS AND ELECTIONS TO STATUTORY ORGANS AND THEIR SUBSIDIARY BODIES” (CEU/64/COMREG)

SUMMARY OF THE RESULTS

The following table shows the summary of the nominations and elections to the UNWTO statutory organs and their subsidiary bodies that were held on the occasion of the 64th Meeting of the UNWTO Commission for Europe, on 28 May 2019.

**VARIOUS GENERAL ASSEMBLY OFFICES** (XXII GENERAL ASSEMBLY)

<table>
<thead>
<tr>
<th>Organ</th>
<th>Candidatures</th>
</tr>
</thead>
<tbody>
<tr>
<td>VICE-PRESIDENT OF THE GENERAL ASSEMBLY</td>
<td>Albania</td>
</tr>
<tr>
<td>(one)</td>
<td></td>
</tr>
<tr>
<td>MEMBERS OF THE CREDENTIALS COMMITTEE</td>
<td>Malta,</td>
</tr>
<tr>
<td>(two)</td>
<td>Romania</td>
</tr>
</tbody>
</table>

**CHAIR AND VICE-CHAIRS OF THE CEU** (2019-2021)

<table>
<thead>
<tr>
<th>Organ</th>
<th>Candidatures</th>
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</thead>
<tbody>
<tr>
<td>CHAIR OF THE COMMISSION</td>
<td>Greece</td>
</tr>
<tr>
<td>(one)</td>
<td></td>
</tr>
<tr>
<td>VICE-CHAIRS OF THE COMMISSION</td>
<td>-First Vice-Chair: Republic of Moldova</td>
</tr>
<tr>
<td>(two)</td>
<td>-Second Vice-Chair: Poland and Serbia</td>
</tr>
<tr>
<td></td>
<td>(shared vice-chairmanship, by mutual consensus: Poland first year, Serbia second year)</td>
</tr>
</tbody>
</table>
### REPRESENTATIVES OF THE REGION IN THE EXECUTIVE COUNCIL AND ITS SUBSIDIARY ORGANS (2019-2023)

<table>
<thead>
<tr>
<th>Organ</th>
<th>Candidatures (2019-2023)</th>
</tr>
</thead>
<tbody>
<tr>
<td>EXECUTIVE COUNCIL</td>
<td>France (renewed)</td>
</tr>
<tr>
<td><em>(four seats)</em></td>
<td>Italy (renewed)</td>
</tr>
<tr>
<td></td>
<td>Portugal (renewed)</td>
</tr>
<tr>
<td></td>
<td>Turkey (new)</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Organ</th>
<th>Candidatures (2019-2023)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROGRAMME AND BUDGET COMMITTEE</td>
<td>Switzerland</td>
</tr>
<tr>
<td><em>(two, only one is nominated by the CEU)</em></td>
<td></td>
</tr>
<tr>
<td>COMMITTEE ON TOURISM AND SUSTAINABILITY</td>
<td>Croatia</td>
</tr>
<tr>
<td><em>(two)</em></td>
<td>Serbia</td>
</tr>
<tr>
<td>COMMITTEE ON STATISTICS AND THE TOURISM SATELLITE ACCOUNT</td>
<td>Austria</td>
</tr>
<tr>
<td><em>(two)</em></td>
<td>Republic of Moldova</td>
</tr>
<tr>
<td>COMMITTEE ON TOURISM AND COMPETITIVENESS</td>
<td>Israel</td>
</tr>
<tr>
<td><em>(two)</em></td>
<td>Republic of Moldova</td>
</tr>
<tr>
<td>COMMITTEE FOR THE REVIEW OF APPLICATIONS FOR AFFILIATE MEMBERSHIP</td>
<td>Azerbaijan</td>
</tr>
<tr>
<td><em>(one, must be an Executive Council member)</em></td>
<td></td>
</tr>
<tr>
<td>The period of membership of this organ is of two years <strong>2019-2021</strong></td>
<td></td>
</tr>
<tr>
<td>HOST OF THE 65TH MEETING OF THE COMMISSION FOR EUROPE (2020)</td>
<td>Uzbekistan</td>
</tr>
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