Provisional Programme

09:00 – 09:05  1. Adoption of the Agenda

09:05 – 09:10  2. Communication of Sri Lanka (designated country of the 32nd CAP-CSA Joint Meeting)
H.E. Hon. Prasanna Ranatunga, Minister of Tourism and Aviation, Sri Lanka

09:10 – 09:15  3. Communication of the Chairperson of the 32nd CAP-CSA Joint Meeting
H.E. Mr. Ali Waheed, Minister of Tourism, Maldives

09:15 – 09:20  4. Communication of the Co-chairperson of the 32nd CAP-CSA Joint Meeting
Hon. Dr. Noor Zari Bin Hamat, Secretary-General, Ministry of Tourism, Arts and Culture, Malaysia

09:20 – 09:45  5. Report of the Secretary-General on UNWTO Initiatives and Activities in Response to the COVID-19 Outbreak
Mr. Zurab Pololikashvili, UNWTO Secretary-General
Mr. Harry Hwang, Director Ad Interim, Regional Department for Asia and the Pacific
Mr. Yoshiaki Hompo, Chief, UNWTO Regional Support Office for Asia and the Pacific

09:45 – 09:55  6. Presentation: International Protection of Tourists: Rebuilding Consumer’s Confidence
Ms. Alicia Gomez, UNWTO Legal Counsel


10:55 – 11:05  8. Presentation: Investment, Innovation & Technology
Ms. Natalia Bayona, UNWTO Senior Expert on Innovation and Digital Transformation
Dr. Alfonso Vegara, Founder & CEO, Fundación Metropoli


11:15 – 11:20  10. Place and Date of the 33rd CAP-CSA Joint Meeting

11:20 – 11:30  11. Closing Remarks
H.E. Mr. Ali Waheed, Minister of Tourism, Maldives
Hon. Dr. Noor Zari Bin Hamat, Secretary-General, Ministry of Tourism, Arts and Culture, Malaysia
Mr. Zurab Pololikashvili, UNWTO Secretary-General