COMMITTEE FOR THE DEVELOPMENT OF AN INTERNATIONAL CODE FOR THE PROTECTION OF TOURISTS
Development of a proposal for an International Code that includes minimum standards in emergency situations and consumer rights of tourists in the post COVID-19 scenario with a view to:

- Restoring tourists’ confidence - guarantee an appropriate degree of protection of international tourists in emergency situations
- Harmonizing minimum standards
- Providing greater clarity and legal certainty
COMPOSITION

MEMBERS:

- 96 Full and Associate Members
- 4 Non-UNWTO Members (Belgium, Ireland, Latvia and Luxemburg)
- Chair (Brazil) Vice-Chair (Greece)

CONSULTATIVE GROUP of SPECIALIZED EXPERTS:

- Persons of recognized competence in the field of tourism and consumer protection law

OBSERVERS:

- International Organizations – EU Commission, ICAO, ISO, UNCTAD
- Private stakeholders – ECTAA, EGFATT, HOTREC, IATA, IFTTA, IH&RA, ISTO
- Mechanism to receive the consolidated input of the Affiliate Membership
PROGRESS

Assistance to International Tourists in Emergency situations

- Development of international standards for the protection of tourists in emergency situations
- Four central themes – Prevention, Information, Assistance, Repatriation
- Examination of the text with a view to integrating these standards as a chapter of the Code

NEXT STEPS:

- Development **Work Plan** 2021: mapping of the different issues and priorities of the Committee regarding tourism consumer protection
- **Progress Report** to be presented to the 24th session of the General Assembly