Madrid, 29th November 2021

**Induction Session:**
“Towards an International Code for the Protection of Tourists”

Venue: Lyon/Toulouse/Paris
(Madrid Marriott Auditorium Hotel and Convention Center)

Date: Tuesday, 30th November 2021

Time: 10:00 AM – 12:00 PM (Madrid Time)

**PROGRAMME**

1. **Opening**
   
   *Ms. Zoritsa Urosevic, Executive Director, UNWTO*

2. **Presentation on the “International Code for the Protection of Tourists”**
   
   *Ms. Alicia Gomez, Legal Counsel, UNWTO*
   
   *Ms. Alessandra Priante, Director of the Regional Department of Europe, UNWTO*
   
   *Ms. Emily Steinmayr, Senior Legal Specialist, UNWTO*
   
   *Mr. Julio Facal, Full Professor of Tourism Law at the University of the Republic of Uruguay and adviser at the Observatory of Tourism Law for the Ministry of Tourism, Uruguay*

3. **Questions from the audience**

4. **Closing remarks**