

Madrid, 29th November 2021

**Induction Session:
“Towards an International Code for the Protection of Tourists”**

Venue: Lyon/Toulouse/Paris
(Madrid Marriott Auditorium Hotel and Convention Center)

Date: Tuesday, 30th November 2021

Time: 10:00 AM – 12:00 PM (Madrid Time)

PROGRAMME

1. Opening

Ms. Zoritsa Urosevic, Executive Director, UNWTO

2. Presentation on the “International Code for the Protection of Tourists”

Ms. Alicia Gomez, Legal Counsel, UNWTO

Ms. Alessandra Priante, Director of the Regional Department of Europe, UNWTO

Ms. Emily Steinmayr, Senior Legal Specialist, UNWTO

Mr. Julio Facal, Full Professor of Tourism Law at the University of the Republic of Uruguay and adviser at the Observatory of Tourism Law for the Ministry of Tourism, Uruguay

3. Questions from the audience

4. Closing remarks