Executive summary

Building better value for Members and expanding membership are among the core points of the Management Vision and Priorities of the Organization and attracting new Member States and Affiliate Members represents one of the top priorities of the incumbent Secretary-General for the period of 2022-2025.

The COVID-19 pandemic and all its related financial and health challenges have very negatively affected the world economy, including the economies of non-member States, and have significantly slowed the process of attracting new members to join or re-join the Organization.

Despite all the challenges caused by the pandemic globally, the Secretariat continued its efforts to negotiate with non-member States, namely Anglo-Saxon, Nordic and Baltic States, as well as Small Island Developing States from the Caribbean and Pacific and other States. The Secretariat systematically involved non-member States in the implementation of its Programme of Work in light of the pandemic and the overall work generated by the Global Tourism Crisis Committee, addressing to government of non-members key recommendations and guidelines on restarting tourism and reopening tourism operations.

The following progress has been achieved: The Secretary-General received a letter from the Head of Mission of Antigua and Barbuda to Spain announcing his country's formal acceptance of the UNWTO Statutes, with a view to joining the Organization as a Full Member.

The General Assembly is informed on the applications for affiliate membership, which the Assembly is to examine in accordance with Article 7 of the Statutes and Rules 49 and 50 of its Rules of Procedure, as well as on the changes in the Affiliate Members’ composition since the twenty-third session of the General Assembly.

Since the 23rd session of the General Assembly, 36 new candidatures have been provisionally approved by the Executive Council. The number of Affiliate Members as of 1 November 2021 amounts to 504 Members. The Organization continues to work actively to attract new members and promote membership worldwide.

Actions to be taken by the General Assembly

DRAFT RESOLUTION¹

The General Assembly,

¹ This is a draft resolution. For the final resolution adopted by the Assembly, please refer to the Resolutions document issued at the end of the session.
Having examined the report on the Membership of the Organization (Full Members),

1. **Commends** all the systematic actions and approaches undertaken by the UNWTO Secretary-General and other senior officials in attracting non-member States and new Affiliate Members to join or re-join the Organization despite the COVID-19 pandemic and its negative impact worldwide;

2. **Welcomes** the decision of Antigua and Barbuda to join the Organization and approves its candidature together with the Secretary-General’s recommendation that its membership obligations take effect on 1 January 2022;

3. **Calls upon** the member countries of the United Nations that are non-member States of the UNWTO to join the Organization and encourages the Secretary-General to continue his efforts in this area;

Having examined the report on the Membership of the Organization (Affiliate Members),

Having taken cognizance of the report of the Committee for the Review of Applications for Affiliate Membership on candidatures submitted directly to the Assembly for approval at its 24th session,

4. **Ratifies** the affiliate membership of the candidates provisionally admitted by the Executive Councils as listed in document A/24/6(a) rev.2, Part II, paragraph 32;

5. **Admits as Affiliate Members** the candidates submitted directly by the Committee for the Review of Applications for Affiliate Membership as listed in document A/24/6(a) rev.2, Part III, paragraph 33;

6. **Thanks** the Members of the Committee for the Review of Applications for Affiliate Membership for their work;

7. **Takes note** of the withdrawals from affiliate membership (as listed in Annexes II and III); and

8. **Acknowledges** the changes of the modified business names of companies (as listed in Annex IV).
Part I: Full Members of the Organization (CE/114/1 prov. suppl.)

I. Present membership

1. At the date of this document, the total number of Member States of the Organization is 159. The purpose of this document is to inform the General Assembly on the changes in membership since its twenty-third session and to submit to it membership applications that is called upon to consider pursuant to Article 5 of the Statutes and Rules 49 and 50 of the Assembly’s Rules of Procedure.

II. Candidatures for membership

2. By letter, dated 9 February 2021, addressed to the UNWTO Secretary-General, with copy to the Ministry of Foreign Affairs and Cooperation of Spain as Depository of the Organization’s Statutes, the Head of Mission of Antigua and Barbuda to Spain submitted the country’s candidature to full membership of the Organization formally adopting the Statutes and the Financing Rules of the UNWTO and all the amendments and accepting the obligations of membership in accordance with Article 5 of the Statutes. In accordance with past practice, the Secretary-General recommends that the obligations of membership of Antigua and Barbuda take effect on 1 January 2022.

III. Withdrawals

3. At the date of the document, none of the Member States notified the UNWTO Secretariat and the Spanish Government of their intention to withdraw from the Organization.

IV. Contacts with non-member States

4. From October 2019 until now, the Secretary-General and the senior officials of the UNWTO have regularly conducted talks and negotiations with non-member States, namely: Anglo-Saxon, Nordic, Baltic and Small Island Developing States from the Caribbean and Pacific as well as other States. The information on the meetings are given below:

Africa

5. Communication was held with the Ministry in charge of Tourism of South Sudan in 2021.

The Americas

6. The highest ever delegation (two Assistant Secretaries of State) from the Department of State of the United States visited the UNWTO Headquarters in October 2019.

7. The Deputy Chief of Staff of the President of the United States accompanied by a delegation of the White House and the Department of State visited Madrid in January 2020 upon the invitation of the UNWTO Secretary-General on the occasion of the FITUR 2020.

8. A proposal on the USA re-joining the UNWTO was included in the State Department and U.S. Agency for International Development (USAID) FY 2021 Budget Request.

9. The Secretariat maintained regular contacts with the White House and the Department of State throughout 2020, though the process had been delayed due to the extremely difficult situation in the USA caused by the pandemic.
10. The Secretariat has re-activated relations with the Administration of the 46th President of the United States of America. A letter from the UNWTO Secretary-General was addressed to the Secretary of State of the USA regarding its re-joining along with the proposal/package.

11. Several letters have been sent from the Secretary-General to the Minister of Economic Development and Official Languages of Canada on possible membership and involvement in the UNWTO’s activities during the COVID-19 crisis.

12. A meeting with the Head of Mission of Antigua and Barbuda to Spain was held in 2021.

Asia and the Pacific

13. A meeting was held with the Assistant Minister for Regional Tourism of Australia within the G20 Tourism Ministers Meeting in Japan in October 2019. Several letters have been sent from the Secretary-General to the Minister for Trade, Tourism and Investment and Assistant Minister for Regional Tourism of Australia on membership and involvement in the UNWTO’s activities during the COVID-19 crisis.

14. A meeting with the Ambassador of New Zealand to Spain was held at the UNWTO Headquarters in 2020.

15. Communication was carried out with ministries of tourism and national tourism administrations of the Small Island Developing States of Solomon Islands and Tonga.

Europe

16. A meeting was held with the Minister for Arts, Heritage and Tourism of the United Kingdom during WTM London in 2019.

17. A meeting was held with the Prime Minister of Estonia on the occasion of COP25 in Madrid in December 2019.

18. In-person and online bilateral meetings were held with Ambassadors and high-level officials of the national tourism administrations as well as other authorities from Denmark, Estonia, Iceland, Luxembourg and Sweden in 2020-2021.

19. A meeting was held with the former Prime Minister of Belgium and the Minister President of the Wallonia Region in June 2021 at the UNWTO Headquarters.

20. Regular communication was carried out with the Anglo-Saxon, Nordic and Baltic States in 2020-2021, involving them in the UNWTO’s activities in light of the COVID-19 pandemic.

V. Integration of non-member States into the UNWTO Programme of Work: Key areas


22. The Working Group of Experts on Measuring the Sustainability of Tourism (MST) includes the following non-member States: Australia, Canada, Ireland, New Zealand, Sweden.

23. MST pilots among UNWTO non-member States:
   (a) Country pilots: Canada, Sweden
   (b) Expressions of interest in pilot: Belize, Guyana, St. Kitts
24. The publication “Experiences from Pilot Studies in Measuring the Sustainability of Tourism – A Synopsis for Policy Makers” launched for the UNWTO 2021 Executive Council includes the results of Sweden's MST pilot.

25. The UNWTO Statistical Database is the most comprehensive global database on tourism available worldwide. UNWTO Members and non-Members provide their reporting of up to 150 standards-based data series and indicators on tourism. It represents one of UNWTO’s unique value propositions.

26. 2021 Global UNWTO Students’ League Competition calls out to all students/institutions from UN member States, including non-member States of the UNWTO. There are the following non-members: Latvia, United Kingdom, and United States.

27. Recommendations for the Transition to a Green Travel and Tourism Economy developed by UNWTO and G20 tourism working group on the occasion of Italy’s Presidency of the G20 in 2021. Non-member States represented in the discussions so far include: Denmark, Finland, Sweden, and United Kingdom.

28. Annex I provides detailed information on the involvement of various startups, projects and initiatives, etc. from non-member States in the areas of Innovation, Education and Investments of the UNWTO.
Part II: Affiliate Members of the Organization

I. Expansion and reinforcement of the Affiliate Membership

29. The UNWTO Affiliate Members Department has launched new promotional initiatives and organised several meetings with representatives of the private sector, focused on regions / countries where the Organization have less Affiliate Members. New and innovative formats of activities for the promotion of the value of the membership have been implemented, such as the “Corner of the Affiliate Members” organized within the most relevant international tourism fairs.

30. As a result of the promotional campaign carried out, the UNWTO Affiliate Members Department has received during the period 2020 – 2021, in spite of the difficult context created by the COVID-19 pandemic, approximately 180 new applications for Affiliate Membership. In 80% of the cases, additional information has been requested, through a preliminary affiliation form, aiming to incorporate quality membership. After the process of internal careful of the application information received, about 60% of the applicants succeeded in carrying out the application procedure.

31. The applications reviewed internally by the Affiliate Members’ Department, the Legal and Administration Departments, as well as the Regional Departments have been submitted to the Committee for the Review of Candidatures for Affiliate Membership. The Committee has held several meetings and admitted a considerable number of entities at each meeting:
   • EC 112 (Tbilisi, Georgia, 15 September 2020): 29 new members
   • EC 113 (virtual meeting, 14 January 2021): 7 new members
   • EC 114 (Madrid, Spain, 29 November 2021 ): 36 new members

II. Applications for affiliate membership approved by the Executive Council at its 112th and 113th sessions

32. In accordance with the Executive Council decisions at its 112nd session in Tbilisi, Georgia (16 September 2020) (CE/DEC/13(CXII)), and at its 113rd session in Madrid, Spain (19 January 2021) (CE/DEC/6(CXIII)), the Executive Council provisionally admitted the following bodies to affiliate membership, in accordance with Articles 7(3) and 7(4) of the Statutes, subject to subsequent approval by the General Assembly:
   1. Alianza de Educación Superior en España, S.L. (Spain)
   2. Allianz Partners (Spain)
   3. Asaase GPS Limited (Ghana)
   4. Associazione Italiana Confindustria Alberghi (Italy)
   5. Athens Development and Destinations Management Agency (Greece)
   6. Conseil des Grands Crus Classés en 1855 (France)
   7. Cruise Lines International Association (United States of America)
   8. Diplomatic Quarter General Authority (Saudi Arabia)
   9. Federación Nacional de Comerciantes FENALCO (Colombia)
   10. Feel IQM Consultancy (Croatia)
   11. Fundación Mallorca Turisme (Spain)
   12. Globalia Corporación Empresarial Sociedad Limitada (Spain)
   13. Guineatur S.L. Tourism Office (Equatorial Guinea)
14. Gulf Air (Bahrain)
15. Inspire Hospitality Holdings LLC. (United States of America)
16. Institute of Hospitality & Tourism Studies, Duy Tan University (Vietnam)
17. Instituto Latinoamericano de Aviación Civil S.A. (ILAC) (Argentina)
18. International Convention Center JeJu (Republic of Korea)
19. International University of Tourism and Hospitality (Kazakhstan)
20. Media Consulta International Holding AG (Germany)
21. Neemrana Hotels Pvt. Ltd. (India)
22. NOVA School of Business and Economics (Portugal)
23. Observatorio de Turismo de Canarias (Spain)
24. Observatorio Turístico Sostenible Estado de Tamaulipas (Mexico)
25. Osaka Seikei University (Japan)
26. Patronato Provincial de Turismo de la Diputación de Córdoba (Spain)
27. Quality Shopping and Travellers, S.L.U. (Spain)
28. Smartclip Argentina S.A. (Argentina)
29. Solimar International (United States of America)
30. Spring Healthcare Services AG (Switzerland)
31. Technische Hochschule Deggendorf (Germany)
32. Tourism Data Driven Solutions (Spain)
33. Tourism Development Institute (Uzbekistan)
34. Turkish Tourism Promotion and Development Agency (Turkey)
35. Universidad Panamericana – ESDAI (Mexico)
36. Well Hospitality (France)

III. Applications for affiliate membership submitted directly to the General Assembly

33. The following is a list of new candidatures, as of 1 November 2021, to be presented to the General Assembly for admission after being examined by the Committee for the Review of Applications for Affiliate Membership:

1. AMAALA COMPANY
2. ABELMES S.A
3. ASOCIACIÓN INTERNACIONAL PARA LA COOPERACIÓN TURÍSTICA (ASICOTUR)
4. ASOCIACIÓN PARA LA PROTECCIÓN DEL PATRIMONIO GASTRONOMICO
5. AVANGREEN ENERGU SOLUTIONS S.A
6. BUNYAN RIYADH HIGHER TRAINING INSTITUTE
7. BUSINESS ASSOCIATION OF GEORGIA
8. CENTER FOR GLOBAL UNDERSTANDING OF SUSTAINABLE AND EXPERIENTIAL TOURISM
9. CLUB ATLETICO DE MADRID S.A.D
10. CONFEDERACIÓN ESPAÑOLA DE ORGANIZACIONES EMPRESARIALES - CEOE
11. CONSEJO CONSULTIVO ESTATAL DE TURISMO (CCET) DEL ESTADO DE YUCATÁN
12. COSTA CROCIERE S.P.A.
13. GANGWON TOURISM ORGANIZATION
14. GASTRONOMIC ASSOCIATION OF GEORGIA
15. GHANA TOURISM FEDERATION (GHATOF)
16. GIATA GMBH
17. GLOBAL PERFORMANCE GROUP
18. HOTELBEDS USA INC.
19. INTERNATIONAL FOUNDATION OF SPORT TOURISM AND YOUTH
20. KASESE TOURISM INVESTORS FORUM
21. KOBE UNIVERSITY
22. MADRID CULTURA Y TURISMO SAU
23. MSC CRUISES
24. NIGERIAN TOURISM DEVELOPMENT CORPORATION
25. P.A. THE LIFT,
26. PKF HOSPITALITY GROUP
27. POLITECNICO GRANCOLOMBIANO
28. RECEVIN – RESEAU EUROPEEN DES VILLES DU VIN
29. RVF INTERNATIONAL LLC
30. SAINT PETERSBURG CONVENTION BUREAU
31. SOUDAH DEVELOPMENT COMPANY
32. SPET – TURISMO DE TENERIFE S.A.
33. THE ARAB REGIONAL CENTRE FOR WORLD HERITAGE
34. UNAUTO VTC
35. UNIVERSIDAD AMERICANA
36. VISIT MERIDA MX

IV. Withdrawals

34. Voluntary withdrawals – Art. 35(3). Since the 23rd session of the General Assembly, the entities detailed in Annex II have ceased to be Affiliate Members or have announced that they will be withdrawing from affiliate membership in accordance with Article 35(3) of the Organization’s Statutes (one year advance notice).

35. Affiliate Memberships cancelled in accordance with Article 34. In accordance with the Secretary-General’s decision, Affiliate Members subject to the provisions of Article 34 of the Statutes are granted a period of six months to regularize their situation with the Organization or to establish a payment plan aimed at settling their arrears, before their membership is cancelled. Therefore, the Affiliate Members that have not settled their situation within such period are considered to be former members with contributions owing, effective on the indicated dates, as presented in Annex III.

V. Change of registered business names

36. The General Assembly is informed that the companies indicated in Annex IV have modified their registered business name.
VI. Total number of Affiliate Members

37. Taking into account the applicants for affiliate membership provisionally admitted by the Council since the previous General Assembly, and the withdrawals mentioned above, the number of Affiliate Members as of 1 of November 2021 amounts to **504 Members**.

38. As of the date of this document, 36 candidatures are presented to the General Assembly for ratification.

39. An updated list of Affiliate Members will be distributed during the General Assembly.
INNOVATION

1. Competitions, Challenges and Tech Forums

Between early 2020 and 2021, the Organization conducted 8 start-up competitions, challenges, and tech forums that directly contributed to the strengthening of the entrepreneurial ecosystem in the tourism sector of a great number of non-member states.

Connecting start-ups with potential partners and investors from the public and private sectors help to ensure their implementation at local and global levels. This flow of knowledge and investments is a novel paradigm for introducing state-of-the-art technologies in tourism for both countries and corporations. Below you can see a list of finalists from non-member state countries.

<table>
<thead>
<tr>
<th>Startup Top Participant</th>
<th>Non-member State</th>
<th>Competition or Challenge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Travello</td>
<td>Australia</td>
<td>Healing Solutions for Tourism Challenge</td>
</tr>
<tr>
<td>Agaru</td>
<td>Canada</td>
<td>2nd Global Gastronomy Tourism Startup Competition</td>
</tr>
<tr>
<td>Stay22</td>
<td>Canada</td>
<td>SunCycles Namibia cc</td>
</tr>
<tr>
<td>BlueDot</td>
<td>Canada</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>Travel Kollekt</td>
<td>Denmark</td>
<td>2nd UNWTO Tourism Startup Competition</td>
</tr>
<tr>
<td>I like Local</td>
<td>Netherlands</td>
<td>2nd UNWTO Tourism Startup Competition</td>
</tr>
<tr>
<td>FOODIEcations</td>
<td>Puerto Rico</td>
<td>2nd Global Gastronomy Tourism Startup Competition</td>
</tr>
<tr>
<td>Lumitics</td>
<td>Singapore</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>Seven Clean Seas</td>
<td>Singapore</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>Snaptivity</td>
<td>United Kingdom</td>
<td>Smart Solutions for Smart Destinations Challenge</td>
</tr>
<tr>
<td>Visualfy</td>
<td>United Kingdom and Northern Ireland</td>
<td>2nd UNWTO Tourism Startup Competition</td>
</tr>
<tr>
<td>Airside/Digital Identity Network</td>
<td>United States</td>
<td>Healing Solutions for Tourism Challenge</td>
</tr>
<tr>
<td>Planet Happiness</td>
<td>United States</td>
<td>Healing Solutions for Tourism Challenge</td>
</tr>
<tr>
<td>TravelX</td>
<td>United States</td>
<td>2nd UNWTO Tourism Startup Competition</td>
</tr>
<tr>
<td>TimeLooper</td>
<td>United States</td>
<td>TTA: Americas - Argentina</td>
</tr>
<tr>
<td>Wheel the world</td>
<td>United States</td>
<td>TTA: Chile - 2nd UNWTO Tourism Tech Adventure for the Americas: EdTech</td>
</tr>
<tr>
<td>Source</td>
<td>United States</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>Enexor BioEnergy</td>
<td>United States</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>DefinedCrowd</td>
<td>United States</td>
<td>SDGs Global Startup Competition</td>
</tr>
<tr>
<td>Opus 12, Inc.</td>
<td>United States</td>
<td>SDGs Global Startup Competition</td>
</tr>
</tbody>
</table>

Concretely, a great number of startups from these countries benefitted from UNWTO innovation and investments network. For example:

- **USA-based startup Airside**, after the visibility and investment opportunities brought by UNWTO start-up competition, **raised over USD 12 million and recently reached a deal with the US Government** on a contact tracing protocol for passengers landing in the US from international flights – their app will serve as the tracing platform.
Other non-member states applications received in 2020-2021 competitions/challenges include the following countries:

<table>
<thead>
<tr>
<th>Other non-member states competition/challenges participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antigua and Barbuda</td>
</tr>
<tr>
<td>Belgium</td>
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<tr>
<td>Belize</td>
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<tr>
<td>Comoros</td>
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<td>Dominica</td>
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<tr>
<td>Estonia</td>
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<tr>
<td>Finland</td>
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<tr>
<td>Grenada</td>
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<td>Guyana</td>
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<td>Iceland</td>
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<td>Ireland</td>
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<td>Kiribati</td>
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<tr>
<td>Latvia</td>
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</table>

2. **Collaboration with Singapore Tourism Board (STB)**

UNWTO and STB signed a **Memorandum of Understanding** with the following areas of focus: promoting innovation and digital transformation in Singapore and globally, fostering entrepreneurship in tourism and sectors related to tourism, and driving and promoting the mission of UNWTO for a universally sustainable, accessible and inclusive tourism. Specific collaboration in early 2021:

- **STB Accelerator Programme**: focuses on supporting companies that are developing solutions to future-proof the travel and tourism industry and help tourism companies thrive amidst the challenges brought about by COVID-19. 15 selected companies will gain access to work with some of Asia’s and the world’s most important industry players.

**INVESTMENTS**

Between 2020 – 2021, the Organization has been actively working to support tourism economic recovery through sustainable investments by building partnerships with key sector actors from across the world – including non-member states.

1. **Collaboration with Financial Times - United Kingdom**

Early 2021 we signed a **Memorandum of Understanding** to frame our collaboration with fDi intelligence from the Financial Times, United Kingdom with the purpose of:

- Using Foreign Direct Investment (fDi) Intelligence data and combined insights and information to raise awareness among UNWTO members about FDI in Tourism as well as related sectors.
- To help UNWTO Member States to attract foreign direct investment.

We are currently working on **facilitating knowledge and data sharing** through the development of data driven reports on greenfield investments, and the promotion of events and content to events, and digital platforms. Joint publications include:

- UNWTO Enabling Frameworks for Tourism Investments (June 2021).
2. **Collaboration with Destination Capital**

Early 2021 UNWTO and Destination Capital (Thailand based but with focus on some non-member states) signed a *Memorandum of Understanding* with the following areas of focus: support green investments in the hospitality, green building standards promotion for hotels and hospitality assets and share knowledge and networks on sustainable investments standards and guidelines. Specific collaboration:

- The Green Hotel Bond Fund will be focus on: Indonesia, Maldives, Philippines, **Singapore (non-member state)**, Cambodia and Thailand.

3. **Collaboration with IFC**

In the first semester of 2021, **UNWTO and IFC launched the Green Hotel Revitalization programme** to reduce carbon footprint of hotel industry in Emerging Markets to mitigate impact of COVID-19 and support economic development by providing support to Financial Institutions to create green portfolios. The pilot involves 6 countries in South East Asia. This project is expected to later expand its focus and potentially include many non-member states such as Caribbean Islands and Asia Pacific Islands.

4. **Collaboration with Investment funds and VCs (from non-member states)**

As part our investments network, we are currently engaging with +50 investors coming from non-member states, mainly from North America, connecting them with top finalists from our UNWTO start-up competitions and help them identify investment opportunities in the tourism sector.

5. **Tourism for Tomorrow collaboration (private sector partners from non-member states)**

The Tourism for Tomorrow program was created to accelerate digitalization of the tourism value chain targeting different tiers of SMEs (including non-member states) to enhance future resilience in the linkages of the tourism sector post COVID-19. Current partners for this initiative:

- MasterCard (USA) – in the process of renewing Memorandum of understanding.
- Facebook (USA) – Memorandum of Understanding signed.
- Telefonica (Spain – global operations) - Memorandum of Understanding signed.
- Amadeus (Spain – global operations) - Memorandum of Understanding signed.
- Other partners with whom we are having advanced conversations to join the initiative:
  - AWS (USA)
  - MIT Horizons (USA)
  - Cisco (USA)

6. **Online events that reached audiences globally (including non-member states)**

- Webinar on Green Investments Readiness in collaboration with IFC
  - Date: June 2020
  - Number of people registered: 296
- Tourism investments trends and challenges during COVID-19 in the Americas
  - Date: May 2021
  - Number of people registered: 239
- New challenges shaping tourism investment in collaboration with IDB and Barbados.
  - Date: March 2021
  - Number of people registered: 180
- Inversión en Turismo: clave para la reactivación de las Américas.
  - Date: August 2020
  - Number of people registered: 220.

**EDUCATION**

Between 2020 – 2021, the Organization has been actively working towards scaling-up education for supporting added value jobs worldwide through the **UNWTO Tourism Online Academy**. This platform has
experienced remarkable growth after the start of the COVID-19 pandemic with more than 10,9000 students coming from all over the world – including non-member states citizens.

1. **Collaboration with USA-Based Universities**

UNWTO is working closely with the below listed universities for the development of new courses to be available in the UNWTO Tourism Online Academy this coming year.

- Cornell University – through the Travel Foundation (UK), a Memorandum of Understanding was signed.
- Northwestern University – in advanced conversations.
- Massachusetts Institute of Technology – in advanced conversations.
### Annex II: Voluntary withdrawals (in accordance with Article 35(3) of the Statutes - one-year advance notification)

#### 2019:

1. KYOTO UNIVERSITY  
   - Date: 16.10.2019
2. AENOR  
   - Date: 31.10.2019
3. FEST TRAVEL  
   - Date: 26.11.2019
4. REVIEW BANK  
   - Date: 03.12.2019
5. CAWAB  
   - Date: 05.12.2019
6. FREIXENET S.A.  
   - Date: 17.12.2019

#### 2020:

7. MEDICAL TOURISM ASSOCIATION  
   - Date: 07.01.2020
8. ENTE PARCO NAZIONALE DELLA SILA  
   - Date: 21.01.2020
9. UNIVERSIDAD DE LAS PALMAS DE GRAN CANARIA  
   - Date: 13.02.2020
10. AYUNTAMIENTO-PALACIO DE CONGRESOS DE TORREMOLINOS  
    - Date: 01.04.2020
11. UNIVERSITY COLLEGE OF BUSINESS IN PRAGUE  
    - Date: 10.07.2020
12. FACULTAD DE TURISMO Y DIRECCIÓN HOTELERA SANT IGNASI (UNIVERSIDAD RAMON LLULL)  
    - Date: 20.11.2020
13. MINTEL  
    - Date: 20.11.2020
14. CLUB MEDITERRANÉE  
    - Date: 21.11.2020
15. TTF AUSTRALIA  
    - Date: 22.11.2020
16. OREX LOISIRS  
    - Date: 26.11.2020
17. CENTRO CONGRESSI AL DUOMO  
    - Date: 09.12.2020
18. TEA-CEGOS  
    - Date: 20.12.2020

#### 2021:

19. CAMARA DE COMERCIO DE BOGOTÁ  
    - Date: 16.01.2021
20. TEAM TOURISM CONSULTING  
    - Date: 21.01.2021
21. HAAGA-HELIA OY  
    - Date: 22.01.2021
22. GOOGLE  
    - Date: 24.01.2021
23. FACULTAD DE TURISMO – UNIVERSITAT DE LES ILLES BALEARS  
    - Date: 28.01.2021
24. KOHL & PARTNERS  
    - Date: 30.01.2021
25. MADISON TELECYL  
    - Date: 04.02.2021
26. GHOGHNOS TOUR AND TRAVEL AGENCY  
    - Date: 09.02.2021
27. ADMINISTRATION OF STATE HISTORICAL-ARCHITECTURAL RESERVE "ICHERISHHEHER"  
    - Date: 10.02.2021
28. CM ADVISOR  
    - Date: 10.02.2021
29. TAXBACK ADAMANT  
    - Date: 12.02.2021
<table>
<thead>
<tr>
<th></th>
<th>Name</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>30.</td>
<td>CCRA INTERNATIONAL, INC.</td>
<td>20.02.2021</td>
</tr>
<tr>
<td>31.</td>
<td>DESTINO PUNTA DEL ESTE</td>
<td>21.02.2021</td>
</tr>
<tr>
<td>32.</td>
<td>OHL DESARROLLOS</td>
<td>04.03.2021</td>
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<td>33.</td>
<td>BERCHTESGADENER LAND TOURISMUS GMBH</td>
<td>05.06.2021</td>
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<td>34.</td>
<td>ADARA</td>
<td>09.06.2021</td>
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<tr>
<td>35.</td>
<td>NUNO NOBRE</td>
<td>23.07.2021</td>
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<td>36.</td>
<td>NH HOTEL GROUP</td>
<td>10.09.2021</td>
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<td>37.</td>
<td>UNIVERSIDAD AGUSTINIANA - UNIAUGUSTINIANA</td>
<td>24.09.2021</td>
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<td>38.</td>
<td>FUNDACIÓN POUR LA CULTURE ET LES CIVILISATIONS DU VIN</td>
<td>18.09.2021</td>
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<td>39.</td>
<td>SOENT INTERNATIONAL TOURISM CONSULTING GROUP</td>
<td>14.10.2021</td>
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<td>40.</td>
<td>BRAZTOA – BRAZILIAN TOUR OPERATORS ASSOCIATION</td>
<td>28.10.2021</td>
</tr>
</tbody>
</table>
Annex III:  Affiliate Memberships cancelled in accordance with Article 34

Affiliate Members with more than four years of accumulated contribution arrears (Art. 34):

Effective 1 July 2020:

1. APTECE – ASSOCIAÇAO PORTUGUESA DE TURISMO DE CULINÁRIA E ECONOMIA 01.07.2020
2. ASOCIACIÓN CLUSTER DE TURISMO DE MONTAÑA 01.07.2020
3. ASOCIACIÓN EUROPEA PARA EL DESARROLLO DE LA CULTURA GASTRONOMICA 01.07.2020
4. CARIBBEAN OFFICE OF TRADE & INDUSTRIAL DEVELOPMENT LTD 01.07.2020
5. COCAL – FEDERACIÓN DE ENTIDADES ORGANIZADORES DE CONGRESOS Y AFINES DE AMERICA LATINA 01.07.2020
6. DEPARTMENT OF TOURISM – PORTO ALEGRE CITY COUNCIL 01.07.2020
7. DESTINATION DEVELOP – QUESTEX HOSPITALITY 01.07.2020
8. ESCUELA SUPERIOR DE TURISMO DEL INSTITUTO POLITÉCNICO NACIONAL 01.07.2020
9. GANGNAMEH HAMADAN TOURISM RECREATION AND SPORTS COMPANY 01.07.2020
10. GRAND AURUM MARKETING FZ LLC 01.07.2020
11. INSTITUCIÓN UNIVERSITARIA COLEGIO MAYOR DE ANTIOQUIA 01.07.2020
12. JAMES COOK UNIVERSITY – SCHOOL OF BUSINESS 01.07.2020
13. KWELA GROUP 01.07.2020
14. MDP CONSULTING 01.07.2020
15. NEOTURISMO 01.07.2020
16. PARAMOUNT HOTELS AND RESORTS FZ-LLC 01.07.2020
17. PREFECTURA DEL GUAYAS 01.07.2020
18. RCM GLOBAL TRADE SA 01.07.2020
19. SANTUR – SANTA CATARINA TURISMO 01.07.2020
20. ST. PETERSBURG STATE UNIVERSITY OF SERVICE AND ECONOMY 01.07.2020
21. SUSTAINABLE TOURISM PARTNERSHIP PROGRAMME (STTP) 01.07.2020
22. TOURISM HOTEL SECURITY WORLDWIDE MAGAZINE / POLYMEDIA MEICHTRY SA 01.07.2020
23. TRAVEL IN MED 01.07.2020
24. TTIC (IRAN TOURING & TOURISM INVESTMENT COMPANY) 01.07.2020
25. URAL INTERNATIONAL INSTITUTE OF TOURISM 01.07.2020
26. VILLAGE FOR ALL SRL 01.07.2020
27. WORLD TOURISM FORUM 01.07.2020
Effective 1 July 2021:

28. AFRO TOURISM 01.07.2021
29. AGENCY PAN-UKRAINE LTD 01.07.2021
30. ANTALYA INTERNATIONAL COLLEGE FOR TOURISM 01.07.2021
31. ASSOCIATION OF EUROPEAN NETWORK OF PLACE OF PEACE (ENPP) 01.07.2021
32. BANCO NACIONAL DE COMERCIO EXTERIOR S.N.C. 01.07.2021
33. CAMARA NACIONAL DE COMERCIO, SERVICIOS Y TURISMO DE CHILE - CNC 01.07.2021
34. CATERING & TOURISM TRAINING INSTITUTE 01.07.2021
35. CHINESE FRIENDLY INTERNATIONAL S.L. 01.07.2021
36. CICTOURGUNE 01.07.2021
37. CONFEDERACIÓN ESPAÑOLA DE AGENCIAS DE VIAJE -CEAV 01.07.2021
38. CONSOLIDATED TOURISM AND INVESTMENT CONSULTANTS LTD CTICO 01.07.2021
39. DISCOVERYMICE 01.07.2021
40. FEDERAL ESTABLISHMENT OF HIGHER EDUCATION “RUSSIAN STATE UNIVERSITY” 01.07.2021
41. GAUTENG TOURISM AUTHORITY 01.07.2021
42. INSTITUTO DE FOMENTO TURÍSTICO (INFOTUR) 01.07.2021
43. INTERNATIONAL SUSTAINABLE TOURISM INITIATIVE HARVARD T.H. CHAN SCHOOL OF PUBLIC HEALTH 01.07.2021
44. JEJU TOURISM ORGANIZATION (JTO) 01.07.2021
45. NON-COMMERCIAL ORG. DEFENCE RIGHTS PEOPLE DISABILITY “INTERNATIONAL ACADEMY UNIVERSITY DESIGN 01.07.2021
46. RIOTUR – EMPRESA DE TURISMO DO MUNICIPIO DE RIO DE JANEIRO S/N 01.07.2021
47. TURA TURIZM 01.07.2021
48. UNIVERSITY OF NOVIY SAD FACULTY OF SCIENCES 01.07.2021
49. WESGRO 01.07.2021
### Annex IV: Affiliate Members that changed their registered business names

#### 2019

<table>
<thead>
<tr>
<th>PREVIOUS NAME</th>
<th>NEW NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>VIP WORLD EVENTS</td>
<td>TOURISM OPTIMIZER PLATFORM</td>
</tr>
<tr>
<td>ECOLE HOTELIÈRE DE LAUSANNE</td>
<td>EHL HOLDING SA</td>
</tr>
<tr>
<td>INTERNATIONAL UNIVERSITY OF APPLIED SCIENCES BAD HONNEF-BONN</td>
<td>IUBH INTERNATIONAL HISCHCHULE GMBH</td>
</tr>
<tr>
<td>NHTV – BREDA UNIVERSITY OF APPLIED SCIENCES</td>
<td>BUAS BREDA UNIVERSITY OG APPLIED SCIENCES</td>
</tr>
<tr>
<td>VALUE RETAIL PLC</td>
<td>VALUE RETAIL MANAGEMENT LIMITED</td>
</tr>
<tr>
<td>TUROFED – TURISTIK OTELCILER, ISLETMECILER, YATIRMCILAR, FERERASUONU</td>
<td>TUROFED – TURKISH HOTELIERS FEDERATION</td>
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<tr>
<td>EURAIL GROUP G.I.E.</td>
<td>EURAIL BV</td>
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#### 2020

<table>
<thead>
<tr>
<th>PREVIOUS NAME</th>
<th>NEW NAME</th>
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<tr>
<td>COLLEGE OF REGIONAL DEVELOPMENT AND BANKING INSTITUTE - AMBIS</td>
<td>AMBIS UNIVERSITY</td>
</tr>
<tr>
<td>BRIGHTON UNIVERSITY</td>
<td>BRIGHTON BUSINESS SCHOOL, UNIVERSITY OF BRIGHTON</td>
</tr>
<tr>
<td>INSTITUTE OF HOSPITALITY &amp; TOURISM STUDIES DUY TAN UNIVERSITY</td>
<td>HOSPITALITY AND TOURISM INSTITUTE, DUY TAN UNIVERSITY</td>
</tr>
<tr>
<td>CONSORCIO TURISMO DE SEVILLA</td>
<td>CONGRESOS Y TURISMO DE SEVILLA, SAU</td>
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</table>

#### 2021

<table>
<thead>
<tr>
<th>PREVIOUS NAME</th>
<th>NEW NAME</th>
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</thead>
<tbody>
<tr>
<td>BASQUETOUR, TURISMOAREN EUSKAL AGENTZIA – AGENCIA VASCA DE TURISMO S.A.</td>
<td>BASQUETOUR, AGENCIA VASCA DE TURISMO – BASQUE TOURISM AGENCY S.A.</td>
</tr>
<tr>
<td>BKT BUDAPEST FESTIVAL AND TOURISM CENTRE NONPROFIT LIMITED LIABILITY</td>
<td>BUDAPEST BRAND NONPROFIT PRIVATE LIMITED COMPANY</td>
</tr>
<tr>
<td>GROUP SUP DE CO LA ROCHELLE</td>
<td>EXCELIA GROUP</td>
</tr>
<tr>
<td><strong>UNIVERSITÀ BOCCONI – MASTER IN ECONOMIA DEL TURISMO</strong></td>
<td><strong>BOCCONI UNIVERSITY – MASTER PROGRAMME IN TOURISM ECONOMICS AND MANAGEMENT (MET)</strong></td>
</tr>
<tr>
<td>--------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>UNIVERSITY OF LJUBLIANA – FACULTY OF TOURISM</strong></td>
<td><strong>UNIVERSITY OF LJUBLIANA – SCHOOL OF BUSINESS AND ECONOMICS</strong></td>
</tr>
<tr>
<td><strong>FEEL IQM CONSULTANCY</strong></td>
<td><strong>FEEL IQM CONSULTING</strong></td>
</tr>
<tr>
<td><strong>ASTANA CONVENTION BUREAU</strong></td>
<td><strong>ASTANA INVESTCOMPANY</strong></td>
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</tbody>
</table>