WORLD TOURISM DAY 2022

RETHINKING TOURISM

UNWTO
World Tourism Organization

Indonesia

G20 INDONESIA 2022
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WELCOME MESSAGE

Indonesia welcomes all delegates to Bali for the 42nd Edition of World Tourism Day 2022. As the host of this year’s World Tourism Day, we proudly invite you to experience the beauty of Bali where tourism is reviving stronger.

The General Information Note provides meeting information and details on the administrative, logistics, safety protocol and requirements for all delegates. Delegates are advised to reach through indonesiawtd2022@gmail.com for further administration and logistics inquiries.

We wish all delegates a fruitful conference and memorable stay in the Island of Gods, Bali.
WELCOME
TO BALI
MEETING VENUE AND AGENDA

The World Tourism Day 2022 will be held on 26 – 28 September 2022 at the Grand Hyatt Nusa Dua, Bali, Indonesia. The Grand Hyatt Nusa Dua contact details are as follow:

Address: Kawasan Wisata Nusa Dua BTDC, Jl. Nusa Dua, Benoa, South Kuta, Badung Regency, Bali 80363, Indonesia
Contact: Ms. Flora Wenay
Mobile: +62 812 8762 0101
Phone: +62 361 771234
Fax: +62 361 772038
Email: bali.grand@hyatt.com, flora.wenay@hyatt.com
Website: www.hyatt.com

The World Tourism Day 2022 and Indonesia’s Presidency of G20 are celebrated in a consecutive week. The general day to day schedule is as follows:

<table>
<thead>
<tr>
<th>September 26th 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrival of World Tourism Day 2022 delegations</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>September 27th 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Tourism Day 2022 Celebration</td>
</tr>
<tr>
<td>World Tourism Day Conference</td>
</tr>
<tr>
<td>Spouse program</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>September 28th 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical Tour for all delegations: Magical Bali, Wonderful Indonesia</td>
</tr>
</tbody>
</table>

A detailed schedule and agenda of World Tourism Day 2022 celebration will be shared by UNWTO.
LIAISON OFFICERS

The Committee will assign a Liaison Office (LO) for each Head of Delegation. The name and contact information of LO will be communicated to delegates after the registration submission. The LO is responsible for communication and coordination with delegates for logistical or administrative concerns and shall always be available and on-site when delegates are present at the events and meetings.

REGISTRATION

All delegates are required to register through the online registration link (English, French, Spanish) at the official World Tourism Day website (English, French, Spanish) no later than 16 September 2022.

IN-PERSON REGISTRATION

In-Person delegates are required to send the online registration and report to the registration counter on the venue to collect the ID badge and related meeting logistics. ID badge and meeting kits are only available for registered delegations. The registration counter and help desk at the event venue will be open from 08.00AM - 16.00PM on 26 and 27 September.
AIRPORT ARRIVALS AND DEPARTURE

VISA REQUIREMENT

All delegates who are entering Indonesian territory are required to hold a passport valid for at least six months from the date of arrival. Delegates are responsible for ensuring that they secure a visa as early as possible where relevant. Delegates can apply for a visa covering the whole period of the meeting from the Indonesian Embassy or High Commission or Consulate-General at their point of origin.

Indonesia’s government has a visa-free short visit bilateral agreement with a number of countries for diplomatic and service passport holders. The list of countries is attached in Annex 1. Delegates who are not exempted from that agreement but intend to travel using diplomatic and service passports may apply for a multiple entry diplomatic and service visa. Kindly contact our Embassy for more information.

Alternatively, the Government of the Republic of Indonesia applies Visit Visa Exemption or Visa on Arrival for leisure purpose to 60 countries (see Annex 2) which can also be granted for foreign nationals on an official visit or government duties to attend international events with the additional requirement to enclose invitation letter to attend the event.
CUSTOM REGULATIONS AND PROCEDURE

The Indonesian Customs and Immigration have been informed to facilitate customs and entry procedures for all delegates. For further information on Indonesia’s customs regulation, dutiable and prohibited items can be obtained from the nearest Indonesian Embassy or Consulate in your country.

The Customs authorities perform custom inspections after baggage claim on passengers arriving on international flights. During an inspection, the passengers are required to submit the completed customs declaration forms which will be provided by the airline staff before landing.

HEALTH PROTOCOL

All delegates who are entering Indonesian territory are subject to Indonesian Health Policy. Please download the latest Peduli Lindungi App from Playstore or Appstore to receive information on the latest health protocol and is a mandatory to enter venue and other facilities in Indonesia.
For further information regarding the latest update of the COVID-19 and related protocol please contact the Indonesian Embassy or Consulate in your country. Delegates are not required to show a negative RT-PCR test result in which samples were taken in the country or region of origin.

Upon arrival at the entry points, delegates must undergo a COVID-19 symptom check, including a body temperature check, with the following conditions:

- If there is no symptom and body temperature is below 37.5 degrees Celsius, RT-PCR upon arrival is not necessary.
- If there is a symptom and body temperature is above 37.5 degrees Celsius, delegates must undergo RT-PCR examination upon arrival.

Quarantine applies for delegates with the following categories:

- If tested positive COVID-19 upon arrival after symptom check.
- Those who have not been vaccinated and cannot provide a medical exemption from receiving a vaccination.
- Those who have not received at least 2 doses of COVID-19 vaccination, at the latest 14 days before departure.

All delegations are expected to comply with the existing laws and regulations pertaining to COVID-19 health protocols in force in Indonesia.
MEETING SECURITY

Delegates should wear their meeting ID badges visibly at all times while in meeting areas. The badges carry personal information such as name, country, and institution. Badges are required to be worn throughout the meeting and hospitality events to enter the meeting venue and hospitality facilities. They are non-transferable.

DRESS CODE

Indonesia’s climate is generally hot and humid all year round (Temperature 28-35 C). Delegates are advised to bring light cotton wear and light suits. Business attires are required at the meeting area during the meeting, smart casual for dinners and casual/outdoor for the technical tour.
MEETING VENUE FACILITIES, SERVICES, AND ACTIVITIES

COMMON DELEGATION ROOM

A Common Delegation Room will be available at the main meeting venue for use by all meeting participants from 8:00 to 16:00 daily during the event. The Common Delegation Room will be equipped with computers, multifunctional copiers and printers, wireless internet and basic stationery supplies. The other main meeting venues will be fitted with a common delegation room to service delegates’ requirements.

BILATERAL MEETING ROOMS

Bilateral Meeting Rooms will be provided for delegates at the meeting venue and be made available on reservation from 8AM to 8PM from 26 to 27 September 2022 with room capacity of four to eight seats. Bilateral Meeting Rooms must be reserved in advance by emailing to tourism.logistic@g20-indonesia.id. On-site reservations for the use of the bilateral meeting rooms may be directed to the Host Economy Liaison Officer (LO) or e-mailed to the above-mentioned addresses.
MUSLIM PRAYER ROOM

Male and female prayer rooms will be provided at the meeting venue. However, due to the COVID-19 protocol and health safety issues, praying on own hotel room is highly recommended.

MEDICAL SERVICES

Medical and emergency services will be provided to registered delegates who require assistance at meeting venue. Charges may apply. For urgent medical assistance, please contact Mr. William Kalua at the phone number: +62 813-1850-9186 or the committee at the meeting venue.

ACTIVITIES: EXPERIENCE WONDERFUL INDONESIA

Enliven your visit to Indonesia by exploring other destinations beyond Bali. Find special packages and plan your journey by scanning the QR code below or visit this link.
ACCOMMODATION, VENUE, AND TRANSPORTATION

DELEGATIONS ACCOMMODATION

In Regards to COVID-19 MICE protocol, we highly encourage delegations to make the reservation at the designated partner hotels. Details of the hotel and hotel reservation form are provided in Annex 3. When making reservations, participating delegates are advised to notify their attendance to World Tourism Day 2022 to access the special rates provided. Please see the Annex 3 for our list of Partner Hotels.

VENUE

The venue for all sessions will be held in Grand Hyatt Nusa Dua – Grand Ballroom.

TRANSPORTATION

The mobility of all delegations will be managed according to the MICE COVID-19 safety protocol. Shuttle buses would be provided from and to partner hotels, airport, and other designated agenda during the event for all delegations.
TECHNICAL TOUR AND VISIT

A complimentary technical tour will be organized for specific groups of delegations:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 27th 2022</td>
<td>Spouse program</td>
</tr>
<tr>
<td>September 28th 2022</td>
<td>Technical Tour for all delegations: Magical Bali, Wonderful Indonesia</td>
</tr>
</tbody>
</table>
Bali General Information

About Bali

Bali is a province of Indonesia and the westernmost of the Lesser Sunda Islands. Situated in the East of Java and in the West of Lombok, the province comprises of the main island of Bali and smaller neighboring islands, notably Nusa Penida, Nusa Lembongan, and Nusa Ceningan. The upland town of Ubud in Greater Denpasar is considered Bali’s cultural center. The province is Indonesia’s main tourist destination, with a significant rise in tourism since the 1980s. Tourism-related business makes up to 80% of its economy. Also known as the Island of the Gods, Bali appeals through its sheer natural beauty of looming volcanoes and lush terraced rice fields that exude peace and serenity. It is also famous for surfers’ paradise. Bali enchants with its dramatic dances and colourful ceremonies, arts, and crafts, as well as its luxurious beach resorts and exciting nightlife.

Area: 5,780 km2
Population: 4,317,404
Local Time: GMT+8
ELECTRICAL EQUIPMENT AND DRINKING WATER

In Indonesia the standard voltage is 220 Volt with plug types C and F. You can use your electric appliances in Indonesia if the standard voltage in your country is in between 220 - 240 V (as is in the UK, Europe, Australia and most of Asia and Africa). Tap water is undrinkable. We advise delegates to consume bottled water provided.

CURRENCY AND BANKING

The currency in Indonesia is the Indonesian Rupiah (Rp). The government regulates that all transactions done in Indonesia must use Rupiah as a legal tender. Authorized money changers are available at the airport and near the meeting venue. Delegates can also withdraw Rupiah through Automated Teller Machines (ATMs). Major credit cards are widely accepted in most hotels, restaurants, and stores. ATMs are also widely available in Bali. You can withdraw money from any ATM with the logo of your card network operator.

EMERGENCY PHONE NUMBERS

For any urgent matters, please contact your LO or Delegates can also call the emergency numbers below:

<table>
<thead>
<tr>
<th>EMERGENCY</th>
<th>POLICE</th>
<th>FIRE FIGHTERS</th>
<th>AMBULANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>112</td>
<td>110</td>
<td>113</td>
<td>118</td>
</tr>
</tbody>
</table>
MEDIA CENTER

An International Media Center will be established at the venue in order to facilitate the work of journalists accredited to cover the meetings. The media center will be operating from 26 to 28 September 2022. Member of the press who wish to cover the events will be required to register online. Registered foreign journalists entering Indonesia for media coverage are required to have a visa. Visa can be obtained from the Indonesian embassy in their respective countries.
ANNEX 1

VISA FREE FOR DIPLOMATIC AND SERVICE PASSPORT HOLDERS

1. Afghanistan
2. Albania
3. Angola
4. Antigua & Barbuda
5. Argentina
6. Armenia
7. Austria
8. Azerbaijan
9. Bahrain
10. Bangladesh
11. Belarus
12. Belgium
13. Bosnia Herzegovina
14. Brazil
15. Brunei Darussalam
16. Bulgaria
17. Cambodia
18. Chile
19. China
20. Colombia
21. Costa Rica
22. Croatia
23. Czech Republic
24. Denmark
25. Ecuador
26. Egypt
27. El Salvador
28. Fiji
29. Finland
30. France
31. Georgia
32. Greece
33. Guinea Equatorial
34. Guyana
35. Hungary
36. India
37. Italy
38. Japan
39. Jordan
40. Kazakhstan
41. Kuwait
42. Kyrgyzstan
43. Laos
44. Lithuania
45. Luxemburg
46. Macedonia
47. Malaysia
48. Morocco
49. Mexico
50. Moldova
51. Mongolia
52. Montenegro
53. Mozambique
54. Myanmar
55. Nicaragua
56. Niger
57. North Korea
58. Norway
59. Pakistan
60. Panama
61. Paraguay
62. Peru
63. Poland
64. Portugal
65. Qatar
66. Romania
67. Russia
68. Saint Kitts & Nevis
69. Serbia
70. Singapore
71. Slovakia
72. Slovenia
73. South Africa
74. South Korea
75. Sri Lanka
76. Suriname
77. Sweden
78. Switzerland
79. Tajikistan
80. Thailand
81. The Netherland
82. The Philippines
83. Timor Leste
84. Tunisia
85. Turkey
86. United Arab Emirate
87. United Kingdom (Diplom. Only)
88. Ukraine
89. Uruguay
90. Venezuela
91. Vietnam
COUNTRIES THAT ARE SUBJECT TO VISA ON ARRIVAL FOR LEISURE PURPOSE

11. Argentina 34. Lithuania
12. Australia 35. Luxemburg
13. Austria 36. Malaysia
15. Bahrain 38. Mexico
17. Belgium 40. Myanmar
18. Brazil 41. New Zealand
19. Brunei Darussalam 42. Norway
20. Bosnia and Herzegovina 43. Oman
21. Bulgaria 44. Peru
22. Cambodia 45. Poland
23. China 46. Portugal
24. Croatia 47. Qatar
25. Cyprus 48. Romania
26. Czech Republic 49. Russia
27. Denmark 50. Saint Kitts & Nevis
28. Egypt 51. Saudi Arabia
29. Estonia 52. Serbia
30. Finland 53. Seychelles
31. France 54. Singapore
32. Greece 55. Slovakia
33. Laos 56. Slovenia
34. Latvia 57. Spain
35. Lithuania 58. South Africa
36. Luxemburg 59. South Korea
37. Malta 60. Sweden
38. Mexico 61. Switzerland
40. Myanmar 63. The Netherlands
41. New Zealand 64. The Philippines
42. Norway 65. Timor Leste
43. Oman 66. Tunisia
44. Peru 67. Turkey
45. Poland 68. Ukraine
46. Portugal 69. United Arab Emirate
47. Qatar 70. United Kingdom
48. Romania 71. United States
49. Russia 72. Vietnam
PARTNER HOTELS

PLEASE NOTE:
Please reach the provided hotel contact person and mention Worl Tourism Day delegations to receive the special rate.

Free transport shuttle will be provided from and to the listed hotels below. Please mind your timing.
Grand Hyatt Nusa Dua, Bali (Meeting Venue) *****

Kawasan Wisata Nusa Dua BTDC, Jl. Nusa Dua, Benoa, South Kuta, Badung Regency, Bali 80363
Contact: Ms. Flora Wenay (+62 812 8762 0101)
Email: flora.wemay@hyatt.com
Website

<table>
<thead>
<tr>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grand Room Single IDR 2,350,000 r/night</td>
</tr>
<tr>
<td>Club Deluxe IDR 3,788,000 r/night</td>
</tr>
<tr>
<td>Club Deluxe Ocean IDR 4,288,00 r/night</td>
</tr>
</tbody>
</table>

St Regis Bali Resort (1.9 Km) *****

Kawasan Wisata Nusa Dua ITDC, Jl. Nusa Dua No.2, Benoa, South Kuta, Badung Regency, Bali 80363
Contact: Ms. Maya Sujana / +62 811 3804 968
Email: maya.sujana@marriott.com
Website

<table>
<thead>
<tr>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>St. Regis Suite IDR 8,000,000 r/night</td>
</tr>
<tr>
<td>St. Regis Pool Suite IDR 12,000,000 r/night</td>
</tr>
<tr>
<td>Gardenia Villa IDR 14,000,000 r/night</td>
</tr>
</tbody>
</table>
**The Laguna Resort & Spa Nusa Dua, Bali The Luxury Collection (1.4 Km) *****

Kawasan Wisata Nusa Dua ITDC, Jl. Nusa Dua No.2, Benoa, South Kuta, Badung Regency, Bali 80363  
Contact: Ms. Maya Sujana / +62 811 3804 968  
Email: maya.sujana@marriott.com  
Website

<table>
<thead>
<tr>
<th>Rates</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Deluxe Garden View IDR</td>
<td>3,000,000 r/night</td>
</tr>
<tr>
<td>Deluxe Lagoon View IDR</td>
<td>3,250,000 r/night</td>
</tr>
<tr>
<td>Deluxe Studio IDR</td>
<td>3,400,000 r/night</td>
</tr>
<tr>
<td>Deluxe Lagoon Access IDR</td>
<td>3,600,000 r/night</td>
</tr>
<tr>
<td>Executive Suite IDR</td>
<td>5,000,000 r/night</td>
</tr>
</tbody>
</table>

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**Novotel Bali Nusa Dua Hotel & Residences ****

Kompleks ITDC, Jl. Pantai Mengiat, Benoa, Badung, Bali 80363, Indonesia  
Contact: Ms. Citra Pertiwi / +62 812 4630 6680  
Email: dos2@novotelnusaduabali.com  
Website

<table>
<thead>
<tr>
<th>Rates</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Deluxe IDR</td>
<td>1,250,000 r/night</td>
</tr>
<tr>
<td>One Bed Room Suite Apartment</td>
<td>1,600,000 r/night</td>
</tr>
</tbody>
</table>
### Santika Siligita (1.6 Km) ***

Jalan Pintas Siligita No. 3A Banjar Peminge Nusa Dua, Benoa, 80571
Contact: Ms. Ni Wayan Yoni / +62 819 1622 5649
Email: sales@siligita.santika.com
Website

<table>
<thead>
<tr>
<th>Rates</th>
<th>Superior IDR 800,000 r/night</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Deluxe IDR 900,000 r/night</td>
</tr>
<tr>
<td></td>
<td>Deluxe Executive IDR 1,050,000 r/night</td>
</tr>
<tr>
<td></td>
<td>Santika Suite IDR 1,900,000 r/night</td>
</tr>
</tbody>
</table>

### Ibis Styles Benoa (3.1 Km) ***

Jalan Pratama No. 57A, Benoa, Kuta Selatan, Kabupaten Badung, Bali 80361
Contact: +62 361 894 7788
Email: reservation@ibisstylesbalibenoa.com
Website

<table>
<thead>
<tr>
<th>Rates</th>
<th>Standard IDR 650,000 r/night</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Standard with Balcony IDR 700,000 r/night</td>
</tr>
<tr>
<td></td>
<td>Family Room IDR 950,000 r/night</td>
</tr>
</tbody>
</table>