



World Tourism Conference malaysia

Tourism Futures Reimagined

28 - 30 Nov. 2022 • Kota Kinabalu, Sabah

For more information,
please scan or visit
the event website



<https://www.unwto.org/event/6-world-tourism-conference-2022>

GENERAL INFORMATION NOTE

(As of 14th October 2022)

Scan or visit website for registration:

For International Participants



For Malaysian Participants



Organised by:

Ministry of Tourism, Arts and Culture Malaysia in partnership with World Tourism Organization and Sabah State Government

The **6th World Tourism Conference (WTC) 2022, to be held from 28th to 30th November 2022**, is open to the participation of UNWTO Member States, UNWTO affiliate members, invited delegations and representatives of the tourism industry.



I. VENUE OF THE CONFERENCE

- The conference will be held at: **Sabah International Convention Centre (SICC)
Tanjung Lipat, Jalan Tun Fuad Stephens
88400 Kota Kinabalu
Sabah, Malaysia**

II. CONTACT INFORMATION OF THE ORGANIZING COMMITTEE

- Governments and other dignitaries invited by the UNWTO Secretary-General and the Ministry of Tourism, Arts and Culture Malaysia are requested to send their replies to the following officials at the latest by **18 November 2022**, indicating as much as possible, the composition of their delegations.

Ms Christine Brew Technical Coordinator Regional Department for Asia and the Pacific World Tourism Organization Calle del Poeta Joan Maragall 42 28020 Madrid Spain Tel.: +34 915678123 E-mail: rdap@unwto.org	Ms Meera Devi Daran Assistant Secretary Tourism Policy and International Affairs Division Ministry of Tourism, Arts and Culture Malaysia Level 13, No 2, Tower 1, Jalan P5/6 Presint 5, 62200 Putrajaya Malaysia Tel: +60 388917404 E-mail: wtc2022@motac.gov.my
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III. REGISTRATION FOR THE CONFERENCE

- Online registration for the conference is open and available through the following links:

For local participants from Malaysia: https://form.evenesis.com/WTC2022/Local	For international participants: https://form.evenesis.com/WTC2022/International
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4. Participants are requested to complete and submit the registration form before **18 November 2022**. Upon confirmation of registration, an e-ticket will be sent to your registered email address. Please keep the e-ticket ready to be scanned during registration. Only registered participants will be allowed entry into the conference venue.
5. At the conference venue, a registration desk will be open for badge collection on the following dates and time:
 - **27 November 2022, Sunday (from 3:00 pm to 8:00 pm)**
 - **28 November 2022, Monday (from 7:30 am to 9:00 am)**

IV. ENTRY FORMALITIES

6. All participants entering Malaysia must possess a valid Passport or internationally recognised Travel Document. The document shall be valid, for more than six (6) months from the date of entry into Malaysia.

Commonwealth Countries that require Visa

▪ Bangladesh
▪ Cameroon*
▪ Ghana*
▪ Pakistan
▪ Nigeria*
▪ Mozambique*

Other Countries that require Visa

▪ Afghanistan	▪ Equatorial Guinea*	▪ Myanmar
▪ Angola*	▪ Eritrea*	▪ Nepal
▪ Bhutan	▪ Ethiopia*	▪ Niger*
▪ Burkina Faso*	▪ Guinea-Bissau*	▪ Rwanda*
▪ Burundi*	▪ Hong Kong (C.I/D.I)	▪ Serbia Montenegro
▪ Central African Republic*	▪ India	▪ Sri Lanka
▪ China	▪ United Nation (Laissez Passer)	▪ Colombia*
▪ Ivory Coast (Cote d'ivoire)*	▪ Western Sahara*	▪ Congo Democratic Republic *
▪ Liberia *	▪ Djibouti*	▪ Yugoslavia
▪ Israel**		

Note:

- Foreign nationals who require a Visa to enter Malaysia must apply and obtain a Visa in advance at any Malaysian Representative Office abroad before entering the country.
- The countries marked (*) are allowed to enter Malaysia by air only.
- Israel citizens** who wish to enter Malaysia are required to apply for a Visa and approval from the Ministry of Home Affairs, Malaysia.
- Visa is not required for a stay of less than one (1) month for ASEAN nationals except Myanmar. Visas are required if duration of stay exceeds one (1) month except for Brunei and Singapore nationals.

V. CUSTOMS REGULATIONS AND PROCEDURE

7. Under Malaysian law, every person arriving in or leaving Malaysia must declare all dutiable or prohibited goods, cash and/or BNI exceeding USD10,000 equivalent in his possession either on his person, in any baggage or in any vehicle to a Customs officer. Failure to make a declaration is an offence.
8. A Customs officer may conduct examination of any person, baggage or vehicle. Further information on Malaysia's customs regulation, dutiable and prohibited items can be obtained from the nearest Malaysia Embassy/Consulate in your country or on the Royal Malaysian Customs [website](#).

VI. YELLOW FEVER VACCINATION REQUIREMENTS

9. A Yellow Fever vaccination certificate is required to be produced upon landing in Malaysia for countries listed below:

▪ Angola	▪ Ghana	▪ South Africa
▪ Brazil	▪ Guinea	▪ Sao Tome & Principe
▪ Bolivia	▪ Guinea-Bissau	▪ Togo
▪ Benin	▪ Kenya	▪ Tanzania
▪ Burkina Faso	▪ Niger	▪ Uganda
▪ Burundi	▪ Nigeria	▪ Venezuela
▪ Cameroon	▪ Mali	▪ Zaire
▪ Central African Republic	▪ Panama	▪ Zambia
▪ Chad	▪ Peru	
▪ Djibouti	▪ Rwanda	
▪ Eritrea	▪ St. Kitts & Nevis	
▪ Ecuador	▪ Sri Lanka	
▪ Ethiopia	▪ Suriname	
▪ Gabon	▪ Senegal	
▪ Gambia	▪ Sierra Leone	

10. Delegates without a valid Yellow Fever vaccination certificate shall be quarantined upon arrival in Malaysia for a period not exceeding six (6) days.
11. The period of validity of an international certificate of vaccination against Yellow Fever is 10 years, beginning 10 days from the date of vaccination. If a person is revaccinated before the end of this period, the validity is extended for a further 10 years from the date of vaccination.
12. If the revaccination is recorded on a new certificate, delegates are advised to retain the old certificate for 10 days until the new certificate becomes valid.

VII. COVID-19 MEASURES

13. Since 1 May 2022, inbound travellers fully-vaccinated against COVID-19 are **no longer required** to undergo pre-departure and on-arrival tests, including children aged 12 and below as well as for those who have been infected with COVID-19 within six to 60 days before departure to Malaysia. Travel insurance is also **not a prerequisite** for travellers

entering the country, but is highly recommended in case of any medical emergencies.

14. Inbound travellers who are **not fully vaccinated** against COVID-19 will need to undergo an RT-PCR test two (2) days before departure as well as a professionally-administered RTK-Ag test within 24 hours upon arrival in Malaysia and observe a five (5)-day quarantine (quarantine exemption is only for those aged 17 and below).
15. Since 1 August 2022, inbound travellers to Malaysia are **no longer required** to fill in the Traveller's Card on the country's contact tracing app, MySejahtera.
16. The Ministry of Health Malaysia continues to monitor travellers' health symptoms at all international points of entry into Malaysia. Upon arrival in Malaysia, if a traveller is detected to have fever through the thermal scanner or found to be unwell, they will be referred for re-examination by the health department.
17. After re-examination, if there is a suspected illness due to COVID-19, monkeypox or MERS-CoV, the traveller will be taken to a nearby health facility for further check-up and treatment.

VIII. TRANSPORT

18. Scheduled free transportation will be provided for the convenience of delegates arriving at the Kota Kinabalu International Airport (BKI) from 26-27 November 2022 for transfer to WTC 2022 Partner Hotels as at para 22 of this General Information Note, and from the hotel to the airport for departure on 1 December 2022.
19. It will take approximately 30 minutes from the airport to reach the designated hotels which are located in the city centre. Scheduled free shuttle service will also be provided to ferry participants from the designated hotels to the conference venue and return.
20. The schedule for free shuttle will be updated in due course.

IX. RECEPTION AT THE AIRPORT

21. A reception and information desk will be open for delegates at the Kota Kinabalu International Airport from **26th November 2022** at the arrival hall, including VIP arrivals, to assist participants with immigration formalities, baggage collection, transport and transfers to hotels.

X. ACCOMMODATION

22. Delegates are requested to make their own arrangements by contacting their preferred hotel via the contact details provided, and to make their reservations directly with the hotels listed in **Annex 1**. Delegates should specify that they will be attending the World Tourism Conference (WTC) 2022 on 28-30 November 2022 as special room rates may apply.

XI. SOCIAL PROGRAMME

23. All delegates will be invited to attend the WTC 2022 Official Dinner (hosted by the



Sabah State Government) on 28 November 2022.

24. Complimentary Technical Tours on 30 November 2022 are available for all international delegates. Registered participants will be invited to select their preferred choice for Technical Tour at a later date. Places are limited for the technical tour and will be on a first come, first served basis.
25. More information on special pre- and post-conference paid tour packages will also be provided soon.

XII. PRE- AND POST-CONFERENCE TOUR PACKAGES

26. More information on special pre- and post-conference paid tour packages can be accessed at the following link: <https://bit.ly/3Mv1oYd>

XIII. WEBSITE

27. For further information on the conference, please kindly refer to the UNWTO website: <https://www.unwto.org/event/6-world-tourism-conference-2022>



INTRODUCING MALAYSIA

Country : **MALAYSIA**

Malaysia is a country with fascinating people and an enthralling range of attractions. Its three major races, the Malays, Chinese and Indians, alongside the Kadazan, Dusun, Iban and many more ethnicities of East Malaysia, make up the delightful multicultural fabric of Malaysia.

Asia's cultural melting pot is enriched further with the influence of the British, Portuguese, Dutch and Thai. The Federation of Malaysia comprises Peninsular Malaysia; made up of 11 states; three federal territories and the states of Sabah and Sarawak in Borneo.

Capital City : Kuala Lumpur

Area : 329,758 sq km

Population : 30,949,962 (July 2016 est.)

Language : Bahasa Malaysia is the national language but English is widely spoken.

Religion : Islam is the official religion but all other religions are practised freely.

Climate : Tropical climate with warm weather all year round. Temperatures range from 21°C to 34°C. Annual rainfall varies from 2,000 mm to 2,500 mm.

Time Zone : Eight hours ahead of GMT (GMT+8) and 16 hours ahead of US Pacific Standard Time.

Currency : Malaysian Ringgit (RM)

Travellers' cheque and foreign currencies can be changed for Malaysian Ringgit at banks and hotels. However, there are also money changer kiosks available at major shopping complexes and at the airport. Most major hotels charge a nominal fee for currency conversion.

Tipping : Most hotels and restaurants impose a 6% government sales tax (GST) and 10% service tax on bills and tipping is not customary. However, should you want to show your appreciation for good service, a small tip will suffice.

- Shopping** : All purchases are done in Malaysian Ringgit (RM). Major credit cards are accepted in most dining and retail outlets. Hypermarkets, supermarkets and most retail outlets have fixed prices for their goods, which are displayed on the products. However, bargaining is acceptable at selected retail outlets and is most common at night markets (*pasar malam*), or at bazaars. Shopping centres operate from 10.00 am to 10.00 pm with extended hours during sales and festive seasons.
- Dining** : Most eateries operate until late night. Selected eateries are also open 24 hours.
- Insurance** : Visitors are advised to obtain adequate insurance coverage before travelling to Malaysia.
- Business Hour** : In Malaysia, government offices are usually open for business during weekdays from 8:00 am to 5:00 pm and closed on weekends and public holidays. Banks open from 9:00 am to 4:00 pm. Most shops and shopping malls are open from 10:00 am to 10:00pm.
- Getting There** : The state-of-the-art Kuala Lumpur International Airport (KLIA), KLIA2 and Subang Airport Selangor are the main gateways into the country.

Visit <http://www.tourism.gov.my/> or <http://www.malaysia.travel/> for more information about tourism products, services and attractions in Malaysia.

Annex I

LIST OF PARTNER HOTELS FOR THE WORLD TOURISM CONFERENCE 2022

No	Hotel	Hotel Type	Type Room	Price Per Room in MYR	Price Per Room in USD	Remarks *Taxes & Additional Charges	Distance From Conference	Contact/ Email	Location
1	Sutera Harbour Resort	5 Star	The Pacific Sutera Hotel				6 KM	Alana Charles Assistant Sales Manager Sutera Harbour Resort, Kota Kinabalu Direct Line: +60 88 318 888 Mobile: +60 17 813 0966 Email: norafiqah.charles@suteraharbour.com.my	1 Sutera Harbour Boulevard, Sutera Harbour, 88100 Kota Kinabalu, Sabah
			Deluxe Golf View	RM330.00 nett Inclusive of 1 or 2 Breakfast	73.51USD nett Inclusive of 1 or 2 Breakfast				
			Deluxe Sea View	RM430.00 nett Inclusive of 1 or 2 Breakfast	93.56USD nett Inclusive of 1 or 2 Breakfast				
			The Magellan Sutera Resort						
			Deluxe Garden View	RM450.00 nett Inclusive of 1 or 2 Breakfast	100.25USD nett Inclusive of 1 or 2 Breakfast				
			Deluxe Sea View	RM500.00 nett Inclusive of 1 or 2 Breakfast	111.38USD nett Inclusive of 1 or 2 Breakfast				
			Magellan Club	RM620.00 nett Inclusive of 1 or 2 Breakfast	138.12USD nett Inclusive of 1 or 2 Breakfast				
			Executive Suite	RM910.00 nett Inclusive of 1 or 2 Breakfast	202.72USD nett Inclusive of 1 or 2 Breakfast				
			Magellan Club Suite	RM1,190.00 nett Inclusive of 1 or 2 Breakfast	265.09USD nett Inclusive of 1 or 2 Breakfast				
2	Shangrila Tanjung Aru Resort	5 Star	Kinabalu Mountain View Room	RM333.00 nett Inclusive of 1 or 2 Breakfast	74.21USD nett Inclusive of 1 or 2 Breakfast	Room rates are subject to 10% service charge and 6% government tax	8.8 KM	Darlene Chong Sales Manager Shangri-La Tanjung Aru, Kota Kinabalu Direct Line: +60 88 327 861 Mobile: +60 16 806 8858 Email: darlene.chong@shangri-la.com	No. 20 Jalan Aru, Tanjung Aru, 88100 Kota Kinabalu, Sabah.
			Kinabalu Sea View Room	RM383.00 nett Inclusive of 1 or 2 Breakfast	85.35USD nett Inclusive of 1 or 2 Breakfast				
			Tanjung Sea View Room	RM433.00 nett Inclusive of 1 or 2 Breakfast	96.49USD nett Inclusive of 1 or 2 Breakfast				
3	Hilton Hotel	5 Star	Single Bed	RM330.00 nett Inclusive of 1 or 2 Breakfast	73.54USD nett Inclusive of 1 or 2 Breakfast	Room rates are subject to 6% Service Tax and non - commissionable	3 KM	Grace Goukum Senior Sales Manager Direct line: +6088 356 347 Mobile: +6088 356 370 Email: grace.goukum@hilton.com	Jalan Tunku Abdul Rahman, Asia City, 88000 Kota Kinabalu, Sabah.
			Double Bed	RM330.00 nett Inclusive of 1 or 2 Breakfast	73.54USD nett Inclusive of 1 or 2 Breakfast				

No	Hotel	Hotel Type	Type Room	Price Per Room in MYR	Price Per Room in USD	Remarks *Taxes & Additional Charges	Distance From Conference	Contact/ Email	Location
4	Le Meridien Hotel	5 Star	Urban Room (City View)	RM320.00 nett Inclusive of 1 Breakfast	71.52USD nett Inclusive of 1 Breakfast	Room rates are subject to 6% Service Tax and non - commissionable	3 KM	Mavis Yeo Director of Sales Direct line: +6088 322 208 Mobile: +6012 813 2932 Email: mavis.yeo@lemeridien.com	Jalan Tun Fuad Stephens, Sinsuran, 88000 Kota Kinabalu, Sabah.
				RM350.00 nett Inclusive of 2 Breakfast	78.23USD nett Inclusive of 2 Breakfast				
			Vista Sea View Room	RM410.00 nett Inclusive of 1 Breakfast	91.44USD nett Inclusive of 1 Breakfast				
				RM440.00 nett Inclusive of 1 Breakfast	98.12USD nett Inclusive of 2 Breakfast				
			Vista Club Room	RM560.00 nett Inclusive of 1 Breakfast	124.89USD nett Inclusive of 1 Breakfast				
				RM610.00 nett Inclusive of 2 Breakfast	136.34USD nett Inclusive of 2 Breakfast				
5	Hyatt Centric	5 Star	City View Room	RM330.00 nett Inclusive of 1 or 2 Breakfast	73.58USD nett Inclusive of 1 or 2 Breakfast	Room rates are subject to 10% service charge and 6% government tax	2 KM	Jade Siew Senior Sales Manager Mobile: +60158741234 Email: jade.siew@hyatt.com	18, Jalan Haji Saman, 88000 Kota Kinabalu, Sabah.
			Hill View Room	RM380.00 nett Inclusive of 1 or 2 Breakfast	84.94USD nett Inclusive of 1 or 2 Breakfast				
			Sea View Room	RM450.00 nett Inclusive of 1 or 2 Breakfast	100.58USD nett Inclusive of 1 or 2 Breakfast				
6	Holiday Inn Express Kota Kinabalu City Centre	4 Star	2 Single Beds Standard	RM233.20 nett Inclusive of 1 or 2 Breakfast	51.22USD nett Inclusive of 1 or 2 Breakfast	Room rates are subject to 10% service charge and 6.6% government tax	3 KM	Priscilla Phillany Petrus J. Assistant Sales Manager, Holiday Inn Express Kota Kinabalu City Centre Direct line: +6088 206 823 Mobile: +6019 5509040 Email: priscilla.petrus@ihg.com Booking link: https://bit.ly/3UMDtam	No. 1, Jalan Tunku Abdul Rahman, 88000 Kota Kinabalu, Sabah.
			1 Queen Bed Standard	RM233.20 nett Inclusive of 1 or 2 Breakfast	51.22USD nett Inclusive of 1 or 2 Breakfast				
7	Promenade Hotel	4 Star	Superior Room	RM240.00 nett Inclusive of 1 or 2 Breakfast	53.46USD nett Inclusive of 1 or 2 Breakfast	A 50% charge on one (1) night's room charge (i.e. agreed rate) shall be imposed on shortened stay or early departure in less than 24 hours' notice.	3.8 KM	PG Mohd Khairul Assistant Director of Sales Promenade Hotel Kota Kinabalu	Lorong Api - Api 1, Api-api Centre, 88000 Kota Kinabalu, Sabah.
			Deluxe Room	RM270.00 nett Inclusive of 1 or 2 Breakfast	60.15USD nett Inclusive of 1 or 2 Breakfast	A collection of minimum RM 500.00 nett per night as compulsory deposit upon check-in.			

No	Hotel	Hotel Type	Type Room	Price Per Room in MYR	Price Per Room in USD	Remarks *Taxes & Additional Charges	Distance From Conference	Contact/ Email	Location
8	Grandis Hotels and Resorts	4 Star	Superior	RM250 nett Inclusive of 1 or 2 Breakfast	55.75USD nett Inclusive of 1 or 2 Breakfast	Room rates are subject to 10% service charge and 6% government tax Government rate is for government personnel only. (ID card required upon check in)	2 KM	Evangeline Tseu Director of Sales & Marketing Grandis Hotels and Resorts Direct Line: +60 88522880 Mobile: +60 128031339 Email: dosm.grandis@cityskill.my	Suria Sabah Shopping Mall 1A, Jalan Tun Fuad Stephens 88000 Kota Kinabalu, Sabah
			Deluxe City View	RM300 nett Inclusive of 1 or 2 Breakfast	66.89USD nett Inclusive of 1 or 2 Breakfast				
			Deluxe Sea View	RM380 nett Inclusive of 1 or 2 Breakfast	84.73USD net Inclusive of 1 or 2 Breakfast				
			Deluxe Family	RM450 nett Inclusive of 1 or 2 Breakfast	100.33USD nett Inclusive of 1 or 2 Breakfast				
			Deluxe Studio	RM480 nett Inclusive of 1 or 2 Breakfast	107.02USD net Inclusive of 1 or 2 Breakfast				
			Executive Suite	RM600 nett Inclusive of 1 or 2 Breakfast	133.78USD nett Inclusive of 1 or 2 Breakfast				