



26-27 APRIL 2023, ZADAR, REPUBLIC OF CROATIA

Information Note



REPUBLIC OF CROATIA
Ministry of
Tourism and Sport



1. Place and dates of the event

Dates: 26 – 27 April 2023

Venue: Fortis Club, Falkensteiner Resort Punta Skala “Event Hall Ventus” & Glass Hall, Zadar, Republic of Croatia

Participants: Approximately 300 participants including government officials, regional and local authorities, UNWTO Affiliate Members, DMOs, private sector representatives, academia, and other stakeholders

Official Languages: English, Croatian, Spanish, and French

Official website: <https://www.unwto.org/event/2nd-world-sports-tourism-congress>

2. Contact information

UNWTO

Affiliate Members Department:
Ms. Adina Tanislav, Senior Administrative Services Specialist

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Croatia

Croatian National Tourist Board:
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Map of the Venue - Falkensteiner Hotels & Residences Punta Skala



- | | |
|--|--|
| 1. 7 tennis courts (clay) | 21. "Bracera" Beach bar & Restaurant |
| 2. 3 mini tennis / mini multisport courts (art. grass): Mini football, Basketball, Volleyball, badminton | 22. "Planika" Restaurant |
| 3. 2 padel courts | 23. "Baracuda" Beach hut |
| 4. Multisport court | 24. Diving centre |
| 5. 2 beach volleyball courts | 25. Water sport centre |
| 6. Mini golf concept | 26. Secure swimming area |
| 7. Golf range concept 1 | 27. Olive garden |
| 8. Resort entrance | 28. Lounging platform |
| 9. Hotel & Spa Iadera | 29. Sandy bay |
| 10. Iadera hotel entrance | 30. Underground garage entrance and exit |
| 11. Restaurant "Jadran", à-la carte restaurant "La Veranda", SPA Bistro, "Sotto Voce" lounge bar | 31. Seawater treatment plant |
| 12. Acquapura SPA | 32. Underground water pump station |
| 13. Family Hotel Diadora | 33. Beach promenade to Petrčane |
| 14. Diadora hotel entrance | 34. ATM |
| 15. "Oaza" pool bar, "Bonaca" hotel bar, "Hedonia" restaurant, terrace | 35. Apache bike rental |
| 16. Children's playground | 36. Bakery |
| 17. Residences Senia | 37. Water sport centre |
| 18. Main entrance to Residences Senia | 38. Aquapark8r |
| 19. Senia Bistro "Galija" | 39. Sports, Event & Entertainment Center (Multimedia Event Hall, Sports bar Bike center Bowling, Fitness 600 m ² eGaming Billiard Table football) |
| 20. Beach promenade | 40. Beach bar Hideout |
| | 41. Dog park |

3. Registration & badges

To participate in this event, prior online registration is required.

**Participants should register through the event's [official website](#)
Please contact wstc2023@unwto.org to receive the registration code.**

Participants are encouraged to register as soon as possible, and no later than 14 April 2023.

During registration, participants will be asked to include information on their travel schedule and accommodation to enable the host to make the necessary arrangements for local transfers upon arrival/departure and participation in social activities.

Participants will receive a confirmation email once approval is granted.

Participants will be able to collect their identification badges and relevant information at the registration desk at the Fortis Club, Falkensteiner Resort Punta Skala, on the following date and time:

26 April 2023 8:30 – 10:00 am

27 April 2023 8:30 – 10:00 am

For security reasons, all participants are requested to wear their identification badges in a visible place for the duration of Congress, as well as at social events.



Photo by: Aleksandar Gospić

4. Reception at the airport and transfers

Participants will be provided with a free shuttle service upon arrival and departure between the Zadar airport and the main hotels (Falkensteiner Hotel & Spa Iadera, Falkensteiner Hotel & Spa Diadora and Funimation Hotel Borik) from 25 April to 28 April 2023. To avail of this service, arrival and departure information must be provided when completing the online registration form.

To enable the authorities to properly organize the welcome and shuttle services, participants must complete and submit the online registration form indicating their arrival and departure flight information and their accommodation details, before 14 April 2023.

PROMOTIONAL CODE - TERMS OF USE

Please be informed that **Croatia Airlines** will provide a 10% discount for all WSTC participants for all flights operated by Croatia Airlines during the week of Congress (24 to 30 April 2023):

PROMO CODE: SPORT10

Discount: 10%
Sales period: until 30th April
Travel period: 24th – 30th April

TERMS & CONDITIONS

The code needs to be entered into the appropriate field in the search engine when purchasing flight tickets via Croatia Airlines' website (www.croatiaairlines.com) or the mobile app. The discount is applicable exclusively to flights operated by Croatia Airlines. It cannot be applied if the selected itinerary includes other airlines' flights. The discount will be applied to the ticket fare only; airport taxes and other fees have to be paid in full.



Photo by: Ivo Biočina

5. Accommodation

The host has negotiated special room rates with some designated hotels for participants of the 2nd World Sports Tourism Congress. Participants are invited to reserve their accommodation by **14 April 2023** at the latest. After this date, blocked rooms will be released, and participants will need to make their own booking arrangements.

The following hotels will offer special rates to delegates for a limited number of rooms:

| Hotel (with reservation link) | Room Type | Rate per night (including VAT, and breakfast)* | Distance from the venue |
|---|--------------------------------------|--|--------------------------------|
| Falkensteiner Hotel & Spa Iadera ★★★★★ | Double room/king size bed/single use | 150,00 EUR | 1' |
| | Double room/king size bed/double use | 180,00 EUR | |
| Falkensteiner Hotel & Spa Diadora ★★★★★ | Double room/king size bed/singe use | 150,00 EUR | 1' |
| | Double room/king size bed/double use | 180,00 EUR | |
| Funimation Hotel Borik ★★★★★ | Double comfort room/single use | 122,00 EUR | 12,2 km (17 minutes by car) |
| | Double comfort room/double use | 149,00 EUR | |

*tourist tax not included; to be paid upon check-out – 1,34 euro per person/per night.

Cancellation Policy (Iadera and Diadora): Free cancellation of stay is possible until 7 days prior to arrival. From 6 days prior to arrival, a cancellation fee of 75% of the total amount will be charged. On the day of arrival, a cancellation fee of 90% of the total amount will be charged. For no show, unused room, or early departure 100% of the total amount will be charged.

Cancellation Policy (Funimation Borik): 50% of the price to be paid upon reservation; booking option until 15 April 2023

6. Status of participants

Croatia will make the necessary arrangements to facilitate the arrival, stay, and departure of all the participants invited by the Organization. During their stay, the participants will enjoy the privileges and immunities conferred to delegates at events of the UNWTO in Spain, in accordance with the provisions of the Convention on the Privileges and Immunities of the Specialized Agencies of the United Nations.

7. Entry formalities

Croatia will grant free visas to all delegates attending the 2nd World Sports Tourism Congress. For detailed information on visas and the list of diplomatic and consular missions of Croatia with their respective countries of jurisdiction, as well as on countries whose nationals require a visa or are exempt from such requirement, visit the website of the Ministry of Foreign Affairs, at:

<https://mvep.gov.hr/services-for-citizens/consular-information-22802/visas-22807/visa-requirements-overview-22879/22879>

For any inquiries about visas, please contact:

- **Croatia:** Ms. Tatjana Martinović Vučetić, tatjana.martinovicvucetic@mints.hr
- **UNWTO:** Ms. Adina Tanislav, wstc2023@unwto.org

8. Travel protocols

To ensure the safety of the delegates, a series of measures and a strict sanitary protocol will be applied, in accordance with international guidelines and the recommendations of the World Health Organization on public health emergencies. As of 1st of May 2023, the epidemiological measures or restrictions **are no longer in force in the Republic of Croatia**. For entry into the Republic of Croatia, **it is no longer necessary to present an EU digital COVID certificate or any other certificate related to COVID-19 disease when crossing the border**.

Updated information is available at <https://www.koronavirus.hr/en>



9. Working languages

The documents for the congress will be available in English. Simultaneous interpretation will be provided in Croatian, French, and Spanish.

10. Working documents

In light of the United Nations mandate to promote sustainability, UNWTO is strengthening its efforts toward environmental sustainability by implementing paperless events and conferences.

Delegates are kindly requested to take note that the working documents will not be distributed on paper at the venue of the event. Participants are encouraged to bring their own electronic devices to access the working documents during the session.

All the documents will be posted online at the official website <https://www.unwto.org/event/2nd-world-sports-tourism-congress>

11. Internet access

Free Internet connection will be available to delegates.

12. List of participants

A provisional list of participants will be available in advance for consultation on the official website. The final list of participants will be completed on the basis of the data entered in the registration forms and it will be posted on the UNWTO website shortly after the closure of the event.



13. Side Visit

Excursions in Zadar Region on 27th or 28th of April 2023

During the registration, participants can choose one of the four excursion options. Please be informed that the side visits have limited capacity and will follow a first come first served basis.

Thursday, 27 April 2023 (afternoon/evening)

OPTION 1 – Zadar Old Town Tour

- **16:00** Transfer to Zadar Old Town, an open-air museum
- **16:30** Guided tour of this intriguing and vivid city that is the urban centre of the region, rich in history and heritage, full of tradition and modernity. Built on Roman urban principles, the old town is a treasure trove of archaeological findings and monuments to the ancient, medieval, and Renaissance periods up to the unique modern installations – Greetings to the Sun and Sea organ
- **19:30** Dinner in local restaurant in Zadar
- **21:00** Transfer to hotel

For more information visit: <https://www.zadar.hr/en/destinations/zadar>



*Photos by: Fabio Šimićev and Nikola Matić

OPTION 2 – Nin Town Tour & Wine Tasting in the Royal Vineyards Estate

- **16:00** Transfer to Nin, the charming little town that is cradle of the Croatian state
- **16:30** Guided tour of the once-royal city, and first political, religious, and cultural centre of medieval Croatia. Visit of “The smallest cathedral in the World” and the captivating Salt Museum
- **18:45** Departure to The Royal Vineyards
- **19:00** Dinner and wine tasting in the Royal Vineyards Estate located in the southern slopes above Petrčane village, area focused on small-sized production of high-quality wines from indigenous Dalmatian wine varieties, as well as the typical local dish – PEKA – a delicious meal that is more than just food
- **20:30** Transfer to the hotel

For more information visit: <https://www.zadar.hr/en/destinations/nin-riviera>



*Photos by: Croatian National Tourist Board

Friday, 28 April 2023 (morning)

OPTION 1 - Zadar Old Town Tour

- **9:00** Transfer to Zadar, the town that is an open-air museum
- **9:30** Guided tour of this intriguing and vivid city that is the urban centre of the region, rich in history and heritage, full of tradition and modernity. Built on Roman urban principles, the old town is a treasure trove of archaeological findings and monuments to the ancient, medieval, and Renaissance periods up to the unique modern installations – Greetings to the Sun and Sea organ
- **12:00** Lunch in local restaurant in Zadar
- **13:30** Transfer to hotel

For more information visit: <https://www.zadar.hr/en/destinations/zadar>



*Photos by: Fabio Šimićev and Nikola Matić

OPTION 2 - Nin Town Tour & Wine Tasting in the Royal Vineyards Estate

- **9:00** Transfer to Nin, the charming little town that is cradle of the Croatian state
- **9:30** Guided tour of the once-royal city, and first political, religious, and cultural centre of medieval Croatia. Visit of “The smallest cathedral in the World” and the captivating Salt Museum
- **11:45** Departure to The Royal Vineyards
- **12:00** Lunch and wine tasting in the Royal Vineyards Estate located in the southern slopes above Petrčane village, area focused on small-sized production of high-quality wines from indigenous Dalmatian wine varieties as well as the typical local dish – PEKA – a delicious meal that is more than just food
- **14:00** Transfer to the hotel

For more information visit: <https://www.zadar.hr/en/destinations/nin-riviera>



*Photos by: Croatian National Tourist Board

14. General information

Climate:

Croatia enjoys a predominantly moderate climate, with four clearly marked seasons. Local climate differences are determined primarily by the diversity of the relief and proximity to the Adriatic Sea.

The coastal area has a Mediterranean climate. The mean January temperature is 6 °C in the north and 8 °C in the south, while in the hinterland is 4 °C. Summer temperatures are over 22 °C in all parts. Throughout the year weather conditions on the coast are determined by winds - the jugo (south wind) and the bura (north wind).



Official language: Croatian

Local time (spring): CET, UTC/GMT + 1 hour

Local currency and exchange rates: Euro €

Exchanging dollars, pounds, or any other value into euros is very easy, considering that there are many exchange offices, especially in popular tourist destinations.

Electricity: 220V/50Hz

The electric energy system in Croatia is the same as in the rest of Europe. All installations emit an alternating current of 220V/50Hz, and the sockets used are type F (so-called “Schuko” sockets).

Visitors from countries whose electric energy system is based on a lower voltage (110V) should check whether their devices can function on the European 220V system.

Credit cards, shopping and tipping:

Croatia is one of the leading countries in Europe when it comes to receiving card payments or other types of electronic payments in hospitality establishments, hotels, shops, agencies, etc. The system is secure and in line with all European standards.

All major credit card companies are represented in Croatia, and payment is possible with credit or debit cards. There are no additional or hidden costs for customers. ATMs can be found everywhere.

Tipping:

A tip is a sign of respect and gratitude, and it is considered a nice tradition, but it isn't “mandatory” as in certain other countries. In Croatia, there is no special fee for service, so prices listed in cafés, restaurants, hotels, and other hospitality or accommodation establishments, are clear and final for the customer. This makes tipping a personal choice for the customer, based on their impression of received services and staff engagement.

Health regulations and precautions:

The validity of the Decision on Temporary Restriction of Crossing the Border Crossings of the Republic of Croatia, which was valid until 30 April 2022, has not been extended and entry into the Republic of Croatia is allowed subject to the conditions of entry valid before the COVID 19 epidemic.

Medical services:

Emergency Medicine Institute of Zadar County
Emergency Health Care
Ivana Mažuranića 28, 23 000 Zadar
Tel.: +385 (0)23 239 840; +385 (0)23 239 820
fax: +385 (0)23 239 819
GSM: 385 (0)91 2398 021
Interventions: 112

Reference hospitals:

General Hospital Zadar
Community Health Centre of Zadar County
Institute of Public Health Zadar
Institute for Emergency Medical Assistance of Zadar County

Local & international phone calls:

The international country code for Croatia is: + 385
To make a local phone call dial + 385 (0)23 - Zadar area

Useful telephone numbers:

Medical emergencies (Ambulances): 112 / Police: 112

Croatia has developed a single emergency system available 24/7 by calling 112. Phone number 112 is the European emergency line, used in all EU Member States and in most third countries. The call is free of charge, and it can be made from all mobile or landline networks and from all telephone devices simply by dialing 112.

Some services can also be directly reached on the following numbers:

- +385 112 – general emergency line
- +385 192 – police
- +385 194 – emergency medical assistance
- +385 193 – firefighters
- +385 1987 – road assistance
- +385 195 – search and rescue at sea

UNWTO Safety & Security Coordinator 24/7

Name: Mr. Antonio Garcia
Cell: +34 699976040



15. Tourism information - Croatia



Croatia in numbers:

- 56,594 km² national territory total
- 6,278 km coastline
- 31,479 km² of coastal waters
- 1,244 islands, islets, stacks and reefs
- 3,871,833 inhabitants
- 1,831 highest peak (Dinara)

Croatia

With its rich cultural heritage, the amazing natural beauty attracted by visitors throughout the year, the 8 national parks, 11 nature reserves, and the numerous UNESCO world heritage sites, Croatia truly is a country of incredible magnetic attraction.

Croatia's attractions include beautiful beaches, one of the cleanest seas in the world, secluded bays, lakes, and mystical mountain peaks, clean rivers and potable water, fantastic cuisine, prized wines and spirits, and a world-renowned cultural and natural heritage.

Croatia is the home of the necktie, the parachute, the torpedo, the mechanical pencil, the filament light bulb, the world's fastest electric car and the second oldest film festival in the world, the Dalmatian dog, Marco Polo, one of the oldest cities and parliaments in Europe, the second longest stretch of defensive walls in Europe, the smallest cathedral, the oldest arboretum, and the birthplace of great athletes.

It is a country of exceptional strategic significance, a criss-cross of roads that connect the East and West of Europe, a beating artery, a country with a beautiful sea, green mountains, beautiful plains, rich fields, and oil deposits.

Larger cities: Zagreb, Split, Rijeka, Osijek and Zadar

Croatia is accessible by airplane, car, vessel, bus or train.

Zadar County

Zadar County is one of seven Croatian littoral counties situated in the very centre of the Adriatic coast. The largest city and administrative centre of the county is Zadar – the 3.000 years old UNESCO city is the fifth largest city in Croatia.

Located in a position between peaks of the imposing mountains and countless islands lies the long and indented coast of surreal beauty with charming seaside towns of long history like Nin, Pag, and Biograd. Whether you're riding a bike, hiking in the mountains, rafting down river rapids, climbing a rock, or testing your water balance - this region has something for you.

Traffic connections: The Zadar County is crossed by the Adriatic tourist road and A1 motorway Zagreb – Split (so-called Dalmatina).

Zadar airport connects the city of Zadar with cities in Croatia as well as about 20 European cities. There is a ferry connection to Ancona in Italy (from the city of Zadar) in season. All inhabited islands have ship or ferry connections to Zadar

Zadar county is surrounded by 5 national parks and 3 nature parks.



Photo by: Ivan Čorić

National and nature parks in Zadar County

National Park Paklenica is ideal for lovers of hiking and mountaineering, part of the Velebit mountain massif. There is something for everyone - from easy to demanding trails, but they all offer breathtaking vistas and provide a unique experience.

Nature Park Velebit is a theme of many songs. Velebit is the mythical giant of Zadar, a mountain where karst valleys, abysses and mountain ridges meet. It's adored by hikers and excursionists. Velebit also hides impressive Cerovac caves, a part of a caving system more than 60km long, which are renovated and open to the public. Close by are the spectacular canyons and waterfalls carved by rivers Krupa and Zrmanja providing the experience of canoeing or rafting. Sailing by hundreds of wonderful islands, islets and reefs surrounding one of the most indented coastal waters of Europe is the trademark of this region.

The jewel in this crown is certainly **Nature park Telašćica** on Dugi otok island. The pearl of Dugi otok with especially beautiful beaches. The steep cliffs are emerging from the depths of the sea, as evidenced by some of the 220 bottlenose dolphins from the Adriatic. It's also visited by the peregrine falcon.

For those who like to capture imposing bird species, **Vrana Lake Nature Park**, the biggest lake in Croatia, is the right choice.



City of Zadar – top attractions



Sea organ*

Zadar is a proud owner of a unique blend of architecture and music, the world-famous Sea Organ, which is located right next to another modern installation, the Greeting to the Sun. The sounds that the Sea Organ produces are a result of the release of sea energy, or rather waves and tides.



Greeting to the Sun*

This contemporary installation is made of 300 multi-layered glass solar panels in the shape of a circle of a 22-meter diameter. Throughout the day, it collects the energy of the Sun and transforms it into electricity, which is then used by and around the installation throughout the night.



Roman forum*

The Forum in Zadar was built by the first Roman Emperor Gaius Julius Caesar Octavian, as witnessed by the stone inscriptions dating back to the 3rd century when the construction finished. It was once enclosed by a portico with galleries on the first floor, and under the portico, there used to be shops and stalls.



Church of St. Donat*

The Church of St. Donat in Zadar has long been desacralized, meaning no liturgies are held here, and from the end of the 19th century until 1954 it housed the Zadar Archaeological Museum. As St. Donat has exceptional acoustic characteristics, it has been the venue for Renaissance music festivals for decades.



Cathedral of St. Anastasia*

The Cathedral of St. Anastasia is a monumental Romanesque building, and it carries the name of the Sirmian martyr, to whom two popes bowed down; Alexander the III. Who visited her tomb, and Pope John Paul II, who bowed down in 2003 in front of the main gate of the Cathedral.



Foša*

Foša is a municipal little harbour in Zadar and one of the symbols of the city. Because of its centuries-old atmosphere and position next to the Renaissance ramparts, it is one of the favourite places to go for a stroll, take photographs, and enjoy the lavish harbour colouring.



Zadar city walls – UNESCO World Heritage site*

Zadar is one of those European historical cities whose identity is related to UNESCO World Heritage. Its city walls were impenetrable and they were defending the city from conquerors for centuries, offering a secure shelter for its citizens. Today, the walls make for a beloved promenade for travellers from all over the world.



Church of St. Simeon*

Initially, the Church of St. Simeon in Zadar was an Early Christian three-nave basilica, then a Gothic building, and later a monument of provincial Baroque characteristics. On its main Altar, there is a silver casket with the relics of St. Simeon, dating back to 1380.



Barkajoli, the rowing boatmen*

From early morning to late evening, the Barkajoli take passengers and tourists with a little rowing boat across the Zadar peninsula to the mainland and back, thus cultivating, according to some daring explorers, a 3,000 – year – old tradition.



Kalelarga*

From the most ancient times in Zadar, known as Via Magna, Strada Grande or Ruga Magistra, Kalelarga has been the main street of the city. To Zadar citizens, it is much more than that. It is the main urban artery, a cult space, and the symbol of the city, with which the most beautiful memories are associated.



People's Square

Everything that has ever mattered in Zadar, since the Medieval period, happened or was heard of at the People's Square. It is the centre of urban life, a source that sucks you in with its energy and beauty, and then entrusts the passers-by to some other urban sensations.

For extended stay

National parks neighbouring Zadar County

Plitvice Lakes National Park

The oldest, largest, and most visited national park in Croatia. The Plitvice lakes are registered on the UNESCO World Heritage List. The park is situated in the mountainous region of Croatia, between the Mala Kapela mountain range in the west and northwest, and the Lička Plješivica mountain range to the southeast.

Kornati National Park

Because of its exceptional landscape beauty, interesting geomorphology, diversity of the coastline, and especially because of the rich biocoenoses of the marine ecosystem, greater part of the Kornati maritime zone has been declared a national park in 1980.

Krka National park

Magnificent cascades, exuberant nature and cultural heritage are embracing the Krka river. The watermills made of stone from the 19th century and the ethno village are emphasizing this natural karst phenomenon.

Northern Velebit National Park

The conserved biodiversity and the experience of wilderness are vital parts of the Northern Velebit, that has been a connection point since Prehistory. It's a heaven for speleologists.

Events

- **International Climbers Meeting Paklenica**
Location: Starigrad/dates: 29 April – 1 May 2023
- **Island Pag Trail – 37 km**
Location: Pag island/date: 29 April 2023



Photo by: Ivan Sardi

More information

Zadar Tourist Board:

- <https://zadar.travel/hr/>

Zadar County Tourist Board:

- <https://www.zadar.hr/hr>
- www.facebook.com/ZadarRegionCroatia
- www.zadarbikemagic.com
- <https://www.zadar.hr/en/experience/explore/best-river-adventures-in-zadar-region>
- @LikeZadar

Croatian National Tourist Board:

- <https://croatia.hr/en-gb>



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WORLD SPORTS TOURISM CONGRESS

- 2nd Edition -

"Tourism & Sports United for Sustainability"

