Thursday, 30 November 2023
Venue: Paraninfo Edificio de las Escuelas Mayores, Universidad de Salamanca, Patio de las Escuelas s/n

09:00.- Registration and Information
09:30.- Opening remarks

Mr. Ricardo Rivero Ortega. Rector Magnificus of University of Salamanca
Mr. Gustavo Santos, Director for Americas at UNWTO
Mr. Ángel González Pieras, Tourism General Director, Junta de Castilla y León
D. Juan Carlos Zaballos Martínez, Diputado de Turismo, Diputación de Salamanca
Mr. Carlos García Carbayo, Mayor, Salamanca City Council

10:30.- Opening multilateral panel. Tourism Law as a branch of International Law.

Relator
Mr. Marcelo Risi, Chief Communications, UNWTO
Mr. Jan de Boer, Senior Legal Officer, International Maritime Organization
Mr. Jorge Martínez Paoletti, Legal Officer, United Nations Office of Legal Affairs
Ms. Adela Moreda Mora, Sector Lead Specialist, Tourism, Interamerican Development Bank
Mr. Santiago Villalpando, Legal Adviser and Director, Office of International Standards and Legal Affairs

11:30.- Coffee break sponsored by Uruguay Natural

12:00.- Presentation of the Tourism Law Observatory for Latin America and the Caribbean jointly created by UNWTO and IDB

Mr. Gustavo Santos, Director for Americas at UNWTO
Ms. Adela Moreda Mora, Sector Lead Specialist, Tourism, Interamerican Development Bank

12:30.- Best practices: Uruguay champion country of ICTP

Mr. Ignacio Curbelo, Tourism Director, Ministry of Tourism, Uruguay

13:30.- Cocktail at Colegio Arzobispo Fonseca Chapel,
Venue: 4 Fonseca Street
Affternoon session
Venue: Minor Room at Hospedería Fonseca, 2 Fonseca Street

15:00.- First panel
First UNWTO International Seminar. The International Code for the Protection of Tourists as a tool against the crisis. Background and development.

Mr. Francisco Javier Melgosa Arcos. Full Professor of Administrative Law, University of Salamanca
Ms. Laurence Jegouzo, Maître de conférences. Université Paris 1 Panthéon – Sorbonne, France
Mr. Julio Facal. University of the Republic of Uruguay. ICPT Committee Expert, Uruguay
Ms. Alicia Gómez Alapont, UNWTO Legal Counsel

Break: Presentation of the Autumn campaign of the Junta de Castilla y León "Nothing that looks like you".

16:30.- Second panel
Principles and recommendations for the assistance to international tourists in emergency situations – Prevention, Information, Assistance, Repatriation.

Relator
Mr. Diego Benítez, Full Professor of Tourism Law at University of Río Negro. ICPT Committee Expert, Argentina

Academic Experts
Mr. Óscar Casanovas Ibáñez. Associate Professor of Law and Tourism Politics. CETT Campus, University of Barcelona, Spain
Mr. Enrique Mota. Professor of Private Law at University del Caribe, Mexico

Observers
Ms. Jacqueline Tanti Dougall. University of Malta. President at the International Forum of Travel and Tourism Advocates -IFTA-, Malta
Ms. Nuria Sobrino, Legal Director, Allianz Partners, Spain

18:30.- Guided visit to IERONIMUS, the towers of Salamanca Cathedral, access through the Torre Mocha of the Cathedral of Salamanca, Plaza de Juan XXII (prior confirmation upon registration)
Friday, 1 December 2023
Venue: Minor Room at Hospedería Fonseca, 2 Fonseca Street

09:00.- Third panel
Minimum standards on tourists´ protection

Relator
Mr. Francesco Morandi, Full Professor of Tourism and Transport Law, University of Sassari. ICPT Committee Expert. Attorney at Law, Italy

Academic Experts
Ms. Mar Gómez Lozano. Associate Professor of Commercial Law, University of Almería, Spain.
Mr. Christophe Lachieze, Professor of Private Law at University Paris 8 Panthéon – Sorbonne, France
Ms. Antonia Paniza Fullana. Full Professor of Private Law, University of Islas Baleares, Spain.
Mr. Marcos Iglesias Caridad. Prof. Contratado Doctor of Financial Law, University of Salamanca, Spain
Dª Teresa Antolín San José, Head of Tourism Business and Activities, Junta de Castilla y León, España

Observers
Mr. James Wiltshire, Assistant Director, External Affairs, IATA, United Kingdom

10:30.- Coffee break

10:45.- Fourth panel
Contractual issues relating to emergency situations

Relator
Ms. Sarah Prager, Barrister, Bar of England and Wales. ICPT Committee Expert, United Kingdom

Academic Experts
Ms. Inmaculada González Cabrera, Associate Professor of Commercial Law, University of Las Palmas de Gran Canaria, Spain
Ms. Patricia Benavides Velasco, Associate Professor of Commercial Law, University of Málaga, Spain
D. Gianluca Rossoni. Professor, Instituto Tecnico Comerciale de Padova, Italy
12:15.- Fifth Panel
Tourists' protection in digital tourism services

Relator
Mr. Julio Facal. University of the Republic of Uruguay. ICPT Committee Expert, Uruguay

Academic Experts
Mr. Fernando Carbajo. Associate Professor of Commercial Law, University of Salamanca, Spain
Ms. Nuria Fernández Pérez. Associate Professor of Commercial Law, University of Alicante, Spain.
Ms. Pilar Juana García Saura. Associate Professor of Public Law, University of Murcia, Spain
Ms. Dolores Ordóñez. CEO de AnySolution, Vice-president of Gaia-X España, Spain

Observers
Ms. Larissa Kreutz, Director of Tourist Services, Quintana Roo, México

13:45.- Lunch in the Dining Room at Colegio Arzobispo Fonseca
Venue: 4 Fonseca Street

15:00.- Sixth panel
Alternatives Means of Dispute Resolution at the international level as a tool to protect the tourist

Relator
Ms. Emily Steinmayr, Legal Officer at UNWTO

Academic experts
Ms. Evanthia Kardoulia, Lecturer in Tourism Law, Neapolis University Pafos. Legal Advisor at the European Consumer Centre-Greece, Greece
Mr. Humberto Gonsálbez. Lecturer of Public Law, University of Córdoba, Spain
Mr. Andrej Micovic, Full Professor University of Kragujevac. Research Tourism Centre of Serbia Director, Serbia

16:30.- Seventh panel
When the crisis becomes an opportunity. Adherence to the ICPT as a balancing tool among countries, tourism service providers and tourists themselves.

UNWTO Experts
Ms. Alicia Gómez Alapont, Legal Counsel at UNWTO

Academic Experts
Mr. Juan Manuel Bautista Jiménez, Full Professor University of Salamanca, Spain.
Adhering Countries
Mr. Mateo Estrella, Full Professor, Faculty of Hospitality and Tourism Sciences, Universidad de Cuenca, Ecuador
Mr. Eduardo Sanguinetti, Adviser to the Minister of Tourism, Uruguay
Mr. José Francisco Coto Meza, Legal Adviser, Costa Rican Institute of Tourism, Costa Rica

18:00.- Closing Ceremony of the I International Seminar on Tourism Law by Tourism General Director, Junta de Castilla y León

18:30.- Guided tour of the historic centre of Salamanca (prior confirmation upon registration)